

Pre-Authorization

Pre-Authorization number PA03814604 Reference no: 76010 Status: Approved Approved by hulld Approved date 3/3/2025
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTSGGL23S7103014
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2302316B	Compartment Doc	0.00	0.20	0.20		1	0.20	Complaint:FRONT COMPARTMENT DOOR WONT LATCH Cause:Compartment door on the off door side wasn't latched when delivered Correction:Pulled the camper into the shop and inspected why the latch on the compartment wouldn't stay latched. The screw holding the latch together was loose. Aligned the latch then tighten the screw and made sure it latched.
2	4201814A	Awning - Main - H	0.00	6.00	6.00		1	0.50	Complaint:rear awning arm not closing properly Cause:Rear awning arm is not alined Noticed the rear awning arm not closed as the front arm. Ran the awning out and align the awning arm. With the arm closing a little better now there is holes in the white and blue metal siding from the original insulation. Put in parts order for new rear awning arm ,white siding and blue siding. Correction:Noticed the rear awning arm not closed as the front arm. Ran the awning out and align the awning arm. With the arm closing a little better now there is holes in the white and blue metal siding from the original insulation. Put in parts order for new rear awning arm ,white siding and blue siding. KRV - Approved to replace 2 sheet of metal siding and repair awing arm.
3	2101812A	Roof - Rubber Me	0.00	5.00			1	1.00	Complaint:ROOF MEMBRANE HAS STAPLES POKING UP Cause:Staples poking up on the membrane Correction:While inspecting the new camper found the membrane has high spots possibly from staples. plesae advise on how you would like us to do this KRV – The issue submitted is not considered a warranty defect in materials or workmanship.

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company

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