

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2282015
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAYB1SX032525
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT333FKTSLE
DEALER RO # 76484
CLAIM START DATE 04/30/2025
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

JULIA K PILLOW
702 W EVERGREEN RD
Evansville, IN 47710
USA

Retail Date of Purchase 04/26/2025

WARRANTY EXPIRATION DATE 04/26/2026

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
20-46-01-13-000730 Window Glazing, Seal - Exterior/Windows/Replace/Visibility
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:29:00 :: FRONT SLIDE WINDOW SEAL WAS MISSING Windows seal missing When I got the unit in I realized it was loose so I went and got another ladder and went to parts to get 66" for the window to get a new seal to put on window
Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50
Serial# Appr Hrs 0.30 Appr Labor Amt \$55.50
Notes

Labor

Line# 2 Operation Code Operational Description
30-102-08-00-002279 Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:31:54 :: THE WALL NEXT TO THE COUCH IS BOWED Wall board Trim down wall board and put baton strip on.
Model# Dlr Sub Hrs 0.75 Sub Labor Amt \$138.75
Serial# Appr Hrs 0.75 Appr Labor Amt \$138.75
Notes
AUTHORIZED AS SUBMITTED

Labor

Line# 3 Operation Code Operational Description
30-101-36-00-001076 Hinged Passage Door - Interior/Interior Doors/Touch Up/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:32:58 :: BUNK ROOM PASSAGE DOOR HAS SCRATCHES ON IT Scratches on door While I was doing my walk through i noticed that there were scratches on door so i went over and got some touch up paint and made the adjusted it was needing and now the door looks good as new
Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50
Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50
Notes

Labor

Line# 4 Operation Code Operational Description
30-100-24-00-001043 Drawer Front - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:33:38 :: BOTTOM PULL OUT DRAWER IN THE

BEDROOM IS NOT CLOSE ALL THE WAY Drawer won't close Took screwdriver screwed screws in drawer to insure a good fit

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				

Labor

Line# 5

Operation Code	Operational Description
10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:34:30 :: THE BULB SEAL IN THE FRONT SIDE ROOM ON THE FRONT SEAL HAS A TEAR IN IT FOUND SEAL TORN PULL SEAL OFF AND REINSTALL AND SEAL	

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00
Notes				
AUTHORIZED AS SUBMITTED				

Labor

Line# 6

Operation Code	Operational Description
10-13-02-00-000211	Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:35:20 :: FRONT SLIDE ROOM IS TOO CLOSE AND WE CAN NOT ADJUST THE ROOM TO FIT Slideroom not straight Removed bulb seal. Removed flap seal and found wall was OK. Loosen room at gear points and move room towards the rear. Now it fits in the front. But the wall on the rear is not square. Removed inside trim and outside wall board. Took screw out of floor and screwed wall back straight. Put trim back and putty holes. Put flap seal back and bulb seal. Taped off and siliconed.	

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$555.00
Serial#	Appr Hrs	3.00	Appr Labor Amt	\$555.00
Notes				
AUTHORIZED AS SUBMITTED				

Submitted	Labor Amt	\$989.75
	Parts & Freight	\$0.00
	Total	\$989.75

Approved	Labor Amt	\$989.75
	Parts & Freight	\$0.00
	Total	\$989.75

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.