

FOREST RIVER WARRANTY CLAIM FORM

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| DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$185.00 OWNER INFORMATION | CLAIM STATUS Authorized CLAIM 2240777 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CARB3SU045647 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 103 / 103 ITEM # CAT261BH-8 DEALER RO # 76260 CLAIM START DATE 03/25/2025 CLAIM END DATE 01/01/1900 |
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Retail Date of Purchase _____ WARRANTY EXPIRATION DATE _____

Claim Line Details

Labor

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| Line# 1 | Operation Code 70-671-01-00-001470 | Operational Description Outside Shroud - Appliances/Roof AC (GE)/Replace/No Tread Code |
| | Complaint, Cause, Correction | Original Note : bhoffman@americanrvcenter.com, 2025-03-25 09:27:10 :: A/C SHROUD IS BUSTED FOUND SHROUD BUSTED NEEDS REPLACED |
| Model# | PLH13XAHWH1 | Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50 |
| Serial# | TZ007605H | Appr Hrs 0.30 Appr Labor Amt \$55.50 |
| | Notes | |

Labor

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| Line# 2 | Operation Code 70-170-01-00-002034 | Operational Description Suburban Furnace - Appliances/Furnace (Suburban)/Replace/No Tread Code |
| | Complaint, Cause, Correction | Original Note : bhoffman@americanrvcenter.com, 2025-03-25 09:29:37 :: FURNACE IS REALLY LOUD SOUNDS LIKE SOMETHING IS IN THE BLOWER WHEEL Loud sound coming from Furnace... Removed the cover panel and panel on side, disconnected LP line, removed mount screws, removed exhaust vent in outside, pulled Furnace out of area and heard something rattling around, dumped it back and forth and a bunch of metal shavings, saw dust, piece of plastic and metal circular cutout all fell out of unit. Reverse process to reinstall. |
| Model# | NT-20SEQ | Dlr Sub Hrs 1.00 Sub Labor Amt \$185.00 |
| Serial# | 2507002976 | Appr Hrs 1.00 Appr Labor Amt \$185.00 |
| | Notes | EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME TO REPAIR |

Labor

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| Line# 3 | Operation Code 60-136-15-00-001499 | Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code |
| | Complaint, Cause, Correction | Original Note : bhoffman@americanrvcenter.com, 2025-03-25 09:31:51 :: WATER HEATER LEAKING Leak at backside of water heater... Leak at the hot out lines. Inner seal is damaged. Replace seal. Threads were damaged on tank, wrapped it in Teflon Tape and tested... all is good. |
| Model# | | Dlr Sub Hrs 1.00 Sub Labor Amt \$185.00 |
| Serial# | | Appr Hrs 0.50 Appr Labor Amt \$92.50 |
| | Notes | EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME |

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|------------------|----------------------------|----------|-----------------|----------------------------|----------|
| Submitted | Labor Amt | \$425.50 | Approved | Labor Amt | \$333.00 |
| | Parts & Freight | \$0.00 | | Parts & Freight | \$0.00 |
| | Total | \$425.50 | | Total | \$333.00 |

DEALER **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.