



Warranty Authorization Form

Date: 3/4/2025

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 85653 Unit: 7M5TD2922RC302222
Series: Delta Model: 2024DEL262RB

Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 16026 DUCTING - FURNACE - REPAIR

Fault Code: DOCUMENTED

Serial #:

Model #:

Notes: 2/26 Jonathan this would not be covered under warranty.
please note that this is a modification

Problem: CUSTOMER WAS ON A RECENT TRIP AND NOTICED THAT THERE IS NO HEAT
BLOWING OUT OF THE VENT IN THE BATHROOM.

Time Requested: 1

Cause: FOUND THAT THE BATHROOM HEAT VENT IS WORKING, BUT THE VENT DONT
HAVE MUCH AIR FLOW. THE UNDER BELLY NEEDS TO BE PULLED DOWN TO CHECK FOR
DAMAGE OR OBSTRUCTION.

Time Allowed: 0

Sublet Repairs: 0.00

Remedy: I ADDED A RESTRICTOR PLATE TO THE CUBBY HOLE WHERE THE CUSTOMER
HAS THERE SHOES. THIS INCREASED THE AIR FLOW TO THE BATHROOM FROM 259 FT/
MIN TO 567 FT/MIN.

Part Return Req: No

Status: Denied

Denial Code:

Operation Line 2

Flat Rate Code: 20032 FAUCET - SHOWER FIXTURE - REPAIR
(Photos required)

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THE SCREWS IN THE SHOWER HEAD ARE PULLING LOOSE

Time Requested: .2

Cause: FOUND THAT SHOWER HEAD SCREWS PULLED OUT OF THE WALL.

Time Allowed: .1

Remedy: I INSTALLED WALL ANCHORS BEHIND SHOWER HEAD MOUNT. SEALED UP
AROUND MOUNT.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 18006 12 VOLT - GENERAL REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THERE IS A PLUG IN BY THE RECLINERS IS STARTING TO PULL LOOSE.

Time Requested: .2

Cause: I FOUND THAT THE USB PLUG ON THE WALL BAY THE RECLINER WAS PULLED OUT OF THE WALL. IT NEEDS TO BE REMOUNTED.

Time Allowed: .2

Sublet Repairs: 0.00

Remedy: I ADDED CLIPS TO THE PANELING TO KEEP THE SCREWS FROM PULLING OUT AND REINSTALLED THE USB PORT ON THE WALL.

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 22586 SEWER CAP - REPLACE

Fault Code: DOCUMENTED

Serial #:

Model #:

Notes: 2/26 Jonathan this would not be covered under warranty as this was probably damaged during transport. this is the reason why when we transport the unit from factory they are left inside the compartment area

Problem: THE SEWER CAP ON THE END OF THE PIPE IS BROKEN.

Time Requested: .1

Cause: HOOK BROKEN OFF CAP. NEEDS REPLACED

Time Allowed: 0

Remedy: REPLACED SEWER CAP

Sublet Repairs: 0.00

Part Return Req: No

Status: Denied

Denial Code:

Operation Line 5

Flat Rate Code: 14083 TRIM - DECORATIVE WOOD - REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THERE IS A PIECE OF ANGLE IRON THAT IS LOOSE IN THE FRONT COMPARTMENT. CAN IT BE RESECURED?

Time Requested: .4

Cause: FOUND THE ANGLE IN THE COMPARTMENT. NEEDS TO BE REINSTALLED.

Time Allowed: .2

Sublet Repairs: 0.00

Remedy: I REINSTALLED THE ANGLE ON THE WALL AND PUT THE BUNGEE BACK IN PLACE TO HOLD THE COVER PANEL.

Part Return Req: No

Status: Approved with Modifications

Operation Line 6

Flat Rate Code: 14051 DOOR - INTERIOR - SLIDING - REPAIR
(Photos required)

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THE SLIDING BATHROOM DOOR HAS A BROKEN CATCH ON THE BOTTOM

Time Requested: .2

Cause: THE BATHROOM DOOR NEEDS TO HAVE THE LOWER HOLD-BACK REMOUNTED AND GLUE THE CORNER TRIM. THEN REINSTALL THE HOLD-BACK.

Time Allowed: .1

Remedy: I REMOVED THE DOOR HOLD-BACK AND FIXED THE TRIM. THEN I REINSTALLED THE DOOR HOLD-BACK. I REMOVED THE DOOR HOLD-BACK AND FIXED THE TRIM. THEN I REINSTALLED THE DOOR HOLD-BACK.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 7

Flat Rate Code: 14053 DOOR - INTERIOR - SLIDING - TRACK
REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THE FRAMEWORK ABOVE THE BATHROOM SLIDING DOOR IS LOOSE AND COMING DOWN

Time Requested: .5

Cause: REMOVED THE LIGHT ON THE CEILING SO THAT I COULD CHECK AND SEE IF THERE WAS ANYTHING OVER THE TRACK TO SCREW TO. I FOUND THAT THERE IS A 1x4 OVER THE TRACK AND I WAS ABLE TO SCREW THE TRIM BACK UP TO THE CEILING. I ADDED 5 MORE SCREWS TO THE TRIM TO HOLD IT IN PLACE.

Time Allowed: .5

Sublet Repairs: 0.00

Remedy: REMOVED THE LIGHT ON THE CEILING SO THAT I COULD CHECK AND SEE IF THERE WAS ANYTHING OVER THE TRACK TO SCREW TO. I FOUND THAT THERE IS A 1x4 OVER THE TRACK AND I WAS ABLE TO SCREW THE TRIM BACK UP TO THE CEILING. I ADDED 5 MORE SCREWS TO THE TRIM TO HOLD IT IN PLACE.

Part Return Req: No

Status: Approved

Operation Line 8

Flat Rate Code: 14075 PANEL - INTERIOR WALL - REPAIR
(Photos required)

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THE WOOD PANELING THAT IS TO THE LEFT OF THE KITCHEN SINK IS LOOSE AND NEEDS TO BE REATTACHED.

Time Requested: .6

Cause: SIDE OF CABINET NEEDS REPAIRED

Time Allowed: .2

Remedy: I REMOVED THE BAD PART UNDER THE CABINET AND REPAIRED IT. I ADDED MORE SCREWS AND FIXED THE SIDE SO THAT IT WAS NOT LOOSE.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications