



Warranty Authorization Form

Date: 5/10/2025

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 88940 Unit: 7M5TD3322SC305724
Series: Delta Model: 2025DEL294RK
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 14017 CABINET - DOOR - REPLACE (Photos required) *Fault Code:* MARRED / SCRATCHED
(warped doors require photos with level)

Serial #: *Model #:* *Notes:*

Problem: SCRATCH ON CABINET DOOR IN BATHROOM

Time Requested: .2

Cause: Scratch on vanity door in bathroom...

Time Allowed: .2

Remedy: Took pick of scratched area and took measurements... 31in tall, 15in wide and 3/4in thick.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 22311 12 VOLT LIGHT INTERIOR- REPAIR *Fault Code:* MISALIGNED
(photos required)

Serial #: *Model #:* *Notes:*

Problem: 2 LIGHTS ARE LOOSE IN LIVING ROOM

Time Requested: .2

Cause: Ceiling Lights not efficiently pushed into ceiling...

Time Allowed: .1

Remedy: Tightened the spring mechanism that holds lights up.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 14079 SOFA - REPAIR (Photo of Law Tag Required)

Fault Code: FOREIGN MATERIAL

Serial #:

Model #:

Notes:

Problem: STAIN ON COUCH CUSHION

Time Requested: .2

Cause: Found a stain on backside of couch...

Time Allowed: .2

Remedy: Used all soap and water with a soft cloth and removed stain.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 14079 SOFA - REPAIR (Photo of Law Tag Required)

Fault Code: FOREIGN MATERIAL

Serial #:

Model #:

Notes:

Problem: STAIN ON RECLINER CUSHIONS

Time Requested: .2

Cause: Found a few stains on Recliners cushions...

Time Allowed: .2

Remedy: Used all soap and water and cloth and cleaned stains from cushions.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 5

Flat Rate Code: 22704 TRIM - EXTERIOR - REPAIR

Fault Code: GAPS / VOIDS

Serial #:

Model #:

Notes:

Problem: REAR ROOF TRIM PIECE NEEDS RESEALED NEXT TO LADDER

Time Requested: .3

Cause: Clean and seal area of roof by ladder...

Time Allowed: .1

Remedy: Cleaned and filled 2 void areas in rear trim on roof.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 6

Flat Rate Code: 18008 12 VOLT LIGHT EXTERIOR - REPLACE (Photo of front and back of light)

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: MARKER LIGHT LOOSE

Time Requested: .2

Cause: Marker light loose...

Time Allowed: .2

Remedy: Located and removed cover and tightened screws and reinstalled cover.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 7

Flat Rate Code: 22495 MICROWAVE - FURRIION - TURNTABLE -
REPLACE (Photos required)(Model/serial info required)

Fault Code: VENDOR SUPPORT REQUIRED
INTERNAL USE ONLY

Serial #: NA

Model #: GSMW09B

Notes: - Sean B - - 4/7/25/ - ****PART ONLY****

Problem: MICROWAVE IS MISSING THE RING AND TURN TABLE

Time Requested: .2

Cause: Missing turntable and rotating ring..

Time Allowed: .1

Remedy: Submitted parts request for both missing parts.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 8

Flat Rate Code: 18005 12 VOLT - DIAG

Fault Code: POOR CONNECTION

Serial #:

Model #:

Notes:

Problem: SLIDE ROOM DOESNT WORK

Time Requested: .4

Cause: Doorside slideout only worked periodically...

Time Allowed: .4

Remedy: Located the wire connections and found a ground was only partially making connections. Stripped the insulation coating back more to make a solid connection. Test slideout 3 times to verify correction.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved