

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2229948
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZTCFLS03TP432893
USA		CHASSIS VIN	1FDWE3FNXSDD32339
		MILEAGE	334
Labor rate:	\$185.00	SITE/WAREHOUSE	210 / 210
OWNER INFORMATION		ITEM #	FLC27QBF35
CHUBBY CHOW FACTORY LLC		DEALER RO #	76050
PO BOX 3641		CLAIM START DATE	03/14/2025
Evansville, IN 47735		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/07/2025	WARRANTY EXPIRATION DATE	05/07/2026

Claim Line Details

Labor

Line# 1	Operation Code 10-9-15-00-000179	Operational Description Running Board - Frame & Chassis/Levelers, Underbelly/Repair or Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:09:37 :: DRIVERS DOOR STEP IS LOOSE LOOSE DRIVERS AND PASSENGER DOOR STEP. I FOUND THAT THE SCREW HOLES HAD BEEN STRIPPED OUT ON THE DRIVERS DOOR STEP. I TIGHTENED THE SCREWS ON THE SUPPORT THAT GO TO THE BODY OF THE UNIT AND SHIFTED THE MOUNT A BIT TO THE REAR. REINSTALLED THE SCREWS IN NEW SCREW HOLES. REPAIRED BOTH STEPS THREE TIMES AND THEY KEPT ON PULLING THE SCREWS OUT. I PRESSED THE STEPS UP WITH A BOTTLE JACK AND WELDED THEM IN PLACE.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	2.00	\$370.00
Serial#	Appr Hrs	Appr Labor Amt
	1.00	\$185.00
	Notes adequate time allowed for repair.nw job code corrected	

Labor

Line# 2	Operation Code 30-99-01-00-001016	Operational Description Mini-Blind Hold Down Bracket - Interior/Soft Goods/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:13:14 :: CHECK MINI BLIND ANCHORS OVER COUNTER MINI BLIND LOWER MOUNTS ARE BENT. NEED REPLACE INSTALLED 2 NEW MINI BLIND LOWER MOUNTS. I HAD TO MOVE ONE OVER SO THAT THE MOUNT WOULD HOLD THE LOWER PART OF THE MINI BLIND	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.05	\$9.25
Serial#	Appr Hrs	Appr Labor Amt
	0.05	\$9.25
	Notes	

Labor

Line# 4	Operation Code 30-104-01-00-001207	Operational Description Valance - Interior/Cushions-Dinette-Mattress-Curtains/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:14:29 :: VALANCE OVER EMERGENCY EXIT WINDOW HAS CUTS IN IT Cut in corner of Valance and it is falling off the wall. WILL NEED TO REMOVE THE VALANCE AND INSTALL NEW	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.50	\$92.50
Serial#	Appr Hrs	Appr Labor Amt
	0.50	\$92.50
	Notes	

Labor**Line# 5****Operation Code**

30-102-24-00-003061

Operational Description

Ceiling Panel - Touchup - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:15:11 :: CHECK STAINS ON CEILING Light brown stains on ceiling and a bit darker by light Cleaned ceiling with magic eraser.

Model#**Dlr Sub Hrs**

0.20

Sub Labor Amt \$37.00**Serial#****Appr Hrs**

0.00

Appr Labor Amt \$0.00**Notes**

This is considered a part of PDI clean up.nw

Labor**Line# 6****Operation Code**

30-103-24-00-001125

Operational Description

Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:16:09 :: GLUE ON FLOOR CLEAN SPOTS OFF FLOOR CLEANED SILICONE SEALANT OFF THE FLOOR.

