



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76092
Promised Date:
03 MAR 25

CUSTOMER WORK ORDER

WO #: 76092 (Appointment Date: 03 MAR 2025 - Time: 02:00pm)

Customer: 10931 - JINES, JERRY W. -

Tag:

Author: BJW

Location: 0320CHECKSTATUS

Stock #: 11175

Stock Desc: (11175) 2024 KEYSTONE
COUGAR HALF-TON 23MLE

Chassis #: 4YDFCGL21R2501873

Serial #: 4YDFCGL21R2501873

Mileage:

Licence:

Invoice #:

Date In: 03 MAR 25

Promised: 29 MAR 25

Date Sched:

Completed: 19 MAR 25

Warr. Date: 21 MAY 24

Job #1 - Internal

COMPLAINT: THERE IS A DENT ON THE INSIDE LINER OF THE REFRIGERATOR. THIS IS ON THE NON-HINGED SIDE.SEE IF WE CAN ADJUST SHELF TO FIT A GALLON OF MILK

CAUSE: Dent is close to sealing surface

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE DVD PLAYER WILL NOT TAKE DVD'S

CAUSE: Will not receive discs tried and disc will not go in.
DVD malfunction ...

CORRECTION: Removed mount plate and screws, unplugged 4 connections and pulled unit out. Plugged in 4 connections and remounted unit and put cover plates in place. Tested unit and works properly.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	BRM	51.00
Z990	MISCELLANEOUS REPAIR	JRK	0.00

Parts

Part #	Description	Qty	Price	Total
653951	Radio - Stereo Receiver - 3 Zone - A	1.00	195.45	195.45

Subtotal for Job #2: 246.45

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT, WHEN STANDING INSIDE THE TRAILER WITH THE DOOR CLOSED, HE CAN SEE LIGHT ALONG THE NON-HINGED SIDE OF THE ENTRY DOOR FRAME. DOOR ALSO NEEDS TO BE ADJUSTED TO LATCH CORRECTLY.

CAUSE: Light coming in around the latch plate



Customer #: 10931
JINES, JERRY W.

CORRECTION: Sealed off the hole with silicone and lubricated striker latch.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

CUSTOMER STATES CHECK FOR DIMPLE ON DOOR SIDE UNDER REAR AWNING ARM

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

COMPLAINT: CHECK BATTERY SEEMS TO BE LEAKING AT TOP

CAUSE: Leak at top of battery...

CORRECTION: After checking battery, was a little bit of fluid on top of battery and the negative side cap was partially opened. Checked date, 05-24! Checked fluid levels, all were right on point with level they should be. Checked Voltage and got a reading of 13.4v, which is normal. Have 14v coming in from Solar which is around the normal, being that we are inside with no direct sunlight. Have 1.3A coming into battery which is good. So conclusion is that unknown factor is probably the issue, cracked open cap could've allowed for splash out... excessive overcharging/leaving shore power to stay plugged in... excessive Temps (hot) cause cause expansion of liquid... or a Parasitic Drain where something within the unit is unintentionally consuming power.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	N/C
Subtotal for Job #5:			0.00

Parts Total:	195.45
Labour Total:	51.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	246.45

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Mar 2025

W/O: 76092
Promised Date: 29 MAR 25

Customer #: 10931
JINES, JERRY W.