

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2210092
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC9SU045440
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT184BHS
		DEALER RO #	75963
		CLAIM START DATE	02/24/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:32:21 :: WIRE LOOSE UNDER SLIDE OUT Loose wires under slideout... When room is extended there is a wire that reveals itself. Wire was wrapped around slideroom track but was attached to nothing on either end.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			
	PHOTOS ARE REQUIRED FOR REVIEW			
	this is the wiring that we pulled out and it was attached to the slide parts			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	30-101-02-00-001077	Hinged Passage Door Striker - Interior/Interior Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:32:56 :: BATHROOM DOOR WONT LATCH Bathroom door won't latch... Adjusted the striker plate.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	70-148-01-11-004154	JBL Radio - Appliances/Radio/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:33:27 :: RADIO IS MISSING FRONT COVER Radio cover missing... Installed radio cover.			
Model# JBL	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial# CUBE	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME.			
	TO REPLACE COVER			

Labor

Line# 4	Operation Code	Operational Description		
	10-9-01-00-000159	Stab Jack - Weld-On, each - Frame & Chassis/Levelers, Underbelly/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:34:18 :: STABILIZER JACK BRACKET IS BENT			

Bend bracket that holds Stabilizer jack... Cut off pop rabbit studs that mount the brackets to frame. Installed new brackets with bolts, nuts and lock washers. Remounted Jack to brackets.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE

Labor

Line# 5

Operation Code	Operational Description
40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:34:56 :: LIGHTS IN SLIDE OUT DONT WORK
Lights over dinette on slideout doesn't work... Pulled both lights and seen where they did connect the power wire on either light. I stripped both power wires and wire nutted them together.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 6

Operation Code	Operational Description
30-99-01-00-001010	Curtain Track or Rod, each - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:35:32 :: CURTAIN RAIL NEXT TO BED IS NOT STRAIGHT
Curtain track by bed is uneven... Added screws to end of tracks to make it even.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Labor

Line# 7

Operation Code	Operational Description
20-69-02-17-000708	Compartment Door Lock or Slam Latch - Exterior/Compartment Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-24 14:37:19 :: FRONT COMPARTMENT OFF DOOR SIDE NOT LATCHING
Lock latch wasn't catching... Bent latch outward enough to catch lip and lock close.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Submitted

Labor Amt	\$444.00
Parts & Freight	\$0.00
Total	\$444.00

Approved

Labor Amt	\$277.50
Parts & Freight	\$0.00
Total	\$277.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.