



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 76465
Promised Date:
20 APR 25



Customer #: 47741
SMITH, KEVIN



CUSTOMER WORK ORDER

WO #: 76465

Customer: 47741 - SMITH, KEVIN -
812-454-8750

Tag:

Author: BH

Location: 0613 CHECK SYTATUS WITH
JW

Stock #:

Stock Desc: 2018 TT FOREST RIVER
FLAGSTAFF

Chassis #:

Serial #: 4X4TFLB20JZ155151

Mileage:

Licence:

Invoice #:

Date In: 14 APR 25

Promised: 30 APR 25

Date Sched:

Completed: 11 JUN 25

Warr. Date:

Job #1 - Internal

COMPLAINT: CUSTOMER WAS CAMPING AND FOUND OUT WHEN
YOU ROLL THE AWNING ALL THE WAY OUT IT
FALLS DOWN TO THE GROUND

CAUSE: Awning spring
didn't have enough tension at first.
Awning motor isn't holding

CORRECTION: Ran the
awning out all the way and noticed at
the end it would drop out. On the rear
awning arm disconnected the arm from the
awning tube and checked the the spring
tension. Spring tension was weak. Added
more revolutions to tighten the spring.
Ran the awning out again and the awning
would still drop out. The awning motor
sounded like it would hold. Put in po
for a new awning motor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Parts

Part #	Description	Qty	Price	Total
10908	Black 21' (actual length 20' 3.38")	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	SHIPPING-AWNING MOTOR	0.00	N/C	N/C
FRT	AWNING FREIGHT	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #10-1068 - Warranty

COMPLAINT: 10-1068 STAINLESS STEEL SINK ATTACHMENT



W/O: 76465
Promised Date: 30 APR 25



Customer #: 47741
SMITH, KEVIN



CAUSE: Sink was held in with silicone

CORRECTION: Received the replacement parts to fix the sink. Pulled out the customers items from under the sink. Took pictures of the bottom side of the sink. Attached the inside corner brace brackets to the bottom side of the sink. Took pictures of the repair completed.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	268.25

Parts Part #	Description	Qty	Price	Total
5021689	CRNR BRACE 1" BLK 4PK	3.00	4.13	12.39
Subtotal for Job #10-1068:				280.64

Job #2 - Internal

SWAP MOTOR IN AWNING TO SEE IF THAT IS THE ISSUE PER DOMETIC TECH SUPPORT

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

SWAP FABRIC WAYNE AT DOMETIC VIA PHONE IS AUTHORIZING 1.5 LABOR AND SENDING NEW FABRIC ON AUTHORIZATION #10346128.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Subtotal for Job #3:			0.00

Parts Total:	12.39
Labour Total:	268.25
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	280.64

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 Jun 2025

