

Pre-Authorization

Pre-Authorization number PA03829526 Reference no: 76290 Status: Approved Approved by stept Approved date 3/27/2025
 Servicing Name Address VIN Retail sold on
 Dealer

1194 Basden's American RV Basden's American RV 4YDFCGJ2XRV503834 2/15/2025
 600 E Baseline Rd
 Evansville, IN 47725

Nu	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
mbe	operation								
r of									
1	4119906B	Furnace - Atwood	0.00	1.00	0.50		1	0.50	Complaint:CUSTOMER USED THE GAS FURNACE THE FIRST NIGHT OF CAMPING AND IT WORKED. THE NEXT MORNING, THE BLOWER WOULD RUN, BUT NO HEAT WOULD COME OUT. CUSTOMER WAS UNABLE TO GET THE HEAT TO COME BACK ON AT ALL THE REMAINDER OF THE TRIP. Cause:Furnace ran then kicked off. I pulled the cover and reset and it cycled several times. Put cover back on it cycled one time and shut off would not come back on. I checked sail switch and it had power on both sides. For some reason it sticks when cover is on the furnace. Correction:Installed new sail switch and tested let unit cycle several times. KRV- VCB sail switch

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company