

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2193397
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB8SX034120
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT283RKSLE
		DEALER RO #	75901
		CLAIM START DATE	02/06/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-69-01-00-000703	Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:14:54 :: MAGNET PULLED OFF OF WALL IN FOR FRONT COMPARTMENT Magnetic catch pulled from mounted area... Filled in old mount holes and reinstalled, magnetic catch for compartment door.			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$17.00
Serial#		Appr Hrs	0.10	Appr Labor Amt \$17.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	30-102-01-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:15:46 :: CLOSET IN BEDROOM IS MISSING PANELS Inside panel was missing from closet. Closet panel measures 42 in tall and 22 3/4 in wide. Measured and cut new panel. Removed clothing bar and mount from closet. Installed panel with staples. Installed trim with staples. And reinstalled clothing bar and mounts.			
Model#		Dlr Sub Hrs	1.00	Sub Labor Amt \$170.00
Serial#		Appr Hrs	1.00	Appr Labor Amt \$170.00
	Notes			
	DID THE OTHER SIDE HAVE A PANEL IN THIS LOCATION?			
	YES IT DID			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	20-58-24-00-000813	Lower Radius Metal, per piece - Exterior/Metal, Aluminum Siding/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:16:33 :: JWRAP IS LOOSE Loose JWrap where screw was pulled thru... Reinstalled screw and added another to keep the 2 pieces secured properly.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$34.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 4	Operation Code	Operational Description		
---------	----------------	-------------------------	--	--

20-44-19-00-000553

Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:17:17 :: THE DICOR BEAD ACROSS THE BACK OF THE RUBBER MEMBRANE IS VERY THIN AND DOES NOT COVER EVERY THING THAT IT NEEDS TO. Thin seal of dicor on back lip on roof... Used a full tube of white self leveling Dicor across the back lip area of roof.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$68.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$68.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

30-101-01-00-001074

Operational Description

Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:18:39 :: THE TRIM AROUND THE BATHROOM DOOR IS OUT OF ALIGNMENT. Bathroom plastic door frame up top has flaws... Removed piece of plastic door frame and found uneven silicone and pieces of trim pieces. Measured and put part request in for new piece of frame. (NOTED to put white screw in the bottom of shower liner)

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$68.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$68.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 6

Operation Code

30-102-01-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:19:41 :: THE INTERIOR TRIM OVER THE TOP OF THE MAIN ENTRY DOOR IS NOT SECURED AND SEALED PROPERLY Trim above door not installed properly... Repositioned screws to stretch out piece of fabric covered trim and silicone the small remaining gap.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes**Labor**

Line# 7

Operation Code

30-102-15-00-004177

Operational Description

Insulation - Rock Wool, Cozy Wrap, or Fiberglass - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:20:17 :: THERE IS INSULATION STICKING OUT FROM AROUND THE INTAKE VENT FOR THE FURNACE. Insulation coming from blow vent... Removed vent and cut back piece of insulation. Reinstalled vent.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$170.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$85.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE

THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE

Labor

Line# 8

Operation Code

20-65-01-00-000657

Operational Description

Skylight - Interior Dome - Exterior/Skylights/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-02-06 12:20:52 :: THE ROOF MEMBRANE UNDER THE SKYLIGHT ABOVE THE SHOWER WAS NOT TRIMMED PROPERLY AT THE MANUFACTURER Membrane wasn't trimmed properly around bathroom skylight... Removed inside skylight cover and trimmed back membrane flaps. Reinstalled skylight cover.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

AUTHORIZED AS REQUESTED

Submitted			Approved		
	Labor Amt	\$595.00		Labor Amt	\$510.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$595.00		Total	\$510.00

DEALER _____ DATE _____
SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____

All repairs described have been inspected and are satisfactory.