

Claim Response

Claim: C3788318

Last Modified by ambri

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Labor rate	Changed warranty rate	Type	Date Of Purchase
C3788318	76290	3/24/2025	3/29/2025	4YDFCGJ2XR503834	PA03829526	1194	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	180.00	0.00	WARR	2/15/2025

Deny code	Item number	Name	Quantity	Qty Returned	Dealer price	Markup	Part total	Appr Freight	Sub Freight	Sublet	Status
	653757	Furnace - Kit - SVC - DF Sail	1.00	1.00	23.37	15.00	26.88	1.43	0.00	0.00	Approved

dealer claimed \$ 24.81 krv 18.70 +25%=23.37** rest in freight 31-12/6/2023

Component Model: DFM30131 **Component Serial Number:** 34699711

Deny code	Operation	Description	Srvc advisory	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	4119906B	Furnace - Atwood/Dometic Hydro Complaint: CUSTOMER USED THE GAS FURNACE THE FIRST NIGHT OF CAMPING AND IT WORKED. THE NEXT MORNING, THE BLOWER WOULD RUN, BUT NO HEAT WOULD COME OUT. CUSTOMER WAS UNABLE TO GET THE HEAT TO COME BACK ON AT ALL THE REMAINDER OF THE TRIP. Cause: Furnace ran then kicked off. I pulled the cover and reset and it cycled several times. Put cover back on it cycled one time and shut off would not come back on. I checked sail switch and it had power on both sides. For some reason it sticks when cover is on the furnace. Correction: Installed new sail switch and tested let unit cycle several times. KRV- VCB sail switch		0.50	0.50	90.00	0.00	1	0.50	Approved

Submitted parts & subLet	26.88	Approved parts & subLet	26.88
Submitted labor & subLet	90.00	Approved labor & subLet	90.00
Submitted freight:	0.00	Approved freight	1.43
Tax:	0.00	Tax:	0.00
Total Submitted:	<u>116.88</u>	Total approved:	<u>118.31</u>