



Warranty Authorization Form

Date: 4/9/2025

General Information

Basden RV Center, Inc. DBA/ American
RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

Pre-Auth #: 88223

Series: Avenue

Unit: 7M5FA3629NB200626

Model: 2022AVE32RLS

Notes: 4/8 Jonathan have approved 4/7 ben see pending 4/7 Jonathan see
pending 4/4 ben see pending 3/27 Jonathan see pending 3/26 Jonathan see
pending 3/25 Jonathan see pending

Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 20016A HOLDING TANK - BLACK - REPAIR (photos
required)(Alpha Contact Required)

Fault Code: IMPROPERLY INSTALLED

Serial #: Model #: Notes: 4/7 yes per the customer they are bring it to you to fix this issue 4/7 Jonathan can you tell
me if its coming back for this issue? 4-4 well now this unit is coming back to you so i guess we
are not going to get paid to do any inspection is that right ?? 3/27 Jonathan my apologies we are
truly unsure just about one side. 0327 ben ok i wish i would have know that because the
customer is living in the unit and now has the camper 3/26 Jonathan please note you have
provided the same photos to him as well i need more pictures i can tell if this needs it done or
not. 3/25 Jonathan based on the photos it appears to be mounted correctly can you take a photo
of where you believe it is not mounted correctly 0325 BH TEXTED 5746221306 and he said that
the 3rd pic said it needs it sorry but i didnt get his name. if we dont need the part ok fine we can
call the customer back and install it. the only issue is that they live in the camper

Problem: RECALL 24V286 FRESH WATER TANK WAS MOUNTED INCORRECTLY

Cause: Pulled unit up to bay. Removed underbelly. Took pics for recall. Installed underbelly.

Remedy: will need to order parts and reinstall the

Part Return Req: No

Status: Approved

Time Requested: 3.5

Time Allowed: 3.5

Sublet Repairs: 0.00