



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 75932
Promised Date:
04 FEB 25

CUSTOMER WORK ORDER

WO #: 75932

Customer: 24523 - PARDON, KEVIN W. -
(812) 457-1745

Tag:

Author: BH

Location: DELIVERY 0221

Stock #: 11513

Stock Desc: 2025 5W ALLIANCE RV
AVENUE 32RLS

Chassis #: 7M5FA3524SA009926

Serial #: 7M5FA3524SA009926

Mileage: 0

Licence:

Invoice #:

Date In: 08 FEB 25

Promised: 21 FEB 25

Date Sched:

Completed: 28 FEB 25

Warr. Date: 21 FEB 25

Job #COVER-L - Internal

COMPLAINT: INSTALL (2) LARGE SLIDE COVERS 142"
FLANGE TO FLANGE AND 160" FLANGE TO
FLANGE

CAUSE: New slide topper installation

CORRECTION: Slideroom has mounts for the slide topper from the factory. Measured the center on the slideroom and the rail. Put butyl tape on the backside of the rail and mounted to the exterior wall above the slideroom. Put the other slide topper mounts on the slideroom and tightened the hardware. Slid the slide topper on the rail and mounted the slide topper to it mounts. Pulled the tension pins out of the slide topper and aligned. Put the screws in the rail to hold the fabric. Ran the slideroom in and out to check for clearance. Adjusted the slideroom out and slide topper.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
00-0494	V000168328 BLK SLIDE TOPPER	1.00	N/C	N/C
00-0498	SOLERA SLIDER TOPPER 163" BLACK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #COVER-L: 0.00

Job #COVER-S - Internal

COMPLAINT: INSTALL SMALL SLIDE COVER 81" FLANGE TO
FLANGE.

CAUSE: New slidetopper installation

CORRECTION: Slideroom has mounts for the slide topper from the factory. Measured the center on the slideroom and the rail. Put butyl tape on the backside of the rail and mounted to the exterior wall above the slideroom. Put the other slide topper mounts on the slideroom and tightened the hardware. Slid the slide topper on the rail and mounted the slide topper to it mounts. Pulled the tension pins out of the slide topper and aligned. Put the screws in the rail to hold the fabric. Ran the slideroom in and out to check for clearance.



Customer #: 24523
PARDON, KEVIN W.



Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
00-0485	V000165062 7.5' BLK SLIDE TOPPER W/H	1.00	N/C	N/C

Subtotal for Job #COVER-S: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: Final inspection for delivery, water heater busted, fresh tank drain fell out.

CORRECTION: Checked the roof for any touch-up on the sealer. Fresh tank drain was falling out of the tank. Ben put the drain back in the fresh tank. Rear j wrap is damaged. Mounted the new battery in the factory battery tray and screwed down the tray cover. Plugged in the shore cord, then tested the running lights, brakes, breakaway switch and ran the leveling jacks. Checked and set tires to 80 psi as noted. Checked and set the lug nut torque to 110ftlbs. Ran the sliderooms, awnings out and in. Connected the hose to the city water connection then turned the valves to fill the fresh tank. Fresh tank drain is leaking. Turned the valves at the wet bay and found the water heater was busted. Told Chad and Ben about this problems. After the water heater was replaced and tested, checked each faucet for hot water. Ran an lp drop test with the furnace and water heater running. Checked emergency exits.

Labor			
Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	SAR	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	SAR	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #COMPANION - Internal

COMPLAINT: INSTALL B&W 5TH WHEEL COMPANION HITCH

CORRECTION: INSTALLED 5TH WHEEL HITCH AND HOOKED UP TO TRAILER.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts				
Part #	Description	Qty	Price	Total
RVK3700	OEM COMPANION 20K 5TH WHEEL BASE 16-	1.00	N/C	N/C
44665	44665 10" 5W LUBE PLATE	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #COMPANION: 0.00

Job #1 - Internal

MAXXGAURD





Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: INSTALL ENTRY DOOR LOCK AND KEY UNIT ALIKE

CAUSE: New door handle

CORRECTION: Unscrewed the factory door handle from the entry door. Screwed in the new entry handle and put a new battery in it. Switched out the keys and tested

Labor Code	Description	Mechanic SAR	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Parts Part #	Description	Qty	Price	Total
10595	ELECTRONIC/BLEETOOTH STANDARD TOWABL	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: INSTALL JACK PADS

CAUSE: Rubber jack pad

CORRECTION: Placed the pads under each jack and ran the jacks down till the pads were on then retracted the jacks.

Labor Code	Description	Mechanic SAR	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Parts Part #	Description	Qty	Price	Total
730446	XTRA 4-PACK FOR 9" ROUND JACK FEET,	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: TRIM ABOVE SOFA IS LOOSE

CAUSE: Trim falling off the bottom of the cabinet that is above the couch

CORRECTION: Got the stapler and stapled the trim back up to the bottom side of the cabinet.

Labor Code	Description	Mechanic SAR	Total
Z990	MISC LABOUR CODE (EXTERNAL)		18.50

Subtotal for Job #4: 18.50

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing 3 gallons

CORRECTION: Drained the black, grey and fresh tanks. Added 3 gallons thru the kitchen faucet, bathroom faucet, toilet, shower, spray port x2 and the washing machine connection. Depressed the water heater.





Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	3.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #5 - Internal

COMPLAINT: THERE IS DAMAGE TO THE J-WRAP ON THE OFF DOOR REAR CORNER OF THE UNIT.

CAUSE: Rear oof doorside j wrap is bent
 Metal bent

CORRECTION: Bret fix the j wrap but customer might notice put in po for new j wrap.
 Removed damaged metal and installed new metal and sealed .

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts Part #	Description	Qty	Price	Total
24407	24407 Skirt Metal - .030 x 18 x 168	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
FRT	FREIGHT - METAL	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - Internal

COMPLAINT: THE FRESH TANK DRAIN FELL OFF.

CAUSE: Fresh tank drain was hanging down from the fresh tank with silicone

CORRECTION: Cleaned off the silicone and put pipdope on the pipe threads and screwed back in to the fresh tank and filled the fresh tank 1/3 full and checked for leaks. Trimmed the drain with silicone as it was from the factory.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: WATER HEATER LEAKING

CAUSE: Water heater is leaking

CORRECTION: Was filling the fresh tank then turned the valves at the wet bay to the fixtures and noticed the water heater was leaking, notified Ben, Chad, and Pete about this problem. Put po for a new water heater. Received the new water heater, Anand checked for damage. Disconnected the water lines, gas line and power from the backside of the water heater. Put the damaged water heater in the warranty department. Mounted the new water heater and connected the lp line, 12volt, and the water lines. Checked



for leaks after replacing the cone washers.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	92.50

Parts

Part #	Description	Qty	Price	Total
23210	23210 Water Heater - Tankless - 60k	1.00	350.99	350.99
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.99	1.98

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - WATER HEATER	1.00	19.97	19.97

Subtotal for Job #7: 613.44

Parts Total: 352.97
Labour Total: 259.00
Sublet Total: 0.00
Extras Total: 19.97
WORK ORDER TOTAL: 631.94

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Mar 2025

W/O: 75932
Promised Date: 21 FEB 25



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PARDON, KEVIN W.

