



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 76222
Promised Date:
no MWD 76

CUSTOMER WORK ORDER

WO #: 76222 (Appointment Date: 15 MAR 2025 - Time: 10:00am)

Customer: 54554 - SIEVERS, BROCK M.
- 812-890-2678

Tag:

Author: BH

Location: 0630 CALL CUSTOMER AND
SEE IF WE CAN GET THE TRAILER

Stock #: 11373

Stock Desc: 2024 TT COACHMEN
FREEDOM EXPRESS 320BHDS

Chassis #: 5ZT2FEXB3RW029819

Serial #: 5ZT2FEXB3RW029819

Mileage: 0

Licence:

Invoice #: 418519

Date In: 15 MAR 25

Promised: 29 MAR 25

Date Sched:

Completed: 10 JUN 25

Warr. Date: 04 JUN 24

Job #SUMMER - External

COMPLAINT: DE-WINTERIZE UNIT

CAUSE: Dewinterizing

CORRECTION: Connected the sewer hose to the tanks then drained the tanks. Coled the fresh tank drain. Filled the fresh tank 1/3 full then powered on the water pump. Turned the valves at the water pump and water heater. Opened the kitchen faucet, bathroom faucet, toilet, shower, outside shower, outside kitchen faucet. Disconnected the sewer hose.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #SUMMER: 0.00

Job #2 - Warranty

COMPLAINT: THE GAS SHOCKS ON THE OUTDOOR KITCHEN DOOR ARE NOT SECURED PROPERLY. Cabinet door marked with blue tape is damaged

CAUSE: Damaged cabinet door from shock and outdoor kitchen door isn't strong enough to hold the shocks

CORRECTION: Went to open the outdoor kitchen door and found the shock into the cabinet door. Put in po for new cabinet door. The shocks are given into the outdoor kitchen door. Tried to close the door, and it pops off the shocks. Put in po for new outdoor kitchen door and decals. Received the new compartment door and some decals for the outside kitchen. Didn't receive some of the decals, put in po for the other decals needed. Unscrewed the damaged compartment door from the out door kitchen. Unboxed the new door then screwed in place, changed over the lock cylinder. Cleaned and put on what decals i have available. Unscrewed the kitchen cabinet door then unpacked the new door. Measured and drilled holes in the new cabinet door for hinges and handle. Mounted the hinges and handle the screwed back on the cabinet. Received the rest of the missing decals. Cleaned the surface then measured the old door to match the the location for the new decals. Applied the decals and trimmed the other decals as needed to fit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	75.85
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	16.65
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00



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Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	185.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
F100387128	DOOR, M & T MDF FPS 10" X 28" FREEDO	1.00	19.94	19.94
F100420002	DECAL, LOWER MID SPEAR DC (BLACK) #1	1.00	18.52	18.52
F100419950	DECAL, LOWER MID ANGLED DC (PRINTED)	1.00	34.36	34.36
F100419954	DECAL, FORWARD/REAR SPEAR DC BLACK #	1.00	12.50	12.50
F100420225	DECAL, REAR SPEAR DC (STORM GRAY) #1	1.00	16.99	16.99
F100460946	DOOR, 725 BAG RD4 SD TH 70X48 BK LM	1.00	535.91	535.91
9683	DECAL, COACHMEN W/PETE 6 X 26.5" BLA	1.00	5.20	5.20
F100420000	DECAL, UPPER REAR SPEAR DC (BLACK) #	1.00	24.90	24.90

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT-BAGGAGE DOOR	1.00	130.15	130.15
FRT	UPS-DECALS	1.00	15.51	15.51

Subtotal for Job #2: 1,091.48

Job #3 - Warranty

COMPLAINT: THERE IS SOME RUBBER THAT IS COMING OFF OF THE SLIDES. CUSTOMER DOES NOT KNOW WHERE IT CAME FROM on the counter

CAUSE: Flap

seal under the big slideroom and is pushed to tight against the floor causing it to rip.

CORRECTION: Checked the sliderooms while they were in but didn't find any flap seal missing. Ran the sliderooms out then checked tops,sides, and the bottom. Found the big slideroom to be missing chunks of flap seal on the bottom side of the slideroom floor. Took pictures and put in po for a new flap seal.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	72.15
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	20.35
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
9562	WIPER, BOTTOM PAN L-PROFILE 14' (SPL	14.00	1.85	25.90
F100119150	BOTTOM WIPER SEAL - 14'	1.00	39.40	39.40

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT - BOTTOM PAN	1.00	221.05	221.05



Subtotal for Job #3: 471.35

Job #4 - Warranty

COMPLAINT: INTERIOR TRIM PIECES ON THE REAR SLIDE ROOM ARE COMING OFF. ON THE BUNK HOUSE

CAUSE: Trim was falling off the bunk slideroom

CORRECTION: Took pictures of the trim falling off. Got the Brad nails gun then popped Brad nails into the trim to hold to the wall. Used drywall putty to fill the holes from the Brad nailer.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	18.50

Subtotal for Job #4: 18.50

Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WATER RUNS OUT OF THE SHOWER WHEN IT IS IN USE AT THE SHOWER AND THE WALL. CUSTOMER BELIEVES THAT IT IS LEAKING OVER THE TRACK. IT WILL LEAK WHEN NO ONE IS IN THERE CUSTOMER HAS TRIED TO MAKE UNIT UNLEVEL AND TRY BUT IT STILL LEAKS

CAUSE: Shower glass not sealed and found shower roller wheel broken

CORRECTION: Turned the shower on then sprayed the all around in the shower. Noticed when the water hits the glass, water was pouring out of the bottom of the glass. Put a straw on the tube off silicone to reach between the shower glass and the interior wall. When trying to silicone around the left sliding door noticed the shower roller wheel was sitting in the shower pan. After silicone the shower glass sprayed water again till there was no leaks. Put in po for a new shower wheel.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
C01293168	CURVED SHOWER DOOR ROLLER KIT	1.00	47.44	47.44
F100419703	DOOR PULL	1.00	1.20	1.20
F100318106	HINGE	2.00	0.62	1.24

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - DOOR	1.00	236.85	236.85

Subtotal for Job #5: 379.23

Job #6 - Internal

COMPLAINT: CUSTOMER ADDED WINEGARD, BUT HE HAS NOT BEEN ABLE TO GET IT TO CONNECT. CUSTOMER HAS NOT BEEN ABLE TO GET POWER TO GO TO IT.

