



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76228
Promised Date:
20 APR 25

CUSTOMER WORK ORDER

WO #: 76228

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0510 CHECK PREAUTH

Stock #: 11572
Stock Desc: 2025 TT COACHMEN
CATALINA 323BHDSCLE
Chassis #: 5ZT2CAXB9SX034461
Serial #: 5ZT2CAXB9SX034461
Mileage: 0
Licence:

Invoice #:
Date In: 15 MAR 25
Promised: 30 APR 25
Date Sched:
Completed: 10 MAY 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: pdi

CORRECTION: I brought unit in and leveled unit then hooked to city water conection and pressurized the system to check for leaks in the put water in fresh tank and made sure the pump works properly then dewinterized unit and made sure all tank sensors, water outlets/inlets were working properly and not leaking I then removed lp tanks off the front of unit and took to fill both tanks i then put tanks back on unit and made sure appliances on lp were working properly (water heater, gas range, furnace) then did lp drop test to make sure the regulator was at the right pressure then made sure there were no leaks in the system with a 5 minute hold test then made sure all 120 volt outlets, water heater, microwave, refrigerator, air-conditioner were working properly then made sure all 12 volt power lights, speakers, radio, awning, leveling system, range hood, USB, USB-C outlets were all working properly

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JLC	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JLC	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: BACK SPLASH IS VERY LOOSE AND NEEDS TO BE REINSTALLED

CAUSE: Backsplash missing

CORRECTION: When I was in the kitchen, I noticed the back splash was loose and when I went to touch it to look at it. It came off so I went to parts. Got adhesive and put back on to the wall. So it is a secure fit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	37.00

Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #1: 37.00

Job #2 - Warranty

COMPLAINT: THE REAR ENTRY DOOR HITS THE STRIKER AND IS NOT CLOSING PROPERLY.

CAUSE: Rear door catching

Rear door would not close right. the stricker was hitting the door and dragging.

CORRECTION: I unscrewed the door to find out that the catch was bent so I bent it the other direction and now the door shuts properly without catching
I moved the stricker out to the edge of the door. I used a hammer to flatten the stricker and push the screws in away from the door handle. After getting the stricker to clear the door, I adjusted the frame out a bit to get the door to latch better.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00

Subtotal for Job #2: 37.00

Job #3 - Warranty

COMPLAINT: THE REAR WINDOW GLAZING IS MISALIGNED

CAUSE: Window glaze out

CORRECTION: Pushed window glaze back into correct position

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	55.50

Subtotal for Job #3: 55.50

Job #4 - Warranty

COMPLAINT: THE HINGE ON THE MASTER BED IS MISALIGNED

CAUSE: Bed catching

CORRECTION: I screwed in new area for henge to go into without causing the bed to catch now is not catching and making the frame to catch and snag up

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	37.00

Subtotal for Job #4: 37.00

Parts Total:	0.00
Labour Total:	166.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	166.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

W/O: 76228
Promised Date: 30 APR 25



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BASDEN'S AMERICAN RV,



Customer Signature : _____

Date: 10 May 2025

W/O: 76228
Promised Date: 30 APR 25



Customer #: 1000
BASDENS AMERICAN RV,

