

**e-Authorization**

Authorization number PA03842891 Reference no: 76268 Status: Approved Approved by papca Approved date 4/24/2025  
 Billing Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGM23SV505037 4/26/2025  
 600 E Baseline Rd  
 Evansville, IN 47725

Lu Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2101318A Metal Lower Wrapt	0.00	0.30	0.30		1	0.50	Complaint:BOTH SIDES OF THE METAL J WRAP ON THE FRONT IS BENT AND NEEDS TO BE STRAIGHTING UP Cause:J trim not even on either side... Correction:Adjusted the straps and bent areas that needed it. As I corrected one bend, it popped the end out from under the plastic corner cover. I shot a screw thru the j trim and corner cap to hold properly. KRV - REPAIR ONLY approved
2	1210806B Leveling Jack - B	0.00	4.00	2.00		1	0.50	Complaint:LEFT REAR JACK IS GIVING A FAULT CODE Cause:Assess Jack Fault code... CASE 5800694 Correction:Self leveled unit and zero calibrate setting, jacks ran down and I went to do a auto retraction and got a "Jack Fault, Left rear jack". Looked over Jack and noticed it was missing it's weather sealed plug and wired in with non weather proof crimp Lugs. Rewired the 3 wires with heat shrink crimp connectors and rest the control and then the control panel threw a "Jack Fault, All Jacks". Unhooked Shore power and battery disconnect and turned everything back on and still got the All Jacks Fault. Spoke with Kim at Lippert and was instructed that anytime one of the jacks are disconnected that all jacks have to be reprogrammed. Attempted to reprogram but can't press and Retract to reset system. Spoke to Lippert again, Melvin told me to check voltage going into the control board while front jacks are being activated which I got a 11.7 and stabilized at 12.2 and then instructed to check the power out of battery itself while jacks are being operated which was 12.5. KRV - VCB Labor time adjusted allowing for proper repair procedure to be performed.

Authorization number PA03842891 2.30

paper claims ~~only~~ use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the