



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 76148
Promised Date:
02 APR 25

CUSTOMER WORK ORDER

WO #: 76148

Customer: 55659 - MOSBEY,
NATHANIEL - 812-629-6933

Tag:

Author: BH

Location: 0407 BH TO CLOSE

Stock #: 11570

Stock Desc: 2025 TT COACHMEN

CATALINA 293QBCKLE

Chassis #: 5ZT2CAUB9SN301162

Serial #: 5ZT2CAUB9SN301162

Mileage: 0

Licence:

Invoice #:

Date In: 07 MAR 25

Promised: 03 APR 25

Date Sched:

Completed: 31 MAR 25

Warr. Date: 29 MAR 25

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Pdi new unit

CORRECTION: I brought unit in and leveled unit then hooked to city water conection and pressurized the system to check for leaks in the put water in fresh tank and made sure the pump works properly then dewatered unit and made sure all tank sensors, water outlets/inlets were working properly and not leaking I then removed lp tanks off the front of unit and took to fill both tanks i then put tanks back on unit and made sure appliances on lp were working properly (water heater, gas range, furnace) then did lp drop test to make sure the regulator was at the right pressure then made sure there were no leaks in the system with a 5 minute hold test then made sure all 120 volt outlets, water heater, microwave, refrigerator, air-conditioner were working properly then made sure all 12 volt power lights, speakers, radio, awning, leveling system, range hood, USB, USB-C outlets were all working properly

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JG	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	JG	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JG	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: Final pdi new unit

CORRECTION: I brought unit in and leveled unit then hooked to city water conection and pressurized the system to check for leaks in the put water in fresh tank and made sure the pump works properly then dewatered unit and made sure all tank sensors, water outlets/inlets were working properly and not leaking I then removed lp tanks off the front of unit and took to fill both tanks i then put tanks back on unit and made sure appliances on lp were working properly (water heater, gas range, furnace) then did lp drop test to make sure the regulator was at the right pressure then made sure there were no leaks in the system with a 5



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minute hold test then made sure all 120 volt outlets, water heater, microwave, refrigerator, air-conditioner were working properly then made sure all 12 volt power lights, speakers, radio, awning, leveling system, range hood, USB, USB-C outlets were all working properly

Labor			
Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JG	N/C

Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
17-0181	ZIP 6FT BREAKAWAY CABLE AND PIN	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #EQUALIZER1000 - Internal
INSTALL 1000# EQUALIZER HITCH

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Parts				
Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10000# ADJ. HITCH	1.00	N/C	N/C
14-2934	EQUALIZER HITCH SHANK	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #BCWV - Internal
BRAKE CONTROL & WIRING - VAN, SUV & CAR

Labor			
Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
81786	81786 04-23 INFINITY HARNESS	1.00	N/C	N/C
17-0081	DISCOVERY "NEXT" BRAKE CONTROLLER	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BCWV: 0.00

Job #DELUXE - Internal
DELUXE STARTER KIT

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Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C
Subtotal for Job #DELUXE:				0.00

Job #1 - Warranty

COMPLAINT: THE REFRIGERATOR DOOR HAS A DENT IN IT.

CAUSE: Fridge door has dent in the door

CORRECTION: I first would need to remove freezer door and then remove mount that holds in doors and remove door and replace the bottom fridge door

I first found unit on lot that had same door and i removed door from unit on lot and removed door on unit in bay and swapped then had to adjust the door on this unit so that it would close properly I then put dented door on the other unit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JG	74.00

Subtotal for Job #1: 92.50

Job #2 - Warranty

COMPLAINT: THE CENTER CAPS ON THE OFF DOOR SIDE ARE MISSING

CAUSE: Off door side wheels missing the center caps

CORRECTION: I would first need to jack, off door side wheels off ground and remove wheels to put on center caps then put wheels back on and lowered unit and toqure lugs down

