

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2252826
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB9SN301162
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT293QBCKLE-300
NATHANIEL D MOSBY		DEALER RO #	76148
1330 HELEN CT		CLAIM START DATE	04/03/2025
Boonville, IN 47601		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/04/2025	WARRANTY EXPIRATION DATE	04/04/2026

Claim Line Details

Labor

Line# 1	Operation Code 70-688-01-00-001800	Operational Description Refrigerator Door - Appliances/Refrigerator (GE)/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-04-03 13:34:58 :: THE REFRIGERATOR DOOR HAS A DENT IN IT. Fridge door has dent in the door I first would need to remove freezer door and then remove mount that holds in doors and remove door and replace the bottom fridge door I first found unit on lot that had same door and i removed door from unit on lot and removed door on unit in bay and swapped then had to adjust the door on this unit so that it would close properly I then put dented door on the other unit	
Model#	GPV10FSNBSB	Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50
Serial#	MT559653	Appr Hrs 0.50 Appr Labor Amt \$92.50
	Notes	

Labor

Line# 2	Operation Code 10-3-01-20-000073	Operational Description Wheel Center Cap - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Wheels
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-04-03 13:41:21 :: THE CENTER CAPS ON THE OFF DOOR SIDE ARE MISSING Off door side wheels missing the center caps VI would first need to jack, off door side wheels off ground and remove wheels to put on center caps then put wheels back on and lowered unit and toqure lugs down I first found unit on lot and jacked up door side wheels and removed wheels then removed center caps and put wheels back on and toqured lugs down then got to my unit and jacked up wheels and removed then put center caps in place and tightened wheels back on unit and toqured lugs down to 110 foot pounds	
Model#		Dlr Sub Hrs 0.40 Sub Labor Amt \$74.00
Serial#		Appr Hrs 0.40 Appr Labor Amt \$74.00
	Notes AUTHORIZED AS SUBMITTED	

Labor

Line# 3	Operation Code 40-106-24-11-001253	Operational Description Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-04-03 13:42:10 :: THE MIDDLE MARKER LAMP ON THE OFF DOOR SIDE IS INOPERATIVE Center left marker light was wired into left turn signal. Middle off door side marker light not working Tested power behind the light with marker lights on. Wiring had no power. Checked wiring under the slide room. With a bore scope camera, I was able to see that the wire color changed inside the corner outside wall. The wiring was green and white behind the light and changed to brown and white inside the wall. The wiring was not getting power with the marker lights on. After the underbelly was pulled down, the wiring in the junction box was checked. The brown maker light wire was hooked up to the brown turn signal wire. After	

moving the wire to the marker light wiring, the light now works as it should. I first pulled light from wall and tested to be sure it was working and it was i then tried to get voltage from the wires going into the light and it had no voltage i then found wire going under slide floor and in the wall I then jumped the wire from another wire and it was then working i then removed screws on the front half of the underbelly to try to chase down the wire all the way to the front in a junction box i then saw that the tan brown wire was connected to other brown wires i then turned on turn signals and it was working off the turn signals I then found the green wires and removed the tan wire from the brown and connected to the green and the wire now had power and was working properly I then put light back properly and screwed back up the underbelly and liquid taped the wire that i jumped from

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$740.00
Serial#	Appr Hrs	4.00	Appr Labor Amt	\$740.00

Notes
AUTHORIZED AS SUBMITTED

Labor
Line# 5

Operation Code	Operational Description
30-100-24-00-001056	Backsplash - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-03 13:44:11 :: BACKSPLASH ABOVE STOVE IS NOT SECURED PROPERLY Back splash behind range top is falling down I first took pictures of back splash and found that it was just stuck on and I spraied adhesive spray on both the wall and the back splash and stuck to wall and made sure it was not going to fall down

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes
AUTHORIZED AS SUBMITTED

Labor
Line# 6

Operation Code	Operational Description
10-13-02-00-000211	Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-03 13:44:58 :: ADJUST SLIDE ROOM Adjust the slide room The slide room floor was too high and needed to be lowered so the adjustment bolt under slide room i ran out and pushed the slide floor down then had to adjust the bell housing to be able to close all the way properly

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes
AUTHORIZED AS SUBMITTED

Labor
Line# 7

Operation Code	Operational Description
60-138-24-00-001535	Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-03 13:45:38 :: WRONG TERMINATION INSTALLED AT FACTORY ON WASTE VALVE Termination valves on the black tank exit has a grey tank valve hooked up to the black but is not connected to anything and is labeled as there is I first identified that the valve was not going to any tank but was labeled as it had another grey tank labeled gally tank i then removed end off of the valve and put on just one 3 inch black tank exit and removed label we also called forest river and they said there was only one black and one grey on the unit but was not labeled as such

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00

Notes
AUTHORIZED AS SUBMITTED

Labor
Line# 8

Operation Code	Operational Description
30-101-01-00-001076	Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-04 16:02:54 :: THE BATHROOM ENTRY DOOR IS OUT OF ADJUSTMENT Door will not close properly I first hit the door hinges with a dead blow and pushed the top of the door in so the door would close properly I then noticed there was a ring around the door handle where the door was not tight and had peeled off the door sticker and needs to be replaced I first removed door from this unit and removed door from a unit on the lot and made sure it was the same size then drilled holes to put new door on this unit then had to adjust the door to latch properly the unit i took the door from I put the bad door on

that unit

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

AUTHORIZED AS REQUESTED

Submitted

Labor Amt	\$1,202.50
Parts & Freight	\$0.00
Total	\$1,202.50

Approved

Labor Amt	\$1,202.50
Parts & Freight	\$0.00
Total	\$1,202.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.