



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76171
Promised Date:
00 MAR 25



Customer #: 55056
FLOYD, KEN



CUSTOMER WORK ORDER

WO #: 76171 (Appointment Date: 10 MAR 2025 - Time: 04:30pm)

Customer: 55056 - FLOYD, KEN -

Tag:

Author: BJW

Location: 0313 BH TO CLOSE

Stock #:

Stock Desc: 2024 TT FOREST RIVER

APEX NANO

Chassis #:

Serial #: 5ZT2CXKB4RL016932

Mileage:

Licence:

Invoice #: 414910

Date In: 10 MAR 25

Promised: 29 MAR 25

Date Sched:

Completed: 13 MAR 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: OUTSIDE GRILL AREA IS PULLING APART

CAUSE: Outdoor grill holding rail is coming apart from the wall

CORRECTION: I first identified the problem then found that the screw on the left was no longer holding in place I then removed screw and found that the screw was broken i then replaced with a new screw and made sure that it was no longer pulling away from the wall

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	37.00

Subtotal for Job #1: 37.00

Job #2 - External

CUSTOMER MIGHT BE IN WARRANTY CHECK AND ADVISE

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: CUSTOMER HAS GAS SHOCKS NEAR THE BED THAT HE WOULD LIKE TO HAVE INSTALLED TO HELP HOLD THE BED UP.

CAUSE: Customer supplied bed gas struts to hold bed open and wanted installed

CORRECTION: I first took measurements and put wooden blocks on the under the bed to mount brackets to i then mounted brackets on the under side of bed then had to remove the wall on the left side where there was an outlet i then had to put a block of wood in between the wall to enforce the wall but to do that the wires going to the outlets were mounted in the way with a wire hold I then took screw out of that and mounted it lower so that I could enforce the wall I then stapled the wall back in place and put the mounting brackets on the bottom and connected struts i then put the bed on top and the bed is to light to hold the struts down in the install instructions it states there can be no small beds on the struts that it will not hold it down i then tried to adjust the struts to make it stay closed in then could not get them to close properly so I put them in the instructions stated places

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C



Subtotal for Job #3: 0.00

W/O: 76171
Promised Date: 29 MAR 25

Parts Total: 0.00
Labour Total: 37.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 37.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Mar 2025

Customer #: 55056
FLOYD, KEN

