

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
CLAIM 2330755
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAVB4SX033236
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT303RKDSLE
DEALER RO # 76289
CLAIM START DATE 06/11/2025
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

MARK A MARTIN
 12256 S 525 W
 Cynthiana, IN 47612
 USA

Retail Date of Purchase 02/28/2025

WARRANTY EXPIRATION DATE 02/28/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 60-136-01-00-001486 Vent Hose - Plumbing/Fresh Water Supply/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-06-11 14:20:12 :: UNDER KITCHEN SINK THERES A PIPE RUNNING THROUGH WOOD THAT CAN SEE LIGHT AROUND IT NEEDS FOAM INSULATION Pulled unit into shop. Opened slide room. There is a vent pipe that runs under the sink and goes through the wall. There is a cut out in the wall for the vent and it is missing insulation. There is also light coming in from the outside. Spoke with warranty. Warranty instructed me to removed the outside vent. Remove the clear geocell. And apply black silicone to block out the light. Warranty also approved removing the sink to gain access to wall. After inspection, the plumbing for the sink is all hard pipe and is glued together. The sink needs to be dropped to remove it and this will cause more work due to the plumbing being in the way. Spoke with Warranty advisor and he approved removing the back wall and trim to gain access to the wall and pipe to add insulation. Removed trim and grate. Took a pry bar and popped the wall panel loose. Applied spray foam and let dry. Applied more foam the fill the rest of the gaps and let dry. Removed excess foam and cleaned up mess. Installed wall panel,trim and grate. Removed outside vent cover. Cut out clear geocell. Applied black silicone. Installed vent cover and sealed with black silicone. Cleaned up area. Additional Note : bhoffman@americanrvcenter.com, 2025-06-11 14:24:14 :: BH TALKED TO ROBERT ABOUT THIS ISSUE

Model# **Dlr Sub Hrs** 2.50 **Sub Labor Amt** \$462.50

Serial# **Appr Hrs** 1.80 **Appr Labor Amt** \$333.00

Notes
 EXCESSIVE AMOUNT REQUESTED - TIME ADJUSTED TO REFLECT REPAIR

Labor

Line# 2 **Operation Code** **Operational Description**
 10-11-01-00-000207 Slide Out Corner Block - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-06-11 14:24:43 :: BEDROOM SLIDE BY CLOSET CAN SEE LIGHT THROUGH BOTTOM CORNER OF SLIDE Light gap on the slide room corner. Warranty advisor suggested a foam block from a previous repair. Cut foam and applied 3m adhesive primer. Pushed a small piece in between the bottom and side wiper seals. Light gap is much smaller than before. A small amount of light is normal. There aren't any signs of water coming in the slide room.

Model# **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$92.50

Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$37.00

Notes
 UPDATED OPERATION CODE
 EXCESSIVE AMOUNT REQUESTED. CHANGED TO 2X FLAT RATE
 THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Labor

Line# 3 **Operation Code** **Operational Description**
 20-66-24-00-002294 Screen Door - Exterior/Entry Doors/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-06-11 14:27:13 :: HOLE IN SCREEN DOOR AT TOP
 Replace top screen. Removed door. Removed spline and screen. Cut a new piece of screen. Placed on a work
 bench. Installed new screen material. Installed door.
Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$37.00
Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$37.00
Notes

Submitted			Approved		
Labor Amt	\$592.00		Labor Amt	\$407.00	
Parts & Freight	\$0.00		Parts & Freight	\$0.00	
Total	\$592.00		Total	\$407.00	

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.