



Warranty Authorization Form

Date: 3/13/2025

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Ph. (812) 867-5200

cbruce@americanrvcenter.com

General Information

Pre-Auth #: 86528

Unit: 7M5FA3524SA009926

Series: Avenue

Model: 2025AVE32RLS

Notes:

Status: Approved

Dealer Information

American RV
(812) 867-5200

cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 14085 TRIM - INTERIOR - REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: TRIM ABOVE SOFA IS LOOSE

Time Requested: .1

Cause: Trim falling off the bottom of the cabinet that is above the couch

Time Allowed: .1

Remedy: Got the stapler and stapled the trim backmup to the bottom side of the cabinet.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 20070B WATER HEATER - REPLACE - SUBURBAN (model/ serial # required)(part return per auth) (RVP auth required) Fault Code: DAMAGED

Serial #: na

Model #: st60

Notes: BH TALKED TO DANIELLE ABOUT THE BUSTED WATER HEATER AND SHE APPROVED BECAUSE THEY DIDNT WINTERIZED SOME UNIT WHEN THEY LEFT THERE SHOP2-14

Problem: WATER HEATER LEAKING

Time Requested: 1.3

Cause: Water heater is leaking

Time Allowed: 1.3

Remedy: Was filling the fresh tank then turned the valves at the wet bay to the fixtures and noticed the water heater was leaking, notified Ben, Chad, and Pete about this problem. Put po for a new water heater. Received the new water heater, Anand checked for damage. Disconnected the water lines, gas line and power from the backside of the water heater. Put the damaged water heater in the warranty department. Mounted the new water heater and connected the lp line, 12volt, and the water lines. Checked for leaks after replacing the cone washers.

Sublet Repairs: 0.00

Part Return Req: Per Auth

Status: Approved