



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76268
Promised Date:
06 APR 25

CUSTOMER WORK ORDER

WO #: 76268

Customer: 41517 - ROHLMAN, JR.,
DONALD MARVIN - 812-630-6156

Tag:

Author: BH

Location: 0420 CHECK STATUS WITH
JRK

Stock #: 11574

Stock Desc: 2025 5W KEYSTONE
COUGAR HALF-TON 26RKE

Chassis #: 4YDFCGM23SV505037

Serial #: 4YDFCGM23SV505037

Mileage: 0

Licence:

Invoice #:

Date In: 20 MAR 25

Promised: 26 APR 25

Date Sched:

Completed: 28 APR 25

Warr. Date: 26 APR 25



Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: Pdi...

CORRECTION: Checked roof and seals corners in the rear. Checked cap seals, door and compartment seals. Found and fixed areas of j trim. Checked the rest of the underbelly and closed valves and drains from winterizing. Checked and adjusted Tire pressure and lug Torque and checked all exterior lights. Checked coupling, brakes, brakeawayswitch and stabilizers. Filled Lp and water tank. Cleared all water lines of antifreeze and checked for any leaks. Performed lp droptest and ran all other appliances. Checked all recepticals and USB Ports and converter. Checked all interior doors, cabinets and drawers operations. Took all my manufacturer label pictures and filled out checksheet. Dumped the Grey and Black tanks. Let 3rd in the fresh tank for customer presentation.

Customer #: 41517
ROHLMAN, JR., DONALD
MARVIN



Labor

| Code | Description | Mechanic | Total |
|------|--------------------------------|----------|-------|
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |

Parts

| Part # | Description | Qty | Price | Total |
|--------|-------------------------|------|-------|-------|
| 44665 | 44665 10" 5W LUBE PLATE | 1.00 | N/C | N/C |

Other Services

| Code | Description | Qty | Price | Total |
|------|-----------------|------|-------|-------|
| SS | SHOP SUPPLIES | 0.00 | N/C | N/C |
| LPGI | LP - UNIT SALES | 0.00 | N/C | N/C |

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: Pdi final...

CORRECTION: Performed PDI inspection and completed checksheet.

Labor

| Code | Description | Mechanic | Total |
|--------|--------------------------------------|----------|-------|
| PDINFW | FINAL PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |
| PDINFW | FINAL PDI NEW FIFTH WHEEL (INTERNAL) | JRK | N/C |





| Parts | | | | |
|-----------------------------------|-------------------------------------|------|-------|-------------|
| Part # | Description | Qty | Price | Total |
| DC-24 | ADVANCE GROUP 24 DEEP CYCLE BATTERY | 1.00 | N/C | N/C |
| 5516 | A10-3050FHVP 30M-50F PIGTAIL | 1.00 | N/C | N/C |
| Subtotal for Job #FPDINFW: | | | | 0.00 |

Job #1 - Internal

WASHBAY MAXX GAURD HAS TRADE

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: BOTH SIDES OF THE METAL J WRAP ON THE FRONT IS BENT AND NEEDS TO BE STRAIGHTING UP

CAUSE: J trim not even on either side...

CORRECTION: Adjusted the straps and bent areas that needed it. As i corrected one bend, it popped the end out from under the plastic corner cover. I shot a screw thru the j trim and corner cap to hold properly.

| Labor | | | |
|-----------------------------|----------------------|----------|--------------|
| Code | Description | Mechanic | Total |
| Z990 | MISCELLANEOUS REPAIR | JRK | 54.00 |
| Subtotal for Job #2: | | | 54.00 |

Job #3 - Warranty

COMPLAINT: LEFT REAR JACK IS GIVING A FAULT CODE

CAUSE: Assess Jack Fault code...

CORRECTION: Self leveled unit and zero calibrate setting, jacks ran down and I went to do a auto retraction and got a "Jack Fault, Left rear jack". Looked over Jack and noticed it was missing it's weather sealed plug and wired in with non weather proof crimp Lugs. Rewired the 3 wires with heat shrink crimp connectors and rest the control and then the control panel threw a "Jack Fault, All Jacks". Unhooked Shore power and battery disconnect and turned everything back on and still got the All Jacks Fault. Spoke with Kim at Lippert and was instructed that anytime one of the jacks are disconnected that all jacks have to be reprogrammed. Attempted to reprogram but can't press and Retract to reset system. Spoke to Lippert again, Melvin told me to check voltage going into the control board while front jacks are being activated which I got a 11.7 and stabilized at 12.2 and then instructed to check the power out of battery itself while jacks are being operated which was 12.5.

| Labor | | | |
|--------------|----------------------|----------|--------|
| Code | Description | Mechanic | Total |
| Z990 | MISCELLANEOUS REPAIR | JRK | 0.00 |
| Z990 | MISCELLANEOUS REPAIR | JRK | 0.00 |
| Z990 | MISCELLANEOUS REPAIR | JRK | 360.00 |
| Z990 | MISCELLANEOUS REPAIR | JRK | 0.00 |

| Parts | | | | |
|--------------|--------------------------------------|------|--------|--------|
| Part # | Description | Qty | Price | Total |
| 693045 | Jack - Control Board - 4PT One Contr | 1.00 | 409.16 | 409.16 |

Other Services

| Code | Description | Qty | Price | Total |
|------|-------------|------|-------|-------|
| FRT | UPS-BOARD | 1.00 | 26.34 | 26.34 |

Subtotal for Job #3: 795.50

Job #4 - Internal

COMPLAINT: THERE ARE THREE CABINET DOORS ABOVE AND BELOW THE KITCHEN SINK THAT ARE NOT PAIRING UP AND CLOSING PROPERLY



CAUSE: Cabinet doors are not even and are hitting each other.

CORRECTION: Adjusted hinges on doors.

| Labor Code | Description | Mechanic | Total |
|-----------------------------|-------------|----------|-------------|
| Z990 | 1.0 | ZMS | N/C |
| Subtotal for Job #4: | | | 0.00 |

Job #5 - Internal

COMPLAINT: THE KEEPER FOR THE REFRIGERATOR DOORS DOES NOT FIT PROPERLY BETWEEN THE TWO DOORS AND IS NOT WORKING PROPERLY.

CAUSE: Rubber shield was too long.

CORRECTION: Removed section of rubber sheid.

| Labor Code | Description | Mechanic | Total |
|-----------------------------|----------------------|----------|-------------|
| Z990 | MISCELLANEOUS REPAIR | ZMS | N/C |
| Subtotal for Job #5: | | | 0.00 |

| | |
|--------------------------|---------------|
| Parts Total: | 409.16 |
| Labour Total: | 414.00 |
| Sublet Total: | 0.00 |
| Extras Total: | 26.34 |
| WORK ORDER TOTAL: | 849.50 |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Apr 2025

W/O: 76268
Promised Date: 26 APR 25



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