



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 76241
Promised Date:
no M A D 25

CUSTOMER WORK ORDER

WO #: 76241 (Appointment Date: 17 MAR 2025 - Time: 03:30pm)

Customer: 39497 - RILEY, JAY - (812)
217-8752

Tag:

Author: BJW

Location: 0404 CLOSE WO THIS
MORNING

Stock #:

Stock Desc: 2020 KEYSTONE FUZION

Chassis #:

Serial #: 4YDF42938LF810367

Mileage:

Licence:

Invoice #: 415699

Date In: 17 MAR 25

Promised: 29 MAR 25

Date Sched:

Completed: 31 MAR 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: REPLACE ANTENNA RECALL

CORRECTION: Received the replacement antenna form the parts department. Went on the roof and unscrewed the recall antenna. Disconnected the the coaxial cables. Connected one of the coaxial cable but waiting on the other antenna. Mounted the new antenna but not dicor yet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	126.00

Parts

Part #	Description	Qty	Price	Total
612341	Antenna - TV - Air 360 - UHF/VHF - B	1.00	43.22	43.22
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	7.33	7.33
668344	Radio - Antenna - Dipole Copper Ante	1.00	22.57	22.57

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-ANTENNA ADAPTER	1.00	19.78	19.78

Subtotal for Job #1: 218.90

Job #2 - External

COMPLAINT: REFRIGERATOR DOESNT WORK ON SHORE POWER

CAUSE: Temperature sensor on the back of the fridge to prevent fire.

CORRECTION: Plugged in the shore power then went inside to power on the fridge. After about 10 seconds the fridge displayed L1 op code. Went to the outside of the camper to the fridge vent. Pulled off the fridge vent and found the temperature sensor was lit up red. Got a small magnet and placed next to the red light then the red light went of after it had made a clicking sound. Left the fridge plug up over night to cool. Checked the fridge the following morning. Fridge had cooled as it should since the temperature sensor was reset.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



Customer #: 39497
RILEY, JAY

Subtotal for Job #2:

0.00

Job #3 - External

COMPLAINT: CHECK CABLE ON BIG SLIDE ROOM KITCHEN AND LIVING ROOM

CUSTOMER DOES NOT BELIEVE THAT IT IS GOING OUT ALL THE WAY. CUSTOMER SEES A GAP BETWEEN THE SLIDE AND THE INTERIOIR WALL WHEN THE ROOM IS OUT ALL THE WAY.

CAUSE: Bottom of the slideroom had harsh rubbing and slideroom cables out of adjustment

CORRECTION: Ran the kitchen living room slideroom out. Checked the gap difference between the top and bottom. Inspected the slideroom floor from the bottom side, has rub marks. Looks as if the rub marks on the bottom of the slideroom floor is creating resistance and not allowing the slideroom to run out all the way. Put in po for slide skis. Received the new slide skis. Ran the slideroom out the jacked up one end. Measured and cut the ski to fit the floor. Test fitted the ski then put tape primer on the bottom of the slideroom floor and stuck on the ski. Went to the top of the slideroom and checked the cables. Found the fridge side to be out 1.50 inches and the couch end was out 3/8. Maxed out the cables length till the slideroom set straight as possible.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
10746	1-SET 53x6 SLIDE SKI	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00**Job #4 - External**

COMPLAINT: CUSTOMER CHARGED BATTERIES AND THEN STORED UNIT WITH THE DISCONNECT IN THE OFF POSITION. WHEN CUSTOMER CAME BACK TO THE UNIT, THE BATTERIES WERE DEAD. CUSTOMER WOULD LIKE TO KNOW WHAT IS DRAWING THE BATTERY DOWN WHEN THE DISCONNECT IS OFF.

CAUSE: Batteries tested good

CORRECTION: Went tot the batteries and tried to test but they was dead. Plugged in the shore power to charge the batteries overnight. Batteries have 600 cca and tested at 573 cca

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #4: 0.00**Job #5 - External**

COMPLAINT: DURING UNHOOK FOR SERVICE, CUSTOMER DROPPED 5TH WHEEL DOWN ONTO THE TRUCK BED RAILS. CUSTOMER WOULD LIKE ESTIMATE TO REPAIR THE BLACK TRIM THAT WAS DAMAGE AS A RESULT. THIS HAS BEEN MARKED WITH BLUE TAPE.

W/O: 76241
Promised Date: 29 MAR 25Customer #: 39497
RILEY, JAY



CAUSE: Trim pieces was broken off hitch area

CORRECTION: Took pictures of the trim in the hitch area. Put in po for new trim parts. Received new trim parts for the lower front cap. Unscrewed the doorside cap trim and cleaned off the silicone. Screwed in longer screws to hold the paneling to the lower cap. On the left side cut a new trim mount then unscrewed the old piece and screwed on the new trim mount. Measured and cut the new black rubber trim to fit both sides of the lower cap. Screwed on the plastic corner trim to the lower cap. Trimmed with geocel around the rubber and plastic trim.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
10743	Trim - Corner Cap - 90 Degree - Bott	1.00	N/C	N/C
370564	TRIM - SCREW COVER - FLEXIBLE	10.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-CAPS & COVER	1.00	N/C	N/C
FRT	UPS-SLIDE SKI'S	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: CUSTOMER CHECKED THE HYDRAUKLIC JACKS BEFORE BRINGING TRAILER HERE FOR APPOINTMENT HOWEVER, HE NOTICED THE DOOR SIDE LEVELING JACK IN FROMNT OF THE AXLES WAS DOWN ABOUT 6 INCHES WHEN HE GOT HERE.

CORRECTION: When leveling the front jacks noticed the was dropping and got a notice from the service writer that customer had noticed the side jacks would drop. Ran up the side jacks. Went to the valves and tightened the set screws. Ran the front jacks down and back up. Left overnight and next day to verify that jacks currently stay up since tightening valves.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #6: 0.00

Parts Total: 73.12
 Labour Total: 126.00
 Sublet Total: 0.00
 Extras Total: 19.78
WORK ORDER TOTAL: 218.90

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Apr 2025

