

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76222
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54554 - BROCK M. SIEVERS
Address: 980 E TAFTOWN RD PRINCETON, IN

47670

Phone: 812-890-2678

Stock Number: 11373 - 2024 FREEDOM EXPRESS 320BHDS 5ZT2FEXB3RW029819

VIN: 5ZT2FEXB3RW029819 HIN: SER#: 5ZT2FEXB3RW029819

Mileage: 0

Work Order Comp: 10 JUN 25

Auth. No:

Dealer #:

Warr. Date: 04 JUN 24

Work Order Date: 15 MAR 25

Inv #: 418520

WO # Job # Description JOB INFORMATION

76222 2 THE GAS SHOCKS ON THE OUTDOOR KITCHEN DOOR ARE NOT SECURED
 PROPERLY. Cabinet door marked with blue tape is damaged
 Damaged cabinet door from shock and outdoor kitchen door isn't
 strong enough to hold the shocks
 Went to open the outdoor kitchen door and found the shock into
 the cabinet door. Put in po for new cabinet door. The shocks are
 given into the outdoor kitchen door. Tried to close the door, and
 it pops off the shocks. Put in po for new outdoor kitchen door
 and decals. Received the new compartment door and some decals for
 the outside kitchen. Didn't receive some of the decals, put in po
 for the other decals needed. Unscrewed the damaged compartment
 door from the out door kitchen. Unboxed the new door then screwed
 in place, changed over the lock cylinder. Cleaned and put on what
 decals i have available. Unscrewed the kitchen cabinet door then
 unpacked the new door. Measured and drilled holes in the new
 cabinet door for hinges and handle. Mounted the hinges and handle
 the screwed back on the cabinet. Received the rest of the missing
 decals. Cleaned the surface then measured the old door to match
 the the location for the new decals. Applied the decals and
 trimmed the other decals as needed to fit.

76222 3 THERE IS SOME RUBBER THAT IS COMING OFF OF THE SLIDES. CUSTOMER
 DOES NOT KNOW WHERE IT CAME FROM on the counter
 Flap seal under the big slideroom and is pushed to tight
 against the floor causing it to rip.
 Checked the sliderooms while they were in but didn't find any

Claim : 76222

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flap seal missing. Ran the sliderooms out then checked tops,sides, and the bottom. Found the big slideroom to be missing chunks of flap seal on the bottom side of the slideroom floor. Took pictures and put in po for a new flap seal.

76222	5	CUSTOMER ADVISES THAT WATER RUNS OUT OF THE SHOWER WHEN IT IS IN USE AT THE SHOWER AND THE WALL . CUSTOMER BELIEVES THAT IT IS LEAKING OVER THE TRACK.IT WILL LEAK WHEN NO ONE IS IN THERE CUSTOMER HAS TRIED TO MAKE UNIT UNLEVEL AND TRY BUT IT STILL LEAKS Shower glass not sealed and found shower roller wheel broken Turned the shower on then sprayed the all around in the shower. Noticed when the water hits the glass, water was pouring out of the bottom of the glass. Put a straw on the tube off silicone to reach between the shower glass and the interior wall. When trying to silicone around the left sliding door noticed the shower roller wheel was sitting in the shower pan. After silicone the shower glass sprayed water again till there was no,leaks. Put in po for a new shower wheel.	
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76222	1	THE BLIND NEXT TO THE DINNETTE TABLE YOU CAN PULL IT DOWN AND IT HAS A HARD TIME RELEASING TO MAKE IT GO BACK UP Valance fabric catching the fabric blind and blind fabric was cut crooked allowing the fabric to binding up on one end of the blind tube Inspected the blind when pulling it down then allowing the blind to go back up. Noticed the extra fabric from the blind valance to be catching the blind fabric, like velcro. Unscrewed the blind valance then stapled the extra fabric so the blind would clear. With the valance off Inspected the blind and noticed it was winding up crooked as if it was cut out of square. Took pictures of the Problem. Screwed the valance back above the blind and tested the blind again. Put in po for a new blind.	
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76222	4	INTERIOR TRIM PIECES ON THE REAR SLIDE ROOM ARE COMING OFF. ON THE BUNK HOUSE Trim was falling off the bunk slideroom Took pictures of the trim falling off. Got the Brad nails gun then popped Brad nails inti the trim to hold to the wall. Used drywall putty to fill the holes from the Brad nailer.	
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76222	7	Small kitchen slide left bottom next to drawers pulled out. Mark with blue tape Floor roller pushing against the lower cabinet frame Ran the slideroom out to inspect what was happening to the lower cabinet. Unscrewed the lower cabinet toe kick plate. Found that	
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Claim : 76222

