

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2219208
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZTCFLS01TP432892
CHASSIS VIN 1FDWE3FN3SDD32716
MILEAGE 342
SITE/WAREHOUSE 210 / 210
ITEM # FLC27QBF35
DEALER RO # 76051
CLAIM START DATE 03/04/2025
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
20-69-02-00-000705 Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-03-04 17:13:12 :: PASSENGER REAR SIDE
COMPARTMENT NEEDS ADJUSTED Outside rear pass. compartment needs adjusted... Adjusted compartment
door so it wouldn't rub door frame.
Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$37.00
Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$37.00
Notes

Labor

Line# 2 **Operation Code** **Operational Description**
30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-03-04 17:13:56 :: INTERIOR OVERHEAD COMPARTMENT
OVER DINETTE PULLED FROM HINGES Overhead compartment screws in hinge stripped... Installed thicker
screws due to old screws stripped out wood.
Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$55.50
Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$55.50
Notes

Labor

Line# 3 **Operation Code** **Operational Description**
30-101-02-00-001076 Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-03-04 17:15:33 :: BATHROOM DOOR NEEDS
ADJUSTMENT Bathroom door rubbing striker plate... Adjusted striker plate so latch/door wouldn't rub and latch.
Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$37.00
Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$37.00
Notes

Labor

Line# 4 **Operation Code** **Operational Description**
60-136-15-00-001499 Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-03-04 17:17:49 :: THERE IS WATER LEAKING FROM THE
FILTER SIDE OF THE PUMP WHEN PLUMBING IS PRESSURIZED WATER LEAK AT PUMP WHEN TRYING TO FILL
TANK. Leaks on both sides of water pump and the inline water filter when attempting to fill fresh water tank...
HOOKED UP TO THE COLD WATER LINES GOING TO THE SHOWER AND THE COLD WATER LINE FROM THE

SHOWER WAS HOOKED UP TO THE FRESH WATER TANK INLET. WE FOUND UNDER THE STOVE WAS WERE THE WATER LINES GOT CROSSED. WE SWAPPED THE WATER LINES AND NOW THE FRESH WATER TANK FILL WORKS AND THE COLD WATER GOES TO ALL FIXTURES. After opening all the removable panels to locate all valves and line me and Greg air pressure tested and tracked down all the ins and outs lines and final located the Fresh Water fill port was connected to the outlet side of pump and not connected to the Fresh tank. After trial and error and tracking down all the lines we found that at the low point valve drain area located under the stovetop that 2 lines were installed in each other correct spots. Cut the crimp bands on both lines and swapped the lines and tested with air pressure. When reconnecting water inlet to fresh tank and putting inlet water filter back into place i found the housing of filter was crack, received new filter housing from parts and installed. Filled fresh tank and tested all lines and all worked properly. Put all panels and parts back into place.

Model#	Dlr Sub Hrs	3.50	Sub Labor Amt	\$647.50
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$370.00

Notes

adequate time allowed for repair.nw

Labor

Line# 5

Operation Code	Operational Description
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60-136-15-00-001499

Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-04 17:18:59 :: THE TOILET WAS NOT HOOKED TO PLUMBING. WILL NEED TO PULL TOILET. ALSO FOUND WATER LINE TO TOILET TO BE CAPPED OFF. Toilet not flushing, water line was capped off and connected to toilet... Had to remove toilet to gain access to water line to remove cap and connected to toilet.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes

1) ok nw

Labor

Line# 6

Operation Code	Operational Description
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30-98-01-00-000997

Bed Hinge - Interior/Beds, Mattress/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-04 17:19:48 :: THE PLATFORM THAT THE MATTRESS LAYS ON CAME OFF OF THE HINGES. When propping open the underbelly compartment to work on freshtank and pump the screws pulled from hinges and out of cover board... Installed larger diameter screws.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Submitted	Labor Amt	\$906.50
	Parts & Freight	\$0.00
	Total	\$906.50

Approved	Labor Amt	\$629.00
	Parts & Freight	\$0.00
	Total	\$629.00

DEALER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.