



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 76290
Promised Date:
20 MAR 25

CUSTOMER WORK ORDER

WO #: 76290

Customer: 26749 - BUEDEL, SCOTT D -
812-774-2987

Tag:

Author: BJW

Location: 0331 CHECK PREAUTH

Stock #: 11310

Stock Desc: 2024 5W KEYSTONE
COUGAR SPORT 2100RK

Chassis #: 4YDFCGJ2XRV503834

Serial #: 4YDFCGJ2XRV503834

Mileage:

Licence:

Invoice #:

Date In: 24 MAR 25

Promised: 29 MAR 25

Date Sched:

Completed: 29 MAR 25

Warr. Date: 15 FEB 25

Job #1 - Warranty

COMPLAINT: CUSTOMER USED THE GAS FURNACE THE FIRST NIGHT OF CAMPING AND IT WORKED. THE NEXT MORNING, THE BLOWER WOULD RUN, BUT NO HEAT WOULD COME OUT. CUSTOMER WAS UNABLE TO GET THE HEAT TO COME BACK ON AT ALL THE REMAINDER OF THE TRIP.

CAUSE: Furnace ran then kicked off. I pulled the cover and reset and it cycled several times. Put cover back on it cycled one time and shut off would not come back on. I checked sail switch and it had power on both sides. For some reason it sticks when cover is on the furnace.

CORRECTION: Installed new sail switch and tested let unit cycle several times.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	10.80
Z990	MISCELLANEOUS REPAIR	BRM	169.20

Parts

Part #	Description	Qty	Price	Total
33082	KIT, SVC DF SAIL SW W/BRKT M/L	1.00	24.81	24.81

Subtotal for Job #1: 204.81

Job #2 - Internal

COMPLAINT: THIS UNIT HAS TWO DUMP VALVES. CUSTOMER DUMPED THE BLACK TANK AT THE FRONT DUMP WITH NO TROUBLES. HE THEN REMOVED THE CAP FROM THE REAR DUMP VALVE. WHEN HE DID, A BUNCH OF GREY WATER CAME OUT AND GOT THE CUSTOMER WET. HE IS NOT CERTAIN IF HE HAD THE VALVES FOR THE GREY TANKS SET PROPERLY. HE IS NOW WONDERING IF THERE IS A SEPARATE KNIFE VALVE FOR THE REAR DUMP GREY TANK. SEE BJ IF YOU HAVE QUESTIONS ON THIS.

CAUSE: Found the valve for the rear was open when i pulled the cap it ran water out . NO ISSUES FOUND

CORRECTION: i shut the valve and filled the tank with water and made sure it did run by valve the handle for the valve is right next to the drain has a black handle.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN THE REFRIGERATOR COMES ON, IT IS VERY LOUD AND IT SHAKES THAT TRAILER. IS THIS NORMAL?



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CAUSE: NO ISSUES FOUND

CORRECTION: turned on refer and let run for bit and it vibrates which is the compressor running . the lippert refridgerators all do this.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #3:			0.00

Parts Total:	24.81
Labour Total:	180.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	204.81

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Mar 2025

W/O: 76290
Promised Date: 29 MAR 25



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BUEDEL, SCOTT D

