

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2293491
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAXB9SX034461
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT323BHDSCCKLE
		DEALER RO #	76228
		CLAIM START DATE	05/09/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-100-24-00-001056	Backsplash - Interior/Cabinetry/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-05-09 10:57:34 :: BACK SPLASH IS VERY LOOSE AND NEEDS TO BE REINSTALLED Backsplash missing When I was in the kitchen, I noticed the back splash was loose and when I went to touch it to look at it.It came off so I went to parts.Got adhesive and put back on to the wall.So it is a secure fit			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			
	AUTHORIZED AS SUBMITTED			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-05-09 10:59:29 :: THE REAR ENTRY DOOR HITS THE STRIKER AND IS NOT CLOSING PROPERLY. Rear door catching Rear door would not close right. the stricker was hitting the door and dragging. I unscrewed the door to find out that the catch was bent so I bent it the other direction and now the door shuts properly without catching I moved the stricker out to the edge of the door. I used a hammer to flatten the stricker and push the screws in away from the door handle. After getting the stricker to clear the door, I adjusted the frame out a bit to get the door to latch better.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-46-01-13-000730	Window Glazing, Seal - Exterior/Windows/Replace/Visibility		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-05-09 11:02:00 :: THE REAR WINDOW GLAZING IS MISALIGNED Window glaze out Pushed window glaze back into correct position			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	30-98-01-00-000997	Bed Hinge - Interior/Beds, Mattress/Replace/No Tread Code		
	Complaint, Cause, Correction			

Original Note : bhoffman@americanrvcenter.com, 2025-05-09 11:03:08 :: THE HINGE ON THE MASTER BED IS MISALIGNED Bed catching I screwed in new area for henge to go into without causing the bed to catch now is not catching and making the frame to catch and snag up

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.20

0.20

Sub Labor Amt \$37.00

Appr Labor Amt\$37.00

Submitted	Labor Amt	\$166.50	Approved	Labor Amt	\$166.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$166.50		Total	\$166.50

DEALER

SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.