

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2222469
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZTCFLS03TP432862
USA		CHASSIS VIN	1FDWE3FN7SDD30130
		MILEAGE	345
		SITE/WAREHOUSE	210 / 210
Labor rate:	\$185.00	ITEM #	FLC27QBF35
OWNER INFORMATION		DEALER RO #	76072
CHUBBY CHOW FACTORY LLC FACTORY LLC		CLAIM START DATE	03/07/2025
PO BOX 3641		CLAIM END DATE	01/01/1900
Evansville, IN 47715			
USA			
Retail Date of Purchase	05/07/2025	WARRANTY EXPIRATION DATE	05/07/2026

Claim Line Details

Labor

Line# 1	Operation Code 50-134-24-00-001457	Operational Description LP System - Includes Leak Test - LP Gas/LP Gas System/Repair/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-03-07 08:56:02 :: LP LEAK Lp leak after doing lp drop test First I tried to spray down all outdoor lines and connections then did regulator and grill quick port then tried to do an lp drop test at a different location and still had a leak i then sprayed line going into the range top inside and also sprayed the line going into furnace then sprayed line going into water heater and found that there was a leak in then tightened the line and did lp drop test and found that that was the leak and there was no longer any leaks	
Model#	Dlr Sub Hrs	Sub Labor Amt \$129.50
Serial#	Appr Hrs	Appr Labor Amt \$129.50
	Notes 1) ok nw	

Labor

Line# 2	Operation Code 40-106-01-00-001258	Operational Description Heating Pad - Holding Tank - Electrical/12 Volt Exterior/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-03-07 09:05:27 :: HEATING PAD FELL OFF Heating pad fell off I removed fallen heating pad and cleaned tank for new one to be wired in and stuck onto the tank then made sure it was working properly	
Model#	Dlr Sub Hrs	Sub Labor Amt \$92.50
Serial#	Appr Hrs	Appr Labor Amt \$92.50
	Notes	

Labor

Line# 3	Operation Code 20-66-02-00-000687	Operational Description Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-03-07 09:06:12 :: SCREEN DOOR NEEDS ADJUSTED Screen entry door needs adjusted The screen door handle was loose and needed to be tightened and the catch plate needed to be pushed down to make the door catch the door latch	
Model#	Dlr Sub Hrs	Sub Labor Amt \$37.00
Serial#	Appr Hrs	Appr Labor Amt \$37.00
	Notes	

Labor

Line# 4	Operation Code	Operational Description
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60-136-12-00-001500 Fitting - Plumbing/Fresh Water Supply/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-07 09:07:17 :: BATHROOM SHOWER LEAKING AT THE SHOWER MISER Shower miser leaks I took access pannel off wall behind shower miser then found that the conections were never properly sealed so I then had to remove and put seal tape around all of the fitting that didn't have any then made sure there was no more leaks

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50

Serial# Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes

job code corrected

Labor

Line# 5

Operation Code

30-92-01-00-001159

Operational Description

Bath Towel Holder - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-07 09:12:19 :: BATHROOM TOWEL HOLDER PULLED OUT OF WALL Bathroom towel holder fel out of wall I first removed the rest of holder and put screw wall anchors in holes and screwed back to the wall and made sure it was secure

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

1) ok nw
repair not replace

Labor

Line# 6

Operation Code

60-141-01-00-001591

Operational Description

Tub Surround - 1 Piece - Plumbing/Shower, Tub Surround/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-07 09:15:27 :: BATHROOM SHOWER WALL CRACKED UNDER THE FAUCET Bathroom shower wall cracked Removed shower wall faucet from wall then removed drain and then the wall and put new wall in place and put the faucet back into place and the drain and test to make sure all was working and draining right

Model# Dlr Sub Hrs 2.50 Sub Labor Amt \$462.50

Serial# Appr Hrs 2.50 Appr Labor Amt \$462.50

Notes

1) ok nw

Labor

Line# 7

Operation Code

60-136-15-00-001499

Operational Description

Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:40:38 :: WATER HEATER IS MOUNTED WRONG Water heater is mounted crooked. There is a gap. On the inside left and the hinge side of the door is being pushed out. This is being caused by the water lines on the back of the water heater. The lines are too long and they are pushing the back side of the water heater to the rear of the unit. I unhooked the water lines at the back of the water heater. This allowed me to straighten the water heater and mount it properly. After remounting the water heater from the outside, I was able to address the the water line problem. I was able to shorten the hot water line and make it work. Is the cold water line, I had to move the valve to the vertical position. There was not enough room on the water line to keep it in the horizontal position. After moving the valve, I was able to get the rest of the cold water line to fit as it should. Additional Note : bhoffman@americanrvcenter.com, 2025-05-29 14:44:03 :: NOTE WE ARE NOT REPLACING JUST ADJUSTING

