

Pre-Authorization

Pre-Authorization number PA03819649		Reference no: 76096		Status: Approved	Approved by garda	Approved date 3/6/2025
Servicing Dealer	Name	Address		VIN	Retail sold on	
1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725		4YDTCGM28SV500287	9/13/2024	

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3201826B	Decorative Wood	0.00	0.40	0.20		1	0.20	Complaint:CHECK SHELF IN FRONT STORAGE BAY CAME LOOSE Cause:Shelf fell apart and pulled out the staples Correction:Inspected the shelf for why it fell apart. There was no structural support at the edge of the shelf causing it to fall down. Cut some trim to fit under the shelf to hold it up. Put the trim style tape over another trim board then screwed it to the wall to hold the shelf then tested the strength of the shelf.
2	3201814A	Decorative Wood	0.00	0.30	0.10		1	0.10	Complaint:CHECK TRIM ON DOORWAY BETWEEN BATHROOM AND BEDROOM COMING LOOSE Cause:Factory double sided tape wasn't sticking to the wood Correction:Pulled down the overhead trim and checked the stickiness of the double sided tape. Tape wasn't sticking at all. Added 2 more strips of double sided tape and put tape primer on the tape and pushed the trim back in place.
3	2101316A	Metal Lower Wrap	0.00	0.20	0.50		1	0.50	Complaint:RIVET THAT HOLDS LOWER J WRAP ON FRONT SLIDE IS NOT ATTACHED TO BRACKET Cause:Screw to short Correction:Inspected the j wrap and the bracket that holds them together. Found the screw was to short, screw didn't have enough threads to catch the bracket. Unscrewed the screw and put in a longer screw to hold the j wrap to the bracket.
4	2100625A	Front Cap - Mid &	0.00	0.40	0.40		1	0.30	Complaint:SPOT ON THE FRONT CAP HAS GLUE OR SOMETHING Cause:Possible roof glue on the front cap Correction:Soaked the affected area with goo gone and used a plastic razor blade then scraped off the glue. Wiped the area several more times with goo gone for a clean finish.
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For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company