



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76096
Promised Date:
04 MAR 25



Customer #: 46932
TRAMMEL, SCOTT D.



CUSTOMER WORK ORDER

WO #: 76096 (Appointment Date: 04 MAR 2025 - Time: 10:00am)

Customer: 46932 - TRAMMEL, SCOTT D. Stock #: 11422

- 618-926-6257

Tag:

Author: DWS

Location: 0307 CHECK RPEAUTH

Stock Desc: 2025 TT KEYSTONE

COUGAR HALF-TON 25FKD

Chassis #: 4YDTCGM28SV500287

Serial #: 4YDTCGM28SV500287

Mileage:

Licence:

Invoice #: 414707

Date In: 04 MAR 25

Promised: 29 MAR 25

Date Sched:

Completed: 06 MAR 25

Warr. Date: 13 SEP 24

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND ROOF SEAMS - CLEAN AND FILL VOIDS. 1 TUBE OF ROOF SEALANT INCLUDED.

CAUSE: Roof inspection, roof membrane and sealer is in healthy condition

CORRECTION: Inspected the roof membrane and sealer found glue from the factory on the front cap. Got a job line to resolve this. Found all 4 corners of the roof needed a little touchup. Used dicor sealer to touchup the 4 corners as needed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Job #2 - Warranty

COMPLAINT: CHECK SHELF IN FRONT STORAGE BAY CAME LOOSE

CAUSE: Shelf fell apart and pulled out the staples

CORRECTION: Inspected the shelf for why it fell apart. There was no structural support at the edge of the shelf causing it to fall down. Cut some trim to fit under the shelf to hold it up. Put the trim style tape over another trim board then screwed it to the wall to hold the shelf then tested the strength of the shelf.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Subtotal for Job #2: 34.00

Job #3 - Warranty

COMPLAINT: CHECK TRIM ON DOORWAY BETWEEN BATHROOM AND BEDROOM COMING LOOSE

CAUSE: Factory double sided tape wasn't sticking to the wood



CORRECTION: Pulled down the overhead trim and checked the stickiness of the double sided tape. Tape wasn't sticking at all. Added 2 more strips of double sided tape and put tape primer on the tape and pushed the trim back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00

Subtotal for Job #3: 17.00

Job #1 - Warranty

COMPLAINT: RIVET THAT HOLDS LOWER J WRAP ON FRONT SLIDE IS NOT ATTACHED TO BRACKET

CAUSE: Screw to short

CORRECTION: Inspected the j wrap and the bracket that holds them together. Found the screw was to short, screw didn't have enough threads to catch the bracket. Unscrewed the screw and put in a longer screw to hold the j wrap to the bracket.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	85.00

Subtotal for Job #1: 85.00

Job #4 - Warranty

COMPLAINT: SPOT ON THE FRONT CAP HAS GLUE OR SOMETHING

CAUSE: Possible roof glue on the front cap

CORRECTION: Soaked the affected area with goo gone and used a plastic razor blade then scraped off the glue. Wiped the area several more times with goo gone for a clean finish.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	74.00

Subtotal for Job #4: 74.00

Parts Total: 0.00

Labour Total: 210.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 210.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Mar 2025

W/O: 76096
Promised Date: 29 MAR 25



Customer #: 46932
TRAMMEL, SCOTT D.

