

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2219516
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TSMX20RA337436
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	027 / 027A
OWNER INFORMATION		ITEM #	SMT22RBSX
JOSHUA DILLON		DEALER RO #	76062
464 GLENN WADE DR		CLAIM START DATE	03/05/2025
Rossville, GA 30741		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/21/2024	WARRANTY EXPIRATION DATE	09/21/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-139-01-00-001543	Single Handle Kitchen Faucet with Pullout Sprayer - Plumbing/Kitchen (Galley)		
		Sink/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-03-05 09:15:24 :: CUSTOMER ADVISES THAT THERE IS WATER LEAKING FROM THE KITCHEN FAUCET COMING FROM AROUND HANDLE The faucet has an internal leak. The faucet will need to be replaced. removed the false wall removed water lines and removed the screws removed faucet and got new installed new faucet and installed screws and water lines and installed the false wall and tested			
Model#		Dlr Sub Hrs	0.75	Sub Labor Amt \$138.75
Serial#		Appr Hrs	0.50	Appr Labor Amt \$92.50
	Notes			
	NEED PICTURE OF THE ETCHING ON THE FAUCET			
	PHOTO ADDED			
	AUTHORIZED			
	EXCESSIVE TIME REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	60-139-01-00-001555	Single Sink - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-03-05 09:16:42 :: CUSTOMER ADVISES THAT THE BATHROOM SINK AND DRAIN IS CRACKED. Sink is cracked. Drained has broke off sink. need to remove the drain and faucet and sink clean up silicone and replace with new sink faucet and drain and clean up water			
Model#		Dlr Sub Hrs	0.75	Sub Labor Amt \$138.75
Serial#		Appr Hrs	0.75	Appr Labor Amt \$138.75
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	70-696-01-11-004380	Flow Sensor - Appliances/Water Heater - Tankless (Suburban)/Replace/		
		Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-03-05 09:17:48 :: CUSTOMER ADVISES THAT THE TANKLESS WATER HEATER IS LEAKING. There is water leaking at the water flow sensor. Part number 233665. Part needs to be replaced. take old part out and install new part			
Model#	st60	Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50

Serial# 6382

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

Labor

Line# 4

Operation Code

60-138-24-00-001535

Operational Description

Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-27 15:55:14 :: THE GREY TANK LINE IS LEAKING WHEN TESTING THE WATER SYSTEM ON ANOTHER JOB I NOTICED A LEAK ON THE GREY TANK DRAIN LINE. THE DRAIN LINE IS CRACKED DOWN THE MIDDLE. FILLED OUT PARTS REQUEST. PARKED UNIT. RECIEVED A.B.S PIPE. PULLED UNIT INTO BAY. CUT DRAIN PIPE. REMOVED HARDWARE FROM BRACKETS THAT HOLD THE PIPE. REMOVED DAMAGED PIPE. CUT NEW PIPE TO LENGTH. ADDED 2 UNIONS TO THE END AND SEALED WITH GLUE. INSTALLED PIPE AND GLUED TO EXISTING PIPE. INSTALLED BRACKET HARDWARE. CLEANED UP MESS. PARKED UNIT.

Model#

Dir Sub Hrs

1.50

Sub Labor Amt \$277.50

Serial#

Appr Hrs

0.00

Appr Labor Amt \$0.00

Notes

WHERE IS THE PICTURE OF THE LEAK PRIOR TO BEING REMOVED FROM THE CAMPER?
THIS LOOKS LIKE FREEZE DAMAGE, WILL HAVE UNIT REP REVIEW
REQUESTED INFORMATION HAS NOT BEEN PROVIDED

Submitted

Labor Amt

\$647.50

Parts & Freight

\$0.00

Total

\$647.50

Approved

Labor Amt

\$323.75

Parts & Freight

\$0.00

Total

\$323.75

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.