

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2316625
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZTCFLS01TP432892
USA		CHASSIS VIN	1FDWE3FN3SDD32716
		MILEAGE	1268
Labor rate:	\$185.00	SITE/WAREHOUSE	210 / 210
OWNER INFORMATION		ITEM #	FLC27QBF35
CHUBBY CHOW FACTORY LLC		DEALER RO #	76338
PO BOX 3641		CLAIM START DATE	05/30/2025
Evansville, IN 47735		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/05/2025	WARRANTY EXPIRATION DATE	03/05/2026

Claim Line Details

Labor

Line# 1	Operation Code 40-196-24-11-001297	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical	
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:49:20 :: LP DOES NOT READ I found that the wires were crossed on the molex plug going to the LP tank from the monitor panel. I unscrewed the refrigerator. I removed. The monitor panels from the wall. I twisted the refrigerator inside the refrigerator cavity. This allowed me to get access to the plugs inside the wall. I pulled the monitor plug out of the wall on the solar charge controller side. I found that the LP tank monitor wiring was a orange wire and a white wire. They had been wired wrong in the molex plug. I removed the 2 pins from the plug and flipped them to match the wiring on the other side of the plug. Now the monitor panel works as it should. I reinstalled the monitor panels in the wall and screwed the fridge back in place.	
	Model#	Dlr Sub Hrs 0.60	Sub Labor Amt \$111.00
	Serial#	Appr Hrs 0.60	Appr Labor Amt \$111.00
	Notes	1 ok. rr 4) job code corrected	

Labor

Line# 2	Operation Code 10-204-01-00-000360	Operational Description Front Grill - Frame & Chassis/Front Grille/Replace/No Tread Code	
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:50:03 :: GRILL "CROME" RIPPLED Is Ford chassis engine grill has chrome coming off. Need you replace the grill	
	Model#	Dlr Sub Hrs 0.50	Sub Labor Amt \$92.50
	Serial#	Appr Hrs 0.00	Appr Labor Amt \$0.00
	Notes	This is a Chassis part and should be covered by Ford's warranty.	

Labor

Line# 3	Operation Code 30-102-12-00-002691	Operational Description Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code	
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:51:19 :: PANEL BOARD AT ENTRANCE BUCKLED Panel is bowed and popping staples out I pushed the panel back in and used heavier stables to hold it in place.	
	Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$37.00
	Serial#	Appr Hrs 0.20	Appr Labor Amt \$37.00
	Notes		

Labor

Line# 4

Operation Code

40-106-01-00-001258

Operational Description

Heating Pad - Holding Tank - Electrical/12 Volt Exterior/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:52:13 :: HEATING PAD FELL OFF FOUND THAT THE HEATING PAD FELL OFF AND DRAGGED ON THE GROUND AND NEEDS REPLACED REMOVE THE WIRING AND CLEAN THE TANK AND REINSTALL A NEW HEATING PAD

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

Labor

Line# 5

Operation Code

60-138-01-00-001537

Operational Description

Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:52:50 :: SEWER FLUSH IS LEAKING REALLY BAD Black tank flusher was never hooked up to tank I found that the pipe going to the black tank was about 1 inch to short to use a 90 degree elbow to hook up the pipe to the tank. I was able to use 2 fittings together to get the pipe to reach. I installed a 90 degree threaded elbow in the tank and then I clamped a straight pex fitting to the pipe. I was then able to thread the 2 new fittings together. Tested tank flusher and it works as it should with no leaks.

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt \$55.50

Serial#

Appr Hrs

0.30

Appr Labor Amt \$55.50

Notes

Labor

Line# 6

Operation Code

20-66-02-00-000678

Operational Description

Screen Door - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:53:35 :: SCREEN DOOR NEEDS ADJUSTED AND WILL NOT STAY SHUT The screen door doesn't always move with the door when opening. I adjusted the screws door handle hold back on the main door. Now the door opens and closes with the screen door every time. I checked to make sure that the screen door opens and closes on its own too. It is now working as it should.

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt \$37.00

Serial#

Appr Hrs

0.20

Appr Labor Amt \$37.00

Notes

Labor

Line# 7

Operation Code

10-19-01-00-000354

Operational Description

Heat Shield - Frame & Chassis/Exhaust System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:54:11 :: WHEN THE GEN IS RUNNING THE METAL HANGER FOR THE EXHAUST IS BEATING AGAINST THE FIBER GLASS The lower bolt was screwed into a piece of trim. Upper bolt was screwed into foam. I found that the upper bolt could not be tightened. There was nothing to screw to other than foam. I added a backer plate and screwed the exhaust hanger to it. This will add several more screw anchor points to prevent it from falling out or coming loose.

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$74.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$74.00

Notes

Labor

Line# 8

Operation Code

40-196-24-11-001297

Operational Description

Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:54:58 :: HOUSE BATTERY NEVER SHOWS FULL CHARGE The wiring for LP lever monitor was crossed. This was shorting power to ground. After fixing the LP level monitor wiring, the battery level monitor started working as it should.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

issue was resolved in line 1 repair.

Labor

Line# 9

Operation Code	Operational Description
20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-30 10:55:44 :: THE DEAD BOLT WILL NOT LOCK The the door latch was hitting the striker pin wrong. I found that when closing the door, the door latch was rubbing the striker pin and would not let the door shut all the way. I removed the structure pin and added a washer behind it to space the pin out. Now the latch closes all the way without binding up halfway.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Submitted	Labor Amt	\$610.50	Approved	Labor Amt	\$444.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$610.50		Total	\$444.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.