

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2231054
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZTCFLS05TP432863
CHASSIS VIN 1FDWE3FN7SDD32380
MILEAGE 350
SITE/WAREHOUSE 210 / 210
ITEM # FLC27QBF35
DEALER RO # 76074
CLAIM START DATE 03/15/2025
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

CHUBBY CHOW FACTORY LLC
PO BOX 3641
Evansville, IN 47735
USA

Retail Date of Purchase 04/19/2025

WARRANTY EXPIRATION DATE 04/19/2026

Claim Line Details

Labor

Line# 1

Operation Code

40-106-24-11-001253

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:15:48 :: BLACK TANK SENSOR'S WONT READ
Tank sensors are not reading. Tested voltage going into diode pack. The voltage reads 8.5. Removed monitor panel on the inside of the coach and tested voltage. 14.5 going into to monitor panel. Tested voltage on the fresh, grey and black tank wires. All are reading 8.5 volts DC. Tested all sensors using a jumper wire and a diode. All sensors are working. Replaced scotch lock connectors with wire caps for the the positive and negative wires.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

1) ok nw

Labor

Line# 2

Operation Code

40-106-24-11-001253

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:20:13 :: GREY TANK SENSORS WONT READ
Tank sensors are not reading. Tested voltage going out of monitor panel. Removed scotch lock connectors and replaced with wire caps. Filled tank to test sensors. Drain tanks.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

1) ok nw

Labor

Line# 3

Operation Code

60-141-01-00-001575

Operational Description

Shower Faucet - Plumbing/Shower, Tub Surround/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:21:02 :: SHOWER BLEND VLAVE IS LEAKING
The shower blend valve is leaking internally. NEED TO REPLACE THE BLEND VALVE

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$74.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$74.00

Notes

Please make sure that the fitting is secured with thread lock tape.nw
YES we will add that to it
1) ok nw

Labor

Line# 4

Operation Code

Operational Description

20-44-19-00-000553

Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:21:40 :: THE REAR ROOF TRIM NEEDS DICOR
There is a gap on the top of the roof trim. Received dicor from parts. Got a lift and removed Santander dirt from trim and roof. Applied dicor as needed.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				

Labor

Line# 5

Operation Code

40-106-01-00-001258

Operational Description

Heating Pad - Holding Tank - Electrical/12 Volt Exterior/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:22:37 :: TANK HEATER FELL OFF GREY TANK
FOUND HEATER FELL OFF OF TANK NEED TO CLEAN THE GLUE AND INSTALL NEW PAD

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50
Notes				

Labor

Line# 6

Operation Code

30-100-01-00-001050

Operational Description

Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:23:18 :: SCRTCHES ON STILE ABOVE CABINET
DOOR The Stile is scratched above cabinets. NEED TO REMVE ALL CABINET DOORS AND REPLACE THE
STYLE

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$740.00
Serial#	Appr Hrs	2.50	Appr Labor Amt	\$462.50
Notes				

adequate time allowed for repair.nw

Labor

Line# 7

Operation Code

30-100-24-00-001046

Operational Description

Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:24:22 :: CABINET DOOR HAS A CHUNK
MISSING Cabinet door has a chunk missing. NEED TO REPLACE DOOR

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
Notes				

pictures do not show issue described in the claim.nw
PHOTOS ADDED
job code corrected
adequate time allowed for repair.nw
This can be repaired rather than replaced

Labor

Line# 8

Operation Code

30-100-02-00-003062

Operational Description

Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:25:01 :: DOORS ABOVE STOVE ARE RUBBING
Doors are rubbing above the stove. Took a hammer and moved the hinges away from each other.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

job code corrected
flat rate time allowed for repair.nw

Labor

Line# 9

Operation Code

30-102-01-00-002691

Operational Description

Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No

Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:25:53 :: DENT ON WALL PANEL IN BEDROOM
Wall panel in the bedroom has a dent at the top. We will need to remove the window, valance, blind and surrounding trim to remove and replace the panel.

Model# Dlr Sub Hrs 1.75 Sub Labor Amt \$323.75

Serial# Appr Hrs 1.75 Appr Labor Amt \$323.75

Notes

1) ok nw

Labor

Line# 10

Operation Code

70-147-24-00-001769

Operational Description

TV Coax Cable - Appliances/Television/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:26:40 :: BEDROOM COAX HAS AN OPEN CIRCUIT There is no signal going to the bedroom cable hook up. I installed a coax tester and found an open circuit. Removed booster from wall removed power wire. Removed coax that was next to bedroom coax. Cut off both cable ends and installed new ones. Tester says the cable is good. Installed booster. Installed cover plate in bedroom.

Model# Dlr Sub Hrs 0.70 Sub Labor Amt \$129.50

Serial# Appr Hrs 0.70 Appr Labor Amt \$129.50

Notes

adequate time allowed for repair.nw

Labor

Line# 11

Operation Code

70-147-12-00-001782

Operational Description

TV - Appliances/Television/Resecure/Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:27:26 :: SILICONE ON TV There is silicone on the TV. Removed with mineral spirits and a rag

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

This is considered a part of PDI clean up.nw

Labor

Line# 12

Operation Code

30-99-01-00-001010

Operational Description

Curtain Track or Rod, each - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:29:32 :: CURTAIN HANGER NEEDS ADJUSTED
Curtain hanger is pushing up against the wall. Repositioned awafrom the wall. Filled holes with putty.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes**Labor**

Line# 13

Operation Code

20-66-02-17-000672

Operational Description

Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-15 14:30:12 :: ENTRY DOOR DEAD BOLT WONT LOCK
WHEN DOOR IS SHUT The deadbolt functions but it won't go into the latch. The deadbolt is centered. Need to be advised by warranty for repair.

Model# Dlr Sub Hrs 3.00 Sub Labor Amt \$555.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

job code corrected

adequate time allowed for repair.nw

The stiker plate/ door lock needs to be adjusted. Please call Jason Johnson for assistance, (574) 825-8451

Submitted

Labor Amt

\$2,340.25

Approved

Labor Amt

\$1,452.25

Parts & Freight	\$0.00
Total	\$2,340.25

Parts & Freight	\$0.00
Total	\$1,452.25

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.