

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76148
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55659 - NATHANIEL MOSBEY
Address: 1330 HELEN CT BOONVILLE, IN

47601

Phone: 812-629-6933

Stock Number: 11570 - 2025 CATALINA 293QBCKLE 5ZT2CAUB9SN301162

VIN: 5ZT2CAUB9SN301162 HIN: SER#: 5ZT2CAUB9SN301162

Mileage: 0

Work Order Comp: 31 MAR 25

Auth. No:

Dealer #:

Warr. Date: 29 MAR 25

Work Order Date: 07 MAR 25

Inv #: 415787

WO # Job # Description JOB INFORMATION

76148 1 THE REFRIGERATOR DOOR HAS A DENT IN IT.
Fridge door has dent in the door
I first would need to remove freezer door and then remove mount
that holds in doors and remove door and replace the bottom fridge
door I first found unit on lot that had same door and i removed
door from unit on lot and removed door on unit in bay and swapped
then had to adjust the door on this unit so that it would close
properly I then put dented door on the other unit

76148 2 THE CENTER CAPS ON THE OFF DOOR SIDE ARE MISSING
Off door side wheels missing the center caps
I would first need to jack, off door side wheels off ground and
remove wheels to put on center caps then put wheels back on and
lowered unit and toqure lugs down I first found unit on lot and
jacked up door side wheels and removed wheels then removed center
caps and put wheels back on and toqured lugs down then got to my
unit and jacked up wheels and removed then put center caps in
place and tightened wheels back on unit and toqured lugs down to
110 foot pounds

76148 4 THE BATHROOM ENTRY DOOR IS OUT OF ADJUSTMENT
Door will not close properly
I first hit the door hinges with a dead blow and pushed the top
of the door in so the door would close properly I then noticed
there was a ring around the door handle where the door was not
tight and had peeled off the door sticker and needs to be

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WO #      Job #      Description      JOB INFORMATION
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replaced I first removed door from this unit and removed door
from a unit on the lot and made sure it was the same size then
drilled holes to put new door on this unit then had to adjust the
door to latch properly the unit i took the door from I put the
bad door on that unit

76148      7      WRONG TERMINATION INSTALLED AT FACTORY  ON WASTE VALVE
Termination valves on the black tank exit has a grey tank valve
hooked up to the black but is not conected to anything and is
labeled as there is
I first identified that the valve was not going to any tank but
was labeled as it had another grey tank labeled gally tank i then
removed end off of the valve and put on just one 3 inch black
tank exit and removed label we also called forest river and they
said there was only one black and one grey on the unit but was
not labeled as such

76148      3      THE MIDDLE MARKER LAMP ON THE OFF DOOR SIDE IS INOPERATIVE
Center left marker light was wired into left turn signal. Middle
off door side marker light not working
Tested power behind the light with marker lights on. Wiring had
no power. Checked wiring under the slide room. With a bore scope
camera, I was able to see that the wire color changed inside the
corner outside wall. The wiring was green and white behind the
light and changed to brown and white inside the wall. The wiring
was not getting power with the marker lights on. After the
underbelly was pulled down, the wiring in the junction box was
checked. The brown maker light wire was hooked up to the brown
turn signal wire. After moving the wire to the marker light
wiring, the light now works as it should. I first pulled light
from wall and tested to be sure it was working and it was i then
tried to get voltage from the wires going into the light and it
had no voltage i then found wire going under slide floor and in
the wall I then jumped the wire from another wire and it was then
working i then removed screws on the front half of the underbelly
to try to chase down the wire all the way to the front in a
junction box i then saw that the tan brown wire was connected to
other brown wires i then turned on turn signals and it was
working off the turn signals I then found the green wires and
removed the tan wire from the brown and conected to the green and
the wire now had power and was working properly I then put light
back properly and screwed back up the underbelly and liquid taped
the wire that i jumped from

76148      5      BACKSPLASH ABOVE STOVE IS NOT SECURED PROPERLY
Back splash behind range top is falling down

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I first took pictures of back splash and found that it was just stuck on and I spraiied adhesive spray on both the wall and the back splash and stuck to wall and made sure it was not going to fall down

76148 6 ADJUST SLIDE ROOM
 Adjust the slide room
 The slide room floor was too high and needed to be lowered so the adjustment bolt under slide room i ran out and pushed the slide floor down then had to adjust the bell housing to be able to close all the way properly

 Part No Job# Description PARTS Qty Price Total

 F100282070 1 GE STAINLESS REFER DOOR 2022 MODE 0.00 542.04 0.00
 F100424284 2 CENTER CAP, 6 LUG 3.75 SS AMERICA 0.00 9.79 0.00
 F100282648 4 DOOR, BATH 1-3/8X23-3/4X72 FLINT 0.00 61.63 0.00
 11-0619 7 GRENTec 3" BAYONET/SPIGOT 1.00 2.82 2.82
 89-8288 7 3" SLIP HUB 1.00 2.55 2.55

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 2.00 185.00 370.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50

Parts Total: 5.37
 Labour Total: 1,184.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>>> Claim Total: 1,189.37

Customer Signature: _____

Date: _____