



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 76025
Promised Date:
28 FEB 25

CUSTOMER WORK ORDER

WO #: 76025 (Appointment Date: 24 FEB 2025 - Time: 08:30am)

Customer: 24523 - PARDON, KEVIN W. - Stock #: 11513
(812) 457-1745 Stock Desc: 2025 5W ALLIANCE RV
Tag: AVENUE 32RLS
Author: BH Chassis #: 7M5FA3524SA009926
Location: 0312 CHECK PRE-AUTH Serial #: 7M5FA3524SA009926
Mileage: 0
Licence:

Invoice #:
Date In: 24 FEB 25
Promised: 28 FEB 25
Date Sched:
Completed: 15 MAR 25
Warr. Date: 21 FEB 25

Job #1 - Warranty

COMPLAINT: CUSTOMER GOT UNIT TO THEIR HOUSE AND ATTEMPTED TO TURN FURNACE ON. THE FURNACE WOULD LIGHT, BUT IT WOULD NOT STAY LIT. CUSTOMER ADVISED THAT THE FURNACE SOUNDED LIKE A HARLEY DAVIDSON WHEN IT WAS RUNNING.

CAUSE: . When i switched to the door side tank the furnace puffed and went out then relit instantly. Then u it ran for a bit and i noticed it was short cycling. would shut off. Reset furnace and turned on tank on off door side. And furnace lit I hooked up manometer and Thenould start out at 12. Then to 10.5 while lit. it would drop to 8 volts and the burner it had good pressure. I noticed it would drop to 11 the back to 12 every 20 seconds or so. it would drop to 8 volts and the burner it had good pressure. I noticed it would drop to 11 the back to 12 every 20 seconds or so. I traced down and found the t stat was dropping power to the furnace t stat is the issue.

CORRECTION: Found out air excell had a run of bad t stats. Installed new t stat.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50

Parts

Part #	Description	Qty	Price	Total
9201	COLEMAN T-STAT BLACK Wall Thermostat	1.00	74.99	74.99

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 259.99

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT NEITHER OF THE FRONT CLOSET DOORS STAYED IN PLACE WHILE UNIT WAS IN TOW.

CAUSE: The screws pulled out door

CORRECTION: I installed inserts in door and then reinstalled screws .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	37.00

Customer #: 24523
PARDON, KEVIN W.





Subtotal for Job #2: 37.00

Job #3 - Internal

COMPLAINT: THE KEYS ARE NOT THE SAME CUSTOMER REQUESTED THIS AT THE DELIVERY

CAUSE: done

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	KEY-A-LIKE G376	7.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE DRAWER ABOVE THE FIRE PLACE IS KINDA WONKY CHECK AND ADVISE

CAUSE: Wood shavings

CORRECTION: I cleaned the wood shavings from both glide tracks the drawer is little better. I found if I open and close the drawer using 2 hands one on each side it closes best.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	18.50

Subtotal for Job #4: 18.50

Job #5 - Warranty

COMPLAINT: ENTRY DOOR DOES NOT LATCH VERY WELL HAE TO SLAM THE DOOR

CAUSE: Latches was crooked and loose.

CORRECTION: Adjusted and tightened latch.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	18.50

Subtotal for Job #5: 18.50

Parts Total:	74.99
Labour Total:	259.00
Sublet Total:	0.00
Extras Total:	0.00

WORK ORDER TOTAL: 333.99

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Mar 2025