CAUSE: Blown fuse behind the master panel

CORRECTION: Pulled down the wifi box from the ceiling check the voltage. Got no voltage checked the ceiling lights for the same color of wire, but none went to the wifi. Checked at the fuse box in the bunk room for a blown fuse. No blown fuse and the fuse box. Tugged on the wires to chase them down. Went to the master panel next to the closet by the entry door. Unscrewed the master panel and checked the wires till the same wire was found. At the end of the wire for the wifi was a 3 amp fuse that was blown. Got a new 3 amp fuse and put in in place the checked the voltage at the wifi wires. Got voltage and connected the wifi back up and got a power. Checked the light on the wifi box was lit up. The on and off button in the closet works as should.

Labor



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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #6: 0.00

Job #1 - Warranty

COMPLAINT: THE BLIND NEXT TO THE DINNETTE TABLE YOU CAN PULL IT DOWN AND IT HAS A HARD TIME RELEASING TO MAKE IT GO BACK UP

CAUSE: Valance fabric catching the fabric blind and blind fabric was cut crooked allowing the fabric to binding up on one end of the blind tube

CORRECTION: Inspected the blind when pulling it down then allowing the blind to go back up. Noticed the extra fabric from the blind valance to be catching the blind fabric, like velcro. Unscrewed the blind valance then stapled the extra fabric so the blind would clear. With the valance off Inspected the blind and noticed it was winding up crooked as if it was cut out of square. Took pictures of the Problem. Screwed the valance back above the blind and tested the blind again. Put in po for a new blind.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
F100086725	SHADE, ROLLER NIGHT 50 X 32 BLACKOUT	1.00	54.33	54.33

Subtotal for Job #1: 128.33

Job #LP - External

COMPLAINT: FILL LP

CAUSE: Fill 2 20 lb lp tanks

CORRECTION: Removed the lp tanks from the camper then took to the lp fill station. Filled 2 20lb lp tanks. Mounted the lp tanks back on the camper.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C
LP20	20 LB. LP CYLINDER	2.00	N/C	N/C

Subtotal for Job #LP: 0.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND ROOF SEAMS - CLEAN AND FILL VOIDS. 1 TUBE OF ROOF SEALANT INCLUDED.

CAUSE: Small crack in the sealer at the corner of the skylight

CORRECTION: Got on the roof and inspected the roof membrane and sealer. Found a small crack in the seal at the corner of the skylight. Touched up the spot. The rest of the roof is in great shape.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C





Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Job #7 - Warranty

COMPLAINT: Small kitchen slide left bottom next to drawers pulled out. Mark with blue tape

CAUSE: Floor roller pushing against the lower cabinet frame

CORRECTION: Ran the slideroom out to inspect what was happening to the lower cabinet. Unscrewed the lower cabinet toe kick plate. Found that the floor roller would push against the lower cabinet and pulling out the Brad nails. Floor roller to the left and in the middle was hitting and both got trimmed for clearance. Ran the slideroom in then used a oscillating tool to trim the lower cabinet till the floor roller cleared. Had to restaple the lower cabinet then screwed on the toe kick plate. Ran the slideroom out and in to verify that it wouldn't hit the cabinet. With the slideroom out had clearance from the floor roller.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	185.00

Subtotal for Job #7: 185.00

Job #8 - Warranty

COMPLAINT: Shower pan has soft spots need to make more stable

CAUSE: Shower floor had no support near the drain

CORRECTION: Unscrewed the access panel and the vent to the bottom of the shower. Inspected under the shower pan found a few leg supports. Cut 6, 2x3 boards at 4 1/2 inches then put under the shower pan then added screws to hold them in place. Step in the shower to verify it was more solid. Screwed the vent and access panel back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	138.75
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #8: 138.75

Job #9 - External

COMPLAINT: Get estimate for swinging bathroom door

CAUSE: Hole in bathroom door, no action required at this time

CORRECTION: Took picture of the bathroom door then put in po for a new bathroom door.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING-BATHROOM DOOR	0.00	N/C	N/C

Subtotal for Job #9: 0.00

Job #10 - Internal

COMPLAINT: TV RECEPTACLE IS HANGING LOOSE FROM CEILING IN BEDROOM.

CAUSE: Outlet was not mounted properly

CORRECTION: Plugged in the shore cord then ran out the kitchen slideroom and the bunk slideroom to



gain access to the out in the ceiling. Took pictures of the outlet handing down. Pulled off the outlet cover and unscrewed the outlet and adjusted to fit the hole in the ceiling. Tightened the screws and put on the cover plate. Ran in the sliderooms after fix.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #10:			0.00

Parts Total:	837.83
Labour Total:	971.25
Sublet Total:	0.00
Extras Total:	603.56
WORK ORDER TOTAL:	2,412.64

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Jun 2025

W/O: 76222
Promised Date: 29 MAR 25



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