Model#**Dlr Sub Hrs**

0.20

Sub Labor Amt \$37.00**Serial#****Appr Hrs**

0.00

Appr Labor Amt \$0.00**Notes**

this is considered a part of PDI clean up.nw

Labor**Line# 7****Operation Code**

30-103-24-00-001136

Operational Description

Interior Step - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:17:14 :: SCREWS ARE BROKEN ON INSIDE STEP HOUSING Broken screws I knocked out the old screws and replaced them with new screws

Model#**Dlr Sub Hrs**

0.20

Sub Labor Amt \$37.00**Serial#****Appr Hrs**

0.20

Appr Labor Amt \$37.00**Notes**

this is considered a part of PDI clean up.nw

Labor**Line# 8****Operation Code**

30-103-24-00-001136

Operational Description

Interior Step - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:19:00 :: CLEAN ADHESIVE OFF OF INSIDE STEP HOUSING SILICONE ALL OVER STEP HOUSING. CLEANED SEALER OFF OF THE STEP HOUSING

Model#**Dlr Sub Hrs**

0.20

Sub Labor Amt \$37.00**Serial#****Appr Hrs**

0.20

Appr Labor Amt \$37.00**Notes**

This is considered a part of PDI clean up.nw

Labor**Line# 9****Operation Code**

40-106-01-00-001258

Operational Description

Heating Pad - Holding Tank - Electrical/12 Volt Exterior/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:19:36 :: TANK HEATER FELL OFF OF THE GRAY TANK TANK HEATER CAME OFF WE NEED TO REMOVE THE GLUE FROM THE TANK AND INSTALL NEW

Model#**Dlr Sub Hrs**

0.50

Sub Labor Amt \$92.50**Serial#****Appr Hrs**

0.50

Appr Labor Amt \$92.50**Notes**

This is considered a part of PDI clean up.nw

Labor**Line# 10****Operation Code**

20-66-01-00-000658

Operational Description

Entry Door - Exterior/Entry Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:21:22 :: MAIN ENTRY DEADBOLT WILL NOT LATCH/ ENTRY DOOR HAS A DING ON THE OUTSIDE WAIST LEVEL UNDER LOWER DECAL DEAD BOAT WILL

NOT LATCH, DOOR IS BENT Door has dang in it WILL HAVE TO REMOVE AND REPLACE THE DOOR UNLESS YOU HAVE A WAY TO FIX WILL HAVE TO REMOVE AND REPLACE THE DOOR UNLESS YOU HAVE A WAY TO FIX

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$462.50
Serial#	Appr Hrs	1.50	Appr Labor Amt	\$277.50

Notes

There is no DAF on file for this motorhome, please upload the DAF to Dealer Central for warranty consideration.nw
that info has been added to to dealer central
adequate time allowed for repair.nw

**Labor
Line# 11**

Operation Code	Operational Description
60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:27:02 :: CHECK FRESH WATER FILL Found out fresh water fill was hooked up to a cold water line in the floor. I TRACK DOWN WHICH LINE WAS WHICH UNDER THE STOVE AND MARK AWAY. I FOUND OUT THAT THE COLD WATER LINE GOING TO THE SHOWER WAS HOOKED UP TO THE FRESH WATER FILL AT THE BOTTOM OF THE TANK. I UNHOOKED THE LINES AND CHECKED THEM WITH AIR PRESSURE. AFTER FINDING OUT WHERE THE PROBLEM WAS, I WAS WAS ABLE TO PUT THE WATER LINES WHERE THEY NEEDED TO GO. NOW THE WATER FILL WORKS AS IT SHOULD AND THE REST OF THE WATER SYSTEM WORKS AS IT SHOULD.

Model#	Dlr Sub Hrs	1.80	Sub Labor Amt	\$333.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00

Notes

adequate time allowed for repair.nw

**Labor
Line# 12**

Operation Code	Operational Description
30-98-01-00-000997	Bed Hinge - Interior/Beds, Mattress/Replace/No Tread Code
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:27:53 :: SCREWS PULLED OUT OF UNDERBED HINGE SCREWS PULLED OUT OF HINGE UNDER BED I MOVED THE HINGE OVER TO REINSTALL THE HINGE WITH NEW SCREW HOLES.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

**Labor
Line# 13**

Operation Code	Operational Description
60-136-12-00-001500	Fitting - Plumbing/Fresh Water Supply/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:29:03 :: SHOWERMISER IS LEAKING INSIDE WALL WATER LEAKING INSIDE WALL AND FROM BLUE DISK IN SHOWER. NO SEALER ON ANY OF THE SHOWERMISER SYSTEM. I HAD TO REMOVE THE BLUE DISK FROM THE WALL AND ADD TEFLON TAPE TO THE HOUSING. I ALSO HAD TO TAKE APART ALL OF THE LOWER FITTINGS TO SEAL UP WITH TEFLON TAPE. AFTER PUTTING THE SHOWERMISER SYSTEM BACK TOGETHER, I TESTED FOR LEAKS. NOW THE SYSTEM IS WORKING AS IT SHOULD.

