

# FOREST RIVER WARRANTY CLAIM FORM

|                                 |          |                          |                   |
|---------------------------------|----------|--------------------------|-------------------|
| <b>DEALER ACCOUNT #</b> 0005106 |          | <b>CLAIM STATUS</b>      | Authorized        |
| BASDEN RV CENTER INC            |          | <b>CLAIM</b>             | 2221513           |
| DBA AMERICAN RV CENTER          |          | <b>CLAIM ORIGIN</b>      | WEB               |
| 600 E BASELINE ROAD             |          | <b>ORIGINAL CLAIM ID</b> |                   |
| EVANSVILLE, IN 47725            |          | <b>VIN</b>               | 5ZT2CAMB3SU045431 |
| USA                             |          | <b>CHASSIS VIN</b>       |                   |
|                                 |          | <b>MILEAGE</b>           | 0                 |
|                                 |          | <b>SITE/WAREHOUSE</b>    | 103 / 103         |
| <b>Labor rate:</b>              | \$185.00 | <b>ITEM #</b>            | CAT231MKS-8       |
| <b>OWNER INFORMATION</b>        |          | <b>DEALER RO #</b>       | 76024             |
|                                 |          | <b>CLAIM START DATE</b>  | 03/06/2025        |
|                                 |          | <b>CLAIM END DATE</b>    | 01/01/1900        |
|                                 |          |                          |                   |

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**      **Operation Code**      **Operational Description**  
 40-106-01-11-001246      7-Way Cord - Tow Vehicle Power - Electrical/12 Volt Exterior/Replace/Electrical  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2025-03-06 12:32:49 :: THE 7WAY MALE PLUG ON THE TRAILER DOES NOT CONNECT TO THE FEMALE RECIEVER PROPERLY. Found that the male connector for the 7way cable was damaged prior to arrival Disconnected the old 7way cable and wired up and installed the new cable on the new unit. All lights and power are working with the new cable.

|                |                    |      |                       |         |
|----------------|--------------------|------|-----------------------|---------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 0.50 | <b>Sub Labor Amt</b>  | \$92.50 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 0.00 | <b>Appr Labor Amt</b> | \$0.00  |

#### Notes

Because this unit is a DPU (Dealer Pick Up), the damage being claimed would not be covered under warranty as it was not noted prior to the unit leaving the Forest River property as required by our DAF procedure. This would be considered transport damage. Please contact your hired transporter for coverage.

### Labor

**Line# 2**      **Operation Code**      **Operational Description**  
 30-91-24-00-000897      Bar Stool - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2025-03-06 12:33:23 :: MAIN COUCH THERE IS A STAIN ON THE SEAT COUSION WHEN LOOKING AT IT ON THE LEFT Found on the left seat cushion is a cluster of white stains found upon delivery and was listed in the delivery notes Applied some cleaner to a rag and scrubbed the seat cushion till the stains went away and let it sit for 10 mins to make sure the stains didn't reappear. The stains didn't reappear after letting it sit for 10 mins.

|                |                    |      |                       |         |
|----------------|--------------------|------|-----------------------|---------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 0.10 | <b>Sub Labor Amt</b>  | \$18.50 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 0.10 | <b>Appr Labor Amt</b> | \$18.50 |

#### Notes

AUTHORIZED AS REQUESTED

### Labor

**Line# 3**      **Operation Code**      **Operational Description**  
 20-58-01-00-000608      Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code

#### Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-03-06 12:34:37 :: SMALL DENT ON OFF DOOR SIDE REAR BY REAR WINDOW UNIT WAS DELIVERED AND HAS A OUTWARD DENT ON THE BACK SIDE OF THE CAMPER NEED TO PULL THE WINDOW AND REMOVE THE METAL AND INSTALLNEW

|                |                    |      |                       |          |
|----------------|--------------------|------|-----------------------|----------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 4.00 | <b>Sub Labor Amt</b>  | \$740.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 4.00 | <b>Appr Labor Amt</b> | \$740.00 |

#### Notes

AUTHORIZED AS REQUESTED

Submitted

Labor Amt  
Parts & Freight  
Total

\$851.00  
\$0.00  
\$851.00

Approved

Labor Amt  
Parts & Freight  
Total

\$758.50  
\$0.00  
\$758.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.