

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76050
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 46875 - CHUBBY CHOW FACTORY LLC
Address: PO BOX 3641 EVANSVILLE, IN

47735

Phone: 812-455-2400

Stock Number: 11526 - 2026 FREELANDER 27QB 1FDWE3FNXSDD32339

VIN: 1FDWE3FNXSDD32339 HIN: SER#: 1FDWE3FNXSDD32339

Mileage: 334 Work Order Comp: 31 JUL 25

Auth. No: Dealer #:

Warr. Date: 07 APR 25 Work Order Date: 26 FEB 25 Inv #: 420527

WO # Job # Description JOB INFORMATION

76050 2 CHECK MINI BLIND ANCHORS OVER COUNTER
MINI BLIND LOWER MOUNTS ARE BENT. NEED REPLACE
INSTALLED 2 NEW MINI BLIND LOWER MOUNTS. I HAD TO MOVE ONE OVER
SO THAT THE MOUNT WOULD HOLD THE LOWER PART OF THE MINI BLIND

76050 4 VALANCE OVER EMERGENCY EXIT WINDOW HAS CUTS IN IT
Cut in corner of Valance and it is falling off the wall.
WILL NEED TO REMOVE THE VALANCE AND INSTALL NEW

76050 9 TANK HEATER FELL OFF OF THE GRAY TANK
Is tank heater fell off.
WE NEED TO REMOVE THE GLUE FROM THE TANK AND INSTALL NEW

76050 10 MAIN ENTRY DEADBOLT WILL NOT LATCH ENTRY DOOR HAS A DING ON THE
OUTSIDE WAIST LEVEL UNDER LOWER DECAL
DEAD BOAT WILL NOT LATCH, DOOR IS BENT Door has dang in it
WILL HAVE TO REMOVE AND REPLACE THE DOOR UNLESS YOU HAVE A WAY TO
FIX

76050 11 CHECK FRESH WATER FILL
Found out fresh water fill was hooked up to a cold water line in
the floor.
I TRACK DOWN WHICH LINE WAS WHICH UNDER THE STOVE AND MARK AWAY.
I FOUND OUT THAT THE COLD WATER LINE GOING TO THE SHOWER WAS
HOOKED UP TO THE FRESH WATER FILL AT THE BOTTOM OF THE TANK. I
UNHOOKED THE LINES AND CHECKED THEM WITH AIR PRESSURE. AFTER

Claim : 76050

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FINDING OUT WHERE THE PROBLEM WAS, I WAS WAS ABLE TO PUT THE WATER LINES WHERE THEY NEEDED TO GO. NOW THE WATER FILL WORKS AS IT SHOULD AND THE REST OF THE WATER SYSTEM WORKS AS IT SHOULD.

76050 14 THE FRONT VENT IS MISSING A 10 IN FAN
 Factory installed the wrong vents. I have to remove the vent they installed and install the right vent. I will also need to remove the vent covers the had been installed.
 I started by removing the vent covers from both the front and rear vents. Then i removed the trim inside the camper on the ceiling. I unhooked the wiring. I then went to the roof to remove the vent. I started by removing all of the sealer that was on top of the screws. I had to be careful not to cut the roof and dig the sealer out of all 28 screws. I then remover all 28 screws and peeled up the vent. I got the new vent out of the box and put the old vent in the box. I put putty tape on the flange of the new vent. I then installed 32 screws in the new vent. I sealed up over all of the screws and edges of the vent. I wired in the new vent to power and tested the function. I installed the new trim inside on the ceiling. I put the old trim in the box that the new trim came in. I then installed the vent cover on the top of the vent.

76050 15 THE REAR VENT IS MISSING A 10 IN FAN
 Factory installed the wrong vents. I have to remove the vent they installed and install the right vent.
 I started by removing the trim inside the camper on the ceiling. I unhooked the wiring. I then went to the roof to remove the vent. I started by removing all of the sealer that was on top of the screws. I had to be careful not to cut the roof and dig the sealer out of all 28 screws. I then remover all 28 screws and peeled up the vent. I got the new vent out of the box and put the old vent in the box. I put putty tape on the flange of the new vent. I then installed 32 screws in the new vent. I sealed up over all of the screws and edges of the vent. I wired in the new vent to power and tested the function. I installed the new trim inside on the ceiling. I put the old trim in the box that the new trim came in. I then installed the vent cover on the top of the vent.

76050 1 DRIVERS DOOR STEP IS LOOSE
 LOOSE DRIVERS AND PASSENGER DOOR STEP.
 I FOUND THAT THE SCREW HOLES HAD BEEN STRIPPED OUT ON THE DRIVERS DOOR STEP. I TIGHTENED THE SCREWS ON THE SUPPORT THAT GO TO THE BODY OF THE UNIT AND SHIFTED THE MOUNT A BIT TO THE REAR.
 REINSTALLED THE SCREWS IN NEW SCREW HOLES. REPAIRED BOTH STEPS

Claim : 76050

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WO #      Job #   Description          JOB INFORMATION
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          THREE TIMES AND THEY KEPT ON PULLING THE SCREWS OUT. I PRESSED
          THE STEPS UP WITH A BOTTLE JACK AND WELDED THEM IN PLACE.

