



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 76507
Promised Date:
24 MAY 25



Customer #: 3855
McCONNELL, TODD G.



CUSTOMER WORK ORDER

WO #: 76507 (Appointment Date: 17 APR 2025 - Time: 01:00pm)

Customer: 3855 - McCONNELL, TODD

G. - 812-385-6823

Tag:

Author: DWS

Location: 0514 BH TO CLOSE

Stock #: 11279

Stock Desc: 2024 5W KEYSTONE

COUGAR 316RLSSE

Chassis #: 4YDFCGR20R2502343

Serial #: 4YDFCGR20R2502343

Mileage: 0

Licence:

Invoice #:

Date In: 17 APR 25

Promised: 31 MAY 25

Date Sched:

Completed: 15 MAY 25

Warr. Date: 26 APR 24

Job #1 - Warranty

COMPLAINT: THE BOTTOM OF THE BED ROOM SLIDE IS STARTING TO CRACK AND CUSTOMER WANTS TO KNOW WHY AND HOW WE CAN FIX THIS

CAUSE: Plastic plate cover is cracked

CORRECTION: Took pictures of the crack on the bottom side of the slideroom. Put in po fro a new plastic floor cover. Received the new plastic cover for the bottom of the slideroom floor. Ran the slideroom out, cut the silicone and unscrewed the t bar on the edge of the slideroom wall. Peeled off the plastic cover as it was breaking in pieces. Went inside the bedroom to remove the mattress and bed frame from the slideroom floor. Measured and cut the plastic as needed to match the cuts on the old plastic cover. Sprayed adhesive over the plastic cover. Slid in the plastic cover under the slideroom with other tech help. Aligned the plastic cover, set the t bar back in place then screwed down. Silicone around the edges of the t bar and plastic cover. Went inside the camper to screw down the bed frame and put the mattress back on the bed

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	72.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	306.00
Z990	MISCELLANEOUS REPAIR	SAR	18.00
Z990	MISCELLANEOUS REPAIR	SAR	324.00

Parts

Part #	Description	Qty	Price	Total
701459	34 x 73.5 SLIDE FLOOR UNDERBELLY	1.00	28.72	28.72
654642	Seam - Tape - 1" - Fountain Bark	10.00	0.17	1.70

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-SEAM TAPE	1.00	19.03	19.03
FRT	UPS FREIGHT-SLIDE FLOOR BOTTOM	1.00	109.56	109.56

Subtotal for Job #1: 879.01

Job #2 - Warranty

COMPLAINT: CHECK TRIM ON WALL BY STEPS TO BEDROOM ON RIGHT SIDE

CAUSE: Seam tape not holding to the wall

CORRECTION: Took pictures of the seam tape not holding



Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	21.60
Z990	MISCELLANEOUS REPAIR	SAR	14.40

Subtotal for Job #2: 36.00

Parts Total: 30.42

Labour Total: 756.00

Sublet Total: 0.00

Extras Total: 128.59

WORK ORDER TOTAL: 915.01

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 May 2025

W/O: 76507
Promised Date: 31 MAY 25



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McCONNELL, TODD G.