I first found unit on lot and jacked up door side wheels and removed wheels then removed center caps and put wheels back on and toqured lugs down then got to my unit and jacked up wheels and removed then put center caps in place and tightened wheels back on unit and toqured lugs down to 110 foot pounds

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00

Subtotal for Job #2: 74.00

Job #3 - Warranty

COMPLAINT: THE MIDDLE MARKER LAMP ON THE OFF DOOR SIDE IS INOPERATIVE

CAUSE: Center left marker light was wired into left turn signal.
 Middle off door side marker light not working

CORRECTION: Tested power behind the light with marker lights on. Wiring had no power. Checked wiring under the slide room. With a bore scope camera, I was able to see that the wire color changed inside the corner outside wall. The wiring was green and white behind the light and changed to brown and white inside the wall. The wiring was not getting power with the marker lights on. After the underbelly was pulled down, the wiring in the junction box was checked. The brown maker light wire was hooked up to the brown turn signal wire. After moving the wire to the marker light wiring, the light now works as it should.

I first pulled light from wall and tested to be sure it was working and it was i then tried to get voltage from the wires going into the light and it had no voltage i then found wire going under slide floor and in the wall I then jumped the wire from another wire and it was then working i then removed screws on the front half of the underbelly to try to chase down the wire all the way to the front in a junction box i then saw that the tan brown wire was connected to other brown wires i then turned on turn signals and it was working off the turn signals I then found the green wires and removed the tan wire from the brown and conected to the green and the wire now had power and was working properly I then put light back properly and screwed back up



the underbelly and liquid taped the wire that i jumped from

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JG	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	185.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	370.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	92.50

Subtotal for Job #3: 740.00

Job #4 - Warranty

COMPLAINT: THE BATHROOM ENTRY DOOR IS OUT OF ADJUSTMENT

CAUSE: Door will not close properly

CORRECTION: I first hit the door hinges with a dead blow and pushed the top of the door in so the door would close properly I then noticed there was a ring around the door handle where the door was not tight and had peeled off the door sticker and needs to be replaced

I first removed door from this unit and removed door from a unit on the lot and made sure it was the same size then drilled holes to put new door on this unit then had to adjust the door to latch properly the unit i took the door from I put the bad door on that unit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	37.00

Subtotal for Job #4: 74.00

Job #5 - Warranty

COMPLAINT: BACKSPLASH ABOVE STOVE IS NOT SECURED PROPERLY

CAUSE: Back splash behind range top is falling down

CORRECTION: I first took pictures of back splash and found that it was just stuck on and I spraied adhesive spray on both the wall and the back splash and stuck to wall and made sure it was not going to fall down

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	37.00

Subtotal for Job #5: 37.00

Job #6 - Warranty

COMPLAINT: ADJUST SLIDE ROOM

CAUSE: Adjust the slide room

CORRECTION: The slide room floor was too high and needed to be lowered so the adjustment bolt under slide room i ran out and pushed the slide floor down then had to adjust the bell housing to be able to close all the way properly

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	92.50

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Subtotal for Job #6: 92.50

Job #7 - Warranty

COMPLAINT: WRONG TERMINATION INSTALLED AT FACTORY
ON WASTE VALVE

CAUSE: Termination valves on the black tank exit has a grey tank valve hooked up to the black but is not
conected to anything and is labeled as there is

CORRECTION: I first identified that the valve was not going to any tank but was labeled as it had another
grey tank labeled gally tank i then removed end off of the valve and put on just one 3 inch black tank exit
and removed label we also called forest river and they said there was only one black and one grey on the
unit but was not labeled as such

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	74.00

Parts

Part #	Description	Qty	Price	Total
11-0619	GRENTEC 3" BAYONET/SPIGOT	1.00	2.82	2.82
89-8288	3" SLIP HUB	1.00	2.55	2.55

Subtotal for Job #7: 79.37

Parts Total:	5.37
Labour Total:	1,184.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	1,189.37

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 07 Apr 2025

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