



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76128
Promised Date:
20 APR 25

CUSTOMER WORK ORDER

WO #: 76128

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0512 BH TO CLOSE

Stock #: 11565
Stock Desc: 2025 TT COACHMEN
CATALINA SUMMIT SERIES 164BHX
Chassis #: 5ZT2CAEC5SK010358
Serial #: 5ZT2CAEC5SK010358
Mileage: 0
Licence:

Invoice #:
Date In: 06 MAR 25
Promised: 30 APR 25
Date Sched:
Completed: 14 MAY 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*76682 on 06 MAY 25
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER - 3 HR PDI

CAUSE: Pdi new

CORRECTION: VIN check, checked all of the following condition of the battery and battery cables and connections, condition of the trailer coupler, the safety chain, operation of the tongue jack, running lights, brake lights, and turn signals, breakaway cable and brakes, Plug in the shore power cord, fresh water drain caps, wastewater cap and close waste system valves, inspect brake wires, shackles, axle, LP lines and clamp spacing, the underbelly for holes, gaps, and loose materials, Pressurize the city water system and check for leaks/missing caps on drain lines.. Inspect and clean out exterior appliance compartments (refrigerator, water heater, furnace), preformed a lp drop test and checked for leaks in lines, Check exterior lights, windows and vents for fit and finish.. Inspect storage compartment, emptied black and grey tanks

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JLC	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JLC	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: MINI BLIND IN THE WINDOW THE CATCH IS MISSING

CAUSE: Window blind

CORRECTION: Window blind lock was missing so went to parts to get lock so the window can be seated correctly

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	9.25

Parts

Part #	Description	Qty	Price	Total
A301	A301 MINI BLIND HOLD-DOWN HOOK	1.00	3.05	3.05

Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #1: 12.30

Job #2 - Internal

COMPLAINT: TV NOT SHOWING CHANNELS

CAUSE: Tv not working

CORRECTION: I plugged up the units TV and the unit it is not working. I tried the test TV with the coax it worked so then I went and made a new coax cable now is working properly

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: THE BACK WALL METAL IS NOT ATTACHED AND NEEDS TO BE FIXED

CAUSE: Bad heating element

CORRECTION: I was doing my PDI and noticed when I turned on the electric heater it was not kicking on doing further investigation, I opened the lid and found out that it was unplugged and full of Styrofoam so then I tested the elements outside of the unit. And make sure I had twelve volts going into which I did then I came inside and plugged it in and it is working properly

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: WATER HEATER NOT WORKING

CAUSE: Electric heater

CORRECTION: I was doing my PDI and noticed when I turned on the electric heater it was not kicking on doing further investigation, I opened the lid and found out that it was unplugged and full of Styrofoam so then I tested the elements outside of the unit. And make sure I had twelve volts going into which I did then I came inside and plugged it in and it is working properly

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	37.00

Subtotal for Job #4: 37.00

Parts Total: 3.05
 Labour Total: 46.25
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 49.30

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

W/O: 76128
Promised Date: 30 APR 25



Customer #: 1000
BASDEN'S AMERICAN RV,



Customer Signature : _____

Date: 14 May 2025

W/O: 76128
Promised Date: 30 APR 25



Customer #: 1000
BASDEN'S AMERICAN RV,



Customer Work
Order

