

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 76507  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 3855 - TODD G. McCONNELL  
Address: 2394 E 350 S PRINCETON, IN

47670

Phone: 812-385-6823

Stock Number: 11279 - 2024 COUGAR 316RLSSE 4YDFCGR20R2502343

VIN: 4YDFCGR20R2502343 HIN: SER#: 4YDFCGR20R2502343

Mileage: 0 Work Order Comp: 15 MAY 25

Auth. No: Dealer #: 1194

Warr. Date: 26 APR 24 Work Order Date: 17 APR 25 Inv #: 417316

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WO # Job # Description JOB INFORMATION  
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76507 1 THE BOTTOM OF THE BED ROOM SLIDE IS STARTING TO CRACK AND  
CUSTOMER WANTS TO KNOW WHY AND HOW WE CAN FIX THIS  
Plastic plate cover is cracked  
Took pictures of the crack on the bottom side of the slideroom.  
Put in po fro a new plastic floor cover. Received the new plastic  
cover for the bottom of the slideroom floor. Ran the slideroom  
out, cut the silicone and unscrewed the t bar on the edge of the  
slideroom wall. Peeled off the plastic cover as it was breaking  
in pieces. Went inside the bedroom to remove the mattress and bed  
frame from the slideroom floor. Measured and cut the plastic as  
needed to match the cuts on the old plastic cover. Sprayed  
adhesive over the plastic cover. Slid in the plastic cover under  
the slideroom with other tech help. Aligned the plastic cover,  
set the t bar back in place then screwed down. Silicone around  
the edges of the t bar and plastic cover. Went inside the camper  
to screw down the bed frame and put the mattress back on the bed  
  
76507 2 CHECK TRIM ON WALL BY STEPS TO BEDROOM ON RIGHT SIDE  
Seam tape not holding to the wall  
Took pictures of the seam tape not holding

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Part No Job# Description PARTS Qty Price Total  
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701459 1 34 x 73.5 SLIDE FLOOR UNDERBELLY 1.00 28.72 28.72  
654642 1 Seam - Tape - 1" - Fountain Bark 10.00 0.17 1.70

Claim : 76507

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Part No      Job#  Description          PARTS          Qty      Price      Total
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Lab Code     Job#  Description          LABOUR          Hrs       Rate      Total
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Z990          1  MISCELLANEOUS REPAIR          0.00     180.00      0.00
Z990          1  MISCELLANEOUS REPAIR          0.40     180.00     72.00
Z990          1  MISCELLANEOUS REPAIR          0.00     180.00      0.00
Z990          1  MISCELLANEOUS REPAIR          1.70     180.00    306.00
Z990          1  MISCELLANEOUS REPAIR          0.10     180.00     18.00
Z990          1  MISCELLANEOUS REPAIR          1.80     180.00    324.00
Z990          2  MISCELLANEOUS REPAIR          0.12     180.00     21.60
Z990          2  MISCELLANEOUS REPAIR          0.08     180.00     14.40

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Excode       Job#  Description          EXTRAS          Qty      Price      Total
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SS           1  SHOP SUPPLIES          1.00        0.00      0.00
FRT          1  UPS-SEAM TAPE          1.00     19.03     19.03
FRT          1  UPS FREIGHT-SLIDE FLOOR BOTTOM  1.00    109.56    109.56

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Parts Total:      30.42
Labour Total:     756.00
Sublet Total:      0.00
Extras Total:     128.59

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>>>> Claim Total:      915.01

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Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_