Model#	Dlr Sub Hrs	1.80	Sub Labor Amt	\$333.00
Serial#	Appr Hrs	0.70	Appr Labor Amt	\$129.50

Notes

job code corrected
adequate time allowed for repair.nw

**Labor
Line# 14**

Operation Code	Operational Description
20-89-01-11-002655	MaxxAir Fan - complete - Exterior/Power Roof Vent (MaxxAir)/Replace/Electrical
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:30:19 :: THE FRONT VENT IS MISSING A 10 IN FAN Factory installed the wrong vents. I have to remove the vent they installed and install the right vent. I will also need to remove the vent covers the had been installed. I started by removing the vent covers from both the front and rear vents. Then i removed the trim inside the camper on the ceiling. I unhooked the wiring. I then went to the roof to remove the vent. I started by removing all of the sealer that was on top of the screws. I had to be

careful not to cut the roof and dig the sealer out of all 28 screws. I then remover all 28 screws and peeled up the vent. I got the new vent out of the box and put the old vent in the box. I put putty tape on the flange of the new vent. I then installed 32 screws in the new vent. I sealed up over all of the screws and edges of the vent. I wired the new vent to power and tested the function. I installed the new trim inside on the ceiling. I put the old trim in the box that the new trim came in. I then installed the vent cover on the top of the vent.

Model# NA	Dlr Sub Hrs	1.50	Sub Labor Amt	\$277.50
Serial# NA	Appr Hrs	1.00	Appr Labor Amt	\$185.00

Notes
adequate time allowed for repair.nw

Labor
Line# 15

Operation Code	Operational Description
20-89-01-11-002655	MaxxAir Fan - complete - Exterior/Power Roof Vent (MaxxAir)/Replace/Electrical
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:31:33 :: THE REAR VENT IS MISSING A 10 IN FAN Factory installed the wrong vents. I have to remove the vent they installed and install the right vent. I started by removing the trim inside the camper on the ceiling. I unhooked the wiring. I then went to the roof to remove the vent. I started by removing all of the sealer that was on top of the screws. I had to be careful not to cut the roof and dig the sealer out of all 28 screws. I then remover all 28 screws and peeled up the vent. I got the new vent out of the box and put the old vent in the box. I put putty tape on the flange of the new vent. I then installed 32 screws in the new vent. I sealed up over all of the screws and edges of the vent. I wired in the new vent to power and tested the function. I installed the new trim inside on the ceiling. I put the old trim in the box that the new trim came in. I then installed the vent cover on the top of the vent.

Model# NA	Dlr Sub Hrs	1.50	Sub Labor Amt	\$277.50
Serial# NA	Appr Hrs	1.00	Appr Labor Amt	\$185.00

Notes
adequate time allowed for repair.nw

Labor
Line# 16

Operation Code	Operational Description
40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:32:12 :: LOOSE CORD UNDER THE STEP IN THE BATTERY AREA FOUND LOOSE NUTS ON 12 VOLT BREAKERS BY BATTERY BOX. I ALSO FOUND ONE OF THE BATTERY CABLE RING TERMINALS TO BE CUT. AND THE OTHER TERMINAL WAS NOT BOLTED ON. TIGHTENED THE NUTS ON TOP OF THE BREAKERS. REMOVE THE CUT BATTERY RING TERMINAL AND REPLACED IT. REINSTALL BOTH RING TERMINALS ON SOLENOID. CHECKED ALL OTHER WIRING UNDER STEP. VERIFIED SOLENOID FUNCTION.

Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$277.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes
adequate time allowed for repair.nw

Labor
Line# 17

Operation Code	Operational Description
40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:33:18 :: THE BATTERY VOLTAGE MONITOR IS NOT FUNCTIONING PROPERLY. WITH UNIT PLUGGED IN, I COULD NOT GET THE BATTERY VOLTAGE TO SHOW MORE THAN 1/3 ON THE MONITOR PANEL I TRIED TO FOLLOW THE WIRE AND FROM THE MONITOR PANEL OUT TO CHASSIE. I HAD TO PULL THE FRIDGE OUT OF THE POCKET TO FOLLOW THE WIRING DOWN THE WALL. THE MODERN PANEL GROUND DOES NOT GO TO THE SHARED GROUND BEHIND THE FUSE BOX. I WAS UNABLE TO TRACK THE WIRING TO ITS GROUND POINT. SO I RAN A NEW GROUND WIRE TO THE PANEL AFTER TESTING TO MAKE SURE IT WOULD FIX THE PROBLEM. AFTER TYING IN A NEW GROUND WIRE. THE BATTERY VOLTAGE MONITOR WORKS AS IT SHOULD.

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$462.50
Serial#	Appr Hrs	2.50	Appr Labor Amt	\$462.50

Notes
1) ok nw

Labor
Line# 18

Operation Code	Operational Description
20-49-19-00-000588	Front Moldings, each - Exterior/Front, Fiberglass Cap, Cab Over/Reseal/No Tread

Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:34:29 :: FRONT CAP IS SPERATING FROM PANELING OVER WINDSHIELD. Cap is separating from lower paneling over windshield I tightened screws and sealed on front and back of trim.

Model#	Dlr Sub Hrs	0.70	Sub Labor Amt	\$129.50
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00

Notes

job code corrected
adequate time allowed for repair.nw

Labor

Line# 19

Operation Code

30-474-12-00-003344

Operational Description

Bracket - Interior/Appliance Securement/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:35:08 :: FRIDGE IS NOT MOUNTED CORRECTLY FRIDGE WAS TILTED DOWN AND THE FREEZER DOOR HAD TO CLOSE INSIDE THE WALL. I TOOK OUT ALL OF THE MOUNTING SCREWS AND MOVED THE FRIDGE. AFTER GETTING THE FRIDGE WHERE IT SHOULD BE, I PUT ALL THE SCREWS BACK IN THE MOUNTING LOCACTION. NOW IT IS FLUSH WITH THE TRIM AS IT SHOULD BE.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

job code corrected

Labor

Line# 20

Operation Code

40-196-24-11-001297

Operational Description

Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-14 09:36:05 :: THE LP LEVEL MONITOR IS NOT WORKING LP MONITOR SHOWING EMPTY WHEN TANK IS FULL. I FOLLOWED THE WIRING FROM THE MONITOR TO THE TANK. I DID NOT FIND ANY WIRING PROBLEMS. I UNPLUG THE MONITOR AND CHECK THE RESISTANCE VALUE. IT TESTED OF 86 OHMS. THEN I NOTICED THAT THE PLUG LOOKED TO BE WIRED WRONG ON THE BACK SIDE OF THE MONITOR. THEY HAD THE WHITE AND ORANGE WIRES FLIPPED IN THE PLUG. ONE OF THE WIRES IS GROUND AND THE OTHER GOES TO THE LP GAUGE. SO THE GAUGE WAS WIRED UP WITH 2 GROUNDS AND THE MONITOR WAS GETTING GROUND TO THE GAUGE SINCE WIRE. I FLIPPED THE TWO WIRES TO THE LOCATIONS WHERE THEY SHOULD BE AND NOW THE SYSTEM WORKS.

Model#	Dlr Sub Hrs	0.80	Sub Labor Amt	\$148.00
Serial#	Appr Hrs	0.80	Appr Labor Amt	\$148.00

Notes

job code corrected
1) ok nw

Submitted

Labor Amt	\$3,487.25
Parts & Freight	\$0.00
Total	\$3,487.25

Approved

Labor Amt	\$2,266.25
Parts & Freight	\$0.00
Total	\$2,266.25

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.