76050     7       SCREWS ARE BROKEN ON INSIDE STEP HOUSING
          Broken screws
          I knocked out the old screws and replaced them with new screws

76050     8       CLEAN ADHESIVE OFF OF INSIDE STEP HOUSING
          SILICONE ALL OVER STEP HOUSING.
          CLEANED SEALER OFF OF THE STEP HOUSING

76050    12       SCREWS PULLED OUT OF UNDERBED HINGE
          SCREWS PULLED OUT OF HINGE UNDER BED
          I MOVED THE HINGE OVER TO REINSTALL THE HINGE WITH NEW SCREW
          HOLES.

76050    13       SHOWERMISER IS LEAKING INSIDE WALL
          WATER LEAKING INSIDE WALL AND FROM BLUE DISK IN SHOWER. NO SEALER
          ON ANY OF THE SHOWERMISER SYSTEM.
          I HAD TO REMOVE THE BLUE DISK FROM THE WALL AND ADD TEFLON TAPE
          TO THE HOUSING. I ALSO HAD TO TAKE APART ALL OF THE LOWER
          FITTINGS TO SEAL UP WITH TEFLON TAPE. AFTER PUTTING THE
          SHOWERMISER SYSTEM BACK TOGETHER, I TESTED FOR LEAKS. NOW THE
          SYSTEM IS WORKING AS IT SHOULD.

76050    17       LOOSE CORD UNDER THE STEP IN THE BATTERY AREA
          FOUND LOOSE NUTS ON 12 VOLT BREAKERS BY BATTERY BOX. I ALSO FOUND
          ONE OF THE BATTERY CABLE RING TERMINALS TO BE CUT. AND THE OTHER
          TERMINAL WAS NOT BOLTED ON.
          TIGHTENED THE NUTS ON TOP OF THE BREAKERS. REMOVE THE CUT BATTERY
          RING TERMINAL AND REPLACED IT. REINSTALL BOTH RING TERMINALS ON
          SOLENOID. CHECKED ALL OTHER WIRING UNDER STEP. VERIFIED SOLENOID
          FUNCTION.

76050    18       THE BATTERY VOLTAGE MONITOR IS NOT FUNCTIONING PROPERLY.
          WITH UNIT PLUGGED IN, I COULD NOT GET THE BATTERY VOLTAGE TO SHOW
          MORE THAN 1/3 ON THE MONITOR PANEL
          I TRIED TO FOLLOW THE WIRE AND FROM THE MONITOR PANEL OUT TO
          CHASSIE. I HAD TO PULL THE FRIDGE OUT OF THE POCKET TO FOLLOW THE
          WIRING DOWN THE WALL. THE MODERN PANEL GROUND DOES NOT GO TO THE
          SHARED GROUND BEHIND THE FUSE BOX. I WAS UNABLE TO TRACK THE
          WIRING TO ITS GROUND POINT. SO I RAN A NEW GROUND WIRE TO THE
          PANEL AFTER TESTING TO MAKE SURE IT WOULD FIX THE PROBLEM. AFTER
          TYING IN A NEW GROUND WIRE. THE BATTERY VOLTAGE MONITOR WORKS AS
          IT SHOULD.
    
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Claim : 76050

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WO #      Job #      Description      JOB INFORMATION
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76050     19      FRONT CAP IS SPERATING FROM PANELING OVER WINDSHIELD.
          19      Cap is separating from lower paneling over windshield
          19      I tightened screws and sealed on front and back of trim.

76050     20      FRIDGE IS NOT MOUNTED CORRECTLY
          20      FRIDGE WAS TILTED DOWN AND THE FREEZER DOOR HAD TO CLOSE INSIDE
          20      THE WALL.
          20      I TOOK OUT ALL OF THE MOUNTING SCREWS AND MOVED THE FRIDGE. AFTER
          20      GETTING THE FRIDGE WHERE IT SHOULD BE, I PUT ALL THE SCREWS BACK
          20      IN THE MOUNTING LOCACTION. NOW IT IS FLUSH WITH THE TRIM AS IT
          20      SHOULD BE.

