



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75963
Promised Date:
28 FEB 25

CUSTOMER WORK ORDER

WO #: 75963

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0302 BH TO CLOSE

Stock #: 11552
Stock Desc: 2025 TT COACHMEN
CATALINA SUMMIT SERIES 184BHS
Chassis #: 5ZT2CAGC9SU045440
Serial #: 5ZT2CAGC9SU045440
Mileage: 0
Licence:

Invoice #:
Date In: 13 FEB 25
Promised: 28 FEB 25
Date Sched:
Completed: 28 FEB 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER - 4HR PDI

CAUSE: Pdi..

CORRECTION: Pulled in unit. Removed LP tank, purged air, filled tank and installed. Checked ked roof. Checked ALL outside lights (turn, brake, marker, awning). Checked Tire Pressure and adjusted to 85psi. Checked and torque Lugs to 100lbs. Checked brakes and brake-awayswitch. . Checked underbelly. Checked all compartments and doors. Checked coupling, jacks and safety chains. Turned valves from winterizing position and filled fresh tank to clear lines from Antifreeze. Did a DropTest on LP. Tested all appliances. Removed all the trash from manufacturers. Checked all the lights. Checked all the recepticals and USB Ports. Checked windows and blinds. Checked all the drawers and compartments. Checked the beds and folding bed. Took all my manufacturers labels and filled out Paperwork.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	4.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: WIRE LOOSE UNDER SLIDE OUT

CAUSE: Loose wires under slideout...

CORRECTION: When room is extended there is a wire that reveals itself. Wire was wrapped around slideroom track but was attached to nothing on either end.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50

Customer #: 1000
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Subtotal for Job #1: 18.50

Job #2 - Warranty

COMPLAINT: BATHROOM DOOR WONT LATCH

CAUSE: Bathroom door won't latch...

CORRECTION: Adjusted the striker plate.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50

Subtotal for Job #2: 18.50

Job #3 - Warranty

COMPLAINT: RADIO IS MISSING FRONT COVER

CAUSE: Radio cover missing...

CORRECTION: Installed radio cover.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00

Parts

Part #	Description	Qty	Price	Total
F100323657	CUBE, JBL AURE HIGH PERFORMANCE MECH	1.00	112.25	112.25

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	15.41	15.41

Subtotal for Job #3: 164.66

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit.

CORRECTION: Winterized unit and filled out checksheet.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JRK	N/C
Z990	WINTERIZE UNIT	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #4 - Warranty

COMPLAINT: STABILIZER JACK BRACKET IS BENT





CAUSE: Bend bracket that holds Stabilizer jack...

CORRECTION: Cut off pop rabbit studs that mount the brackets to frame. Installed new brackets with bolts, nuts and lock washers. Remounted Jack to brackets.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00

Parts				
Part #	Description	Qty	Price	Total
F100609506	BRACKET, JACK MOUNT 2.88 X 3.50 X 8.	2.00	7.25	14.50

Subtotal for Job #4: 88.50

Job #5 - Warranty

COMPLAINT: LIGHTS IN SLIDE OUT DONT WORK

CAUSE: Lights over dinette on slideout doesn't work...

CORRECTION: Pulled both lights and seen where they did connect the power wire on either light. I stripped both power wires and wire nutted them together.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	55.50

Subtotal for Job #5: 55.50

Job #6 - Warranty

COMPLAINT: CURTAIN RAIL NEXT TO BED IS NOT STRAIGHT

CAUSE: Curtain track by bed is uneven...

CORRECTION: Added screws to end of tracks to make it even.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00

Subtotal for Job #6: 37.00

Job #7 - Internal

COMPLAINT: INSIDE FRIDGE NOT COOLING

CAUSE: Fridge not cooling...

CORRECTION: It was my mistake that I turned it up to coldest and I actually turned it to the OFF Position.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: FRONT COMPARTMENT OFF DOOR SIDE NOT LATCHING

CAUSE: Lock latch wasn't catching...

CORRECTION: Bent latch outward enough to catch lip and lock close.

Labor			
Code	Description	Mechanic	Total



Z990 MISC LABOUR CODE (EXTERNAL)
Z990 MISC LABOUR CODE (EXTERNAL)

JRK 0.00
JRK 37.00

Subtotal for Job #8: 37.00

Parts Total: 126.75
Labour Total: 277.50
Sublet Total: 0.00
Extras Total: 15.41
WORK ORDER TOTAL: 419.66

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Mar 2025

W/O: 75963
Promised Date: 28 FEB 25



Customer #: 1000
BASDEN'S AMERICAN RV,

