



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75942
Promised Date:
08 FEB 25

CUSTOMER WORK ORDER

WO #: 75942 (Appointment Date: 10 FEB 2025 - Time: 09:00am)

Customer: 54455 - EBLEN, MARY L. -
270-577-3404

Tag:

Author: BJW

Location: 0302 BH TO CLOSE

Stock #: 11287

Stock Desc: (11287) 2024 ALLIANCE RV
DELTA 262RB

Chassis #: 7M5TD2922RC302222

Serial #: 7M5TD2922RC302222

Mileage:

Licence:

Invoice #:

Date In: 10 FEB 25

Promised: 28 FEB 25

Date Sched:

Completed: 28 FEB 25

Warr. Date: 27 FEB 24

Job #1 - External

COMPLAINT: SEE WO# 75820 TO INSTALL STOVE COVER AND OUTSIDE WATER BAY HOSE.

CORRECTION: SEE WO# 75820

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: CUSTOMER WAS ON A RECENT TRIP AND NOTICED THAT THERE IS NO HEAT BLOWING OUT OF THE VENT IN THE BATHROOM.

CAUSE: FOUND THAT THE BATHROOM HEAT VENT IS WORKING, BUT THE VENT DONT HAVE MUCH AIR FLOW. THE UNDER BELLY NEEDS TO BE PULLED DOWN TO CHECK FOR DAMAGE OR OBSTRUCTION.

CORRECTION: I ADDED A RESTRICTOR PLATE TO THE CUBBY HOLE WHERE THE CUSTOMER HAS THERE SHOES. THIS INCREASED THE AIR FLOW TO THE BATHROOM FROM 259 FT/MIN TO 567 FT/MIN.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE SCREWS IN THE SHOWER HEAD ARE PULLING LOOSE

CAUSE: FOUND THAT SHOWER HEAD SCREWS PULLED OUT OF THE WALL.

CORRECTION: I INSTALLED WALL ANCHORS BEHIND SHOWER HEAD MOUNT. SEALED UP AROUND MOUNT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50

Subtotal for Job #3: 18.50

Job #4 - Warranty

COMPLAINT: THERE IS A PLUG IN BY THE RECLINERS IS STARTING TO PULL LOOSE.

CAUSE: I FOUND THAT THE USB PLUG ON THE WALL BAY THE RECLINER WAS PULLED OUT OF



Customer #: 54455
EBLEN, MARY L.

THE WALL. IT NEEDS TO BE REMOUNTED.

CORRECTION: I ADDED CLIPS TO THE PANELING TO KEEP THE SCREWS FROM PULLING OUT AND REINSTALLED THE USB PORT ON THE WALL.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #4:			37.00

Job #5 - Internal

COMPLAINT: THE SEWER CAP ON THE END OF THE PIPE IS BROKEN.

CAUSE: HOOK BROKEN OFF CAP. NEEDS REPLACED

CORRECTION: REPLACED SEWER CAP

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		GAH	N/C
Parts				
Part #	Description	Qty	Price	Total
11-0429	39463 SEWER CAP W/HOSE CONNECTION	1.00	N/C	N/C
Subtotal for Job #5:				0.00

Job #6 - Warranty

COMPLAINT: THERE IS A PIECE OF ANGLE IRON THAT IS LOOSE IN THE FRONT COMPARTMENT. CAN IT BE RESECURED?

CAUSE: FOUND THE ANGLE IN THE COMPARTMENT. NEEDS TO BE REINSTALLED.

CORRECTION: I REINSTALLED THE ANGLE ON THE WALL AND PUT THE BUNGEE BACK IN PLACE TO HOLD THE COVER PANEL.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #6:			37.00

Job #7 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE BATTERY IS WEAK.

CAUSE: CHECK BATTERY

CORRECTION: TESTED BATTERY AND FOUND THAT IT WAS WEAK. I REPLACED THE BATTERY WITH A NEW ONE. THE BATTERY WILL HAVE THE SAME WARRANTY END DATE OF THE ORIGINAL BATTERY. FEB 27 2024 WAS THE BEGINNING OF THE WARRANTY AND IT HAS A 1 YEAR WARRANTY.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #7:			0.00

Job #8 - Warranty

COMPLAINT: THE SLIDING BATHROOM DOOR HAS A BROKEN CATCH ON THE BOTTOM

CAUSE: THE BATHROOM DOOR NEEDS TO HAVE THE LOWER HOLD-BACK REMOUNTED AND GLUE THE CORNER TRIM. THEN REINSTALL THE HOLD-BACK.

W/O: 75942
Promised Date: 28 FEB 25



Customer #: 54455
EBLEN, MARY L.



CORRECTION: I REMOVED THE DOOR HOLD-BACK AND FIXED THE TRIM. THEN I REINSTALLED THE DOOR HOLD-BACK.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50
Subtotal for Job #8:			18.50

Job #9 - Warranty

COMPLAINT: THE FRAMEWORK ABOVE THE BATHROOM SLIDING DOOR IS LOOSE AND COMING DOWN

CORRECTION: REMOVED THE LIGHT ON THE CEILING SO THAT I COULD CHECK AND SEE IF THERE WAS ANYTHING OVER THE TRACK TO SCREW TO. I FOUND THAT THERE IS A 1x4 OVER THE TRACK AND I WAS ABLE TO SCREW THE TRIM BACK UP TO THE CEILING. I ADDED 5 MORE SCREWS TO THE TRIM TO HOLD IT IN PLACE.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	92.50
Subtotal for Job #9:			92.50

Job #10 - Warranty

COMPLAINT: THE WOOD PANELING THAT IS TO THE LEFT OF THE KITCHEN SINK IS LOOSE AND NEEDS TO BE REATTACHED.

CAUSE: SIDE OF CABINET NEEDS REPAIRED

CORRECTION: I REMOVED THE BAD PART UNDER THE CABINET AND REPAIRED IT. I ADDED MORE SCREWS AND FIXED THE SIDE SO THAT IT WAS NOT LOOSE.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #10:			37.00

Parts Total:	0.00
Labour Total:	240.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	240.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Mar 2025

W/O: 75942
Promised Date: 28 FEB 25



Customer #: 54455
EBLEN, MARY L.