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the floor roller would push against the lower cabinet and pulling out the Brad nails. Floor roller to the left and in the middle was hitting and both got trimmed for clearance. Ran the slideroom in then used a oscillating tool to trim the lower cabinet till the floor roller cleared. Had to restaple the lower cabinet then screwed on the toe kick plate. Ran the slideroom out and in to verify that it wouldn't hit the cabinet. With the slideroom out had clearance from the floor roller.

76222	8	Shower pan has soft spots need to make more stable Shower floor had no support near the drain Unscrewed the access panel and the vent to the bottom of the shower. Inspected under the shower pan found a few leg supports. Cut 6, 2x3 boards at 4 1/2 inches then put under the shower pan then added screws to hold them in place. Step in the shower to verify it was more solid. Screwed the vent and access panel back in place.
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Part No	Job#	Description	PARTS	Qty	Price	Total
F100387128	2	DOOR, M & T MDF FPS 10" X 28" FRE		1.00	19.94	19.94
F100420002	2	DECAL, LOWER MID SPEAR DC (BLACK)		1.00	18.52	18.52
F100419950	2	DECAL, LOWER MID ANGLED DC (PRINT		1.00	34.36	34.36
F100419954	2	DECAL, FORWARD/REAR SPEAR DC BLAC		1.00	12.50	12.50
F100420225	2	DECAL, REAR SPEAR DC (STORM GRAY)		1.00	16.99	16.99
F100460946	2	DOOR, 725 BAG RD4 SD TH 70X48 BK		1.00	535.91	535.91
F100306210	2	DECAL, COACHMEN W/PETE 6 X 26.5"		1.00	5.20	5.20
F100420000	2	DECAL, UPPER REAR SPEAR DC (BLACK		1.00	24.90	24.90
F100119151	3	WIPER, BOTTOM PAN L-PROFILE 14' (	14.00	1.85		25.90
F100119151	3	WIPER, BOTTOM PAN L-PROFILE 14' (	0.00	1.85		0.00
F100119150	3	BOTTOM WIPER SEAL - 14'	1.00	39.40		39.40
C01293168	5	CURVED SHOWER DOOR ROLLER KIT	1.00	47.44		47.44
F100419703	5	DOOR PULL	1.00	1.20		1.20
F100318106	5	HINGE	2.00	0.62		1.24
F100086725	1	SHADE, ROLLER NIGHT 50 X 32 BLACK	1.00	54.33		54.33

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.41	185.00	75.85
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.09	185.00	16.65
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		1.00	185.00	185.00

Claim : 76222

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
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Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00    185.00      0.00
Z990      3    MISC LABOUR CODE (EXTERNAL)      0.50    185.00     92.50
Z990      3    MISC LABOUR CODE (EXTERNAL)      0.39    185.00     72.15
Z990      3    MISC LABOUR CODE (EXTERNAL)      0.11    185.00     20.35
Z990      3    MISC LABOUR CODE (EXTERNAL)      0.00    185.00      0.00
Z990      5    MISC LABOUR CODE (EXTERNAL)      0.50    185.00     92.50
Z990      5    MISC LABOUR CODE (EXTERNAL)      0.00    185.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00    185.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.40    185.00     74.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00    185.00      0.00
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.10    185.00     18.50
Z990      7    MISC LABOUR CODE (EXTERNAL)      1.00    185.00    185.00
Z990      8    MISC LABOUR CODE (EXTERNAL)      0.75    185.00    138.75
Z990      8    MISC LABOUR CODE (EXTERNAL)      0.00    185.00      0.00

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Excode    Job#  Description          EXTRAS          Qty      Price      Total
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FRT       2    UPS FREIGHT-BAGGAGE DOOR      1.00    130.15    130.15
FRT       2    UPS-DECALS                    1.00     15.51     15.51
FRT       3    FREIGHT - BOTTOM PAN          1.00    221.05    221.05
FRT       5    FREIGHT & CRATE - DOOR        1.00    236.85    236.85

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Parts Total:      837.83
Labour Total:     971.25
Sublet Total:       0.00
Extras Total:     603.56

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>>>> Claim Total: 2,412.64

Customer Signature: _____

Date: _____