

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
 CLAIM 2299758
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2CAZB8SX034724
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 205 / 205
 ITEM # ACAT343BHTSLE
 DEALER RO # 76341
 CLAIM START DATE 05/15/2025
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

AMANDA J CLARK
 6850
 Evansville, IN 47711
 USA

Retail Date of Purchase 05/10/2025

WARRANTY EXPIRATION DATE 05/10/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-05-15 08:50:49 :: IN THE BUNK ROOM THE BIG CABINET DOOR WILL NOT CLOSE ALL THE WAY Bedroom door Took screws to reattached the door to frame no issues
Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$55.50
Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$55.50
Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-66-02-00-000664 Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-05-15 08:52:30 :: ENTRY DOOR WILL NOT LATCH Front door won't shut When looking at front door you could see it was off by a 1/4" so i adjusted it by taking a rubber mallet and prey bar and gently tapping on it until latch made a secured fit then i double checked my work by opening and closing 5 times to make sure it would shut correctly
Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$55.50
Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$55.50
Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 10-498-01-11-003366 Slide Out Actuator - Frame & Chassis/Slide Out System (Norco, BAL NXG)/ Replace/Electrical
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-05-15 08:54:11 :: installed ram and then had to adjust then adjusted room to fit the flange square . Ran spins. But the room doesn't move. Ram needs replaced, Slide room 1 I was doing a final inspection on this unit when I was doing so I noticed that the slide room number 1 wasn't coming in to come to find the ram was bad so m I got ahold of parts and ordered a new slide ram for unit after ordering a new one I bought in slide manually to make sure i wasn't going to damage it when taken out of my bay Parts contacted me and said new ram is in so I put in new ram and adjusted so that the slide room would come in properly
Model# **Dlr Sub Hrs** 1.25 **Sub Labor Amt** \$231.25
Serial# **Appr Hrs** 1.00 **Appr Labor Amt** \$185.00
Notes
 PLEASE SUBMIT PHOTOS OF THE FRAME ID TAG AS THIS WILL NEED TO GO TO THE VENDOR

FOR REVIEW
done
PENDING VENDOR REVIEW
UPDATED OPERATION CODE
AUTHORIZED PER VENDOR VCB BAL/NORCO

R&R of the Actuator is a 1.0 flat rate
No pre-auth required
Part number R25071
Part must be returned for testing
Credit pending part return and testing.

Labor

Line# 4 **Operation Code** **Operational Description**
20-69-01-00-000706 Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-05-15 08:56:39 :: OUTDOOR KITCHEN DOOR AND FRAME IS BENT Entry door Worked on entry door to find out that it was needing adjusted so I made the proper adjustments

Model#	Dir Sub Hrs	2.00	Sub Labor Amt	\$370.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00

Notes
EXCESSIVE AMOUNT REQUESTED. CHANGED TO 2X FLAT RATE
THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Submitted	Labor Amt	\$712.25	Approved	Labor Amt	\$481.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$712.25		Total	\$481.00

DEALER **DATE**
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
All repairs described have been inspected and are satisfactory.