Model# FOGATI Dlr Sub Hrs 1.20 Sub Labor Amt \$222.00

Serial# NA Appr Hrs 1.20 Appr Labor Amt \$222.00

Notes

4) job code corrected
1) ok. rr

Labor

Line# 8

Operation Code

20-53-01-00-000702

Operational Description

Screw Cover - Exterior/Fiberglass Sidewall/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:45:35 :: WHITE INSERT ON REAR WALL

POPING OUT OF TRACK Insert trim shrank and pulled out. I stretched the insert trim back over to the corner and screwed it down in the corner.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
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Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
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Notes

4) job code corrected

Labor

Line# 9

Operation Code

20-57-01-00-000603

Operational Description

Rear Wall - Exterior/Exterior Fiberglass Walls/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:46:40 :: BACK UP CAMPER GROMIT PULLED OUT OF WALL The camera grommet would not fit in the wall. I found that the wall was too thick for the camera wire grommet. The hole was the right size. I was able to cut the inside lip off of the wire grommet and push it into the wall. After I got it to fit, I sealed up the inside of the hole with silicone and the silicone will also keep the grommet from coming out.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
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Notes

1) ok. rr

Labor

Line# 10

Operation Code

70-699-01-11-004428

Operational Description

User Control Panel - Appliances/Water Heater - Tankless (Fogatti)/Replace/ Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:49:28 :: WATER HEATER CONTROL PAD IS BROKEN the control pad is not working and not letting the water heater working need nre contol pad

Model# fogatti	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
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Serial# na	Appr Hrs	0.30	Appr Labor Amt	\$55.50
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Notes

1) ok. rr

no vcb

Labor

Line# 11

Operation Code

30-99-01-00-001012

Operational Description

Mini-Blind - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:51:11 :: MINI BLIND BENT the blinds are bent and the blind needs replaced

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
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Notes

Labor

Line# 12

Operation Code

20-57-24-00-000603

Operational Description

Rear Wall - Exterior/Exterior Fiberglass Walls/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:52:13 :: THE ROOF AND THE BACK WALL ARE NOT EVEN AND NEEDS TO BE TRIMMED DOWN The back wall extends vertically over the roof base. This is lifting the roofing up. The back wall needs to be trimmed down, and the roof material needs to be pulled back and down. Need to remove the trim on the top of the back wall. Trim the roof and pull the material down to lay flat on the roof. Then put the trim back on the back wall and seal it up.

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$370.00
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Serial#	Appr Hrs	2.00	Appr Labor Amt	\$370.00
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Notes

4) job code corrected

1) ok. rr

Labor

Line# 13

Operation Code

Operational Description

20-66-02-17-000672

Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:53:04 :: DEAD BOLT WONT NOT LOCK Adjust door to get deadbolt to lock The door was not straight from top to bottom. I adjusted the door. Now the door is even with the door frame. The deadbolt would still not latch. I found that the deadbolt was barely hitting the door frame. If you pushed on the door very hard, the deadbolt would lock. I tapered and rounded over the corner of the deadbolt. Only around 1/16" on the corner. Now the deadbolt locks. I found that something was rubbing. After looking, I seen that the striker pin needed to be spaced out a bit. I added 1 washer behind the pin and now the door opens, closes, and locks as it should.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
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Notes**Labor**

Line# 14	Operation Code	Operational Description
	60-138-24-00-001535	Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:53:52 :: BLACK TANK SUPPORT PIPE IS BROKEN Black tank pipe strap is missing the bolt that holds it together. I found a carriage bolt that fits the strap. I found a nylon lock nut and washer. I installed the bolt, washer, and lock nut in the pipe strap clamp.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
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Notes

2) adequate time allowed for the repair

Labor

Line# 15	Operation Code	Operational Description
	60-141-24-00-004307	Shower Pan - Plumbing/Shower, Tub Surround/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-29 14:55:05 :: SHOWER PAN SUPPORT IS LOOSE Shower pan fetch very soft. I checked it from the bottom side and found that the support was not touching the shower base. When I was removing the shower wall to replace it, I pulled up the shower pan and found that the support leg did not touch the floor with the platform in the right place. I removed the leg and cut a new one to hold up the platform. I moved the platform into the right position and screwed it down. Now, the platform is secured and will not move out of place. I reinstalled the shower pan. Now the unit is ready for the new shower wall.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
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Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00
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Notes

1) ok. rr

Submitted	Labor Amt	\$1,887.00	Approved	Labor Amt	\$1,850.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,887.00		Total	\$1,850.00

DEALER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
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SIGNATURE

All repairs described have been inspected and are satisfactory.