76050     21      THE LP LEVEL MONITOR IS NOT WORKING
          21      LP MONITOR SHOWING EMPTY WHEN TANK IS FULL
          21      I FOLLOWED THE WIRING FROM THE MONITOR TO THE TANK. I DID NOT
          21      FIND ANY WIRING PROBLEMS. I UNPLUG THE MONITOR AND CHECK THE
          21      RESISTANCE VALUE. IT TESTED OF 86 OHMS. THEN I NOTICED THAT THE
          21      PLUG LOOKED TO BE WIRED WRONG ON THE BACK SIDE OF THE MONITOR.
          21      THEY HAD THE WHITE AND ORANGE WIRES FLIPPED IN THE PLUG. ONE OF
          21      THE WIRES IS GROUND AND THE OTHER GOES TO THE LP GAUGE. SO THE
          21      GAUGE WAS WIRED UP WITH 2 GROUNDS AND THE MONITOR WAS GETTING
          21      GROUND TO THE GAUGE SINCE WIRE. I FLIPPED THE TWO WIRES TO THE
          21      LOCATIONS WHERE THEY SHOULD BE AND NOW THE SYSTEM WORKS.
    
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Part No    Job#    Description      PARTS      Qty      Price      Total
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RVDA301    2      A301 MINI BLIND HOLD-DOWN HOOK      2.00      3.38      6.76
F100583622 4      CUSTOM VALANCE - FREELANDER      1.00      34.50      34.50
F100689025 9      HEATER, HOLDING TANK 50 GAL MAX,    1.00      73.20      73.20
F100689025 9      HEATER, HOLDING TANK 50 GAL MAX,    1.00      69.71      69.71
F100582905 10     FREELANDER DECAL #5                1.00      51.08      51.08
F100582908 10     FREELANDER DECAL #8                1.00      31.14      31.14
F100582906 10     FREELANDER DECAL #6                1.00      32.43      32.43
C01248964 10     SCREW COVER, FLEXIBLE BLACK ( ENT 16.00      0.35      5.60
F100664219 10     DOOR, ENTRY RAD RH 24 X 80 W/WDW&  1.00      535.76      535.76
5460       10     BLACK PUTTY TAPE 30'                1.00      6.47      6.47
ESC51139   11     1/2" BRASS PEX ELBOW                1.00      2.08      2.08
MXA00A04301K 14     Roof Vent; MaxxFan_; Manual Open    0.00      139.44      0.00
MXA00-955002 14     00-0955002 BLK FANMATE VENT COVER  1.00      60.82      60.82
DCR505LSW-1 14     PW HAPS FREE SELF-LEVELING DICOR    1.00      7.33      7.33
5460       14     BLACK PUTTY TAPE 30'                1.00      6.47      6.47
MXA00A04301K 15     Roof Vent; MaxxFan_; Manual Open    0.00      139.44      0.00
MXA00-955002 15     00-0955002 BLK FANMATE VENT COVER  1.00      60.82      60.82
DCR505LSW-1 15     PW HAPS FREE SELF-LEVELING DICOR    1.00      7.33      7.33
    
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Lab Code  Job#    Description      LABOUR      Hrs      Rate      Total
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Z990      2      MISC LABOUR CODE (EXTERNAL)          0.05      185.00      9.25
    
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Claim : 76050

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
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Z990      4   MISC LABOUR CODE (EXTERNAL)      0.32    185.00    59.20
Z990      4   MISC LABOUR CODE (EXTERNAL)      0.18    185.00    33.30
Z990      9   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990      9   MISC LABOUR CODE (EXTERNAL)      0.50    185.00    92.50
Z990     10   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     10   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     10   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     10   MISC LABOUR CODE (EXTERNAL)      1.50    185.00   277.50
Z990     10   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     11   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     11   MISC LABOUR CODE (EXTERNAL)      0.50    185.00    92.50
Z990     11   MISC LABOUR CODE (EXTERNAL)      0.50    185.00    92.50
Z990     14   MISC LABOUR CODE (EXTERNAL)      1.00    185.00   185.00
Z990     14   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     15   MISC LABOUR CODE (EXTERNAL)      1.00    185.00   185.00
Z990      1   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990      1   MISC LABOUR CODE (EXTERNAL)      1.00    185.00   185.00
Z990      7   MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990      8   MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990     12   MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990     13   MISC LABOUR CODE (EXTERNAL)      0.70    185.00   129.50
Z990     17   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     17   MISC LABOUR CODE (EXTERNAL)      0.50    185.00    92.50
Z990     18   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990     18   MISC LABOUR CODE (EXTERNAL)      2.50    185.00   462.50
Z990     19   MISC LABOUR CODE (EXTERNAL)      0.40    185.00    74.00
Z990     20   MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990     21   MISC LABOUR CODE (EXTERNAL)      0.80    185.00   148.00
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Excode   Job#  Description          EXTRAS          Qty      Price      Total
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FRT      4   UPS-VALANCE&TANKHEATER      1.00    36.37    36.37
FRT      9   UPS-TANK HEATER              1.00    15.58    15.58
FRT     10   UPS-SCREW COVER & DECALS      1.00    15.52    15.52
FRT     10   TRUCK FREIGHT - DOOR         1.00   140.15   140.15
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Parts Total: 991.50
Labour Total: 2,266.25
Sublet Total: 0.00
Extras Total: 207.62

>>>> Claim Total: 3,465.37

Customer Signature: _____

Date: _____