

e-Authorization

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3-Authorization number PA03806024 Reference no: 75889 Status: Approved Approved by blaci
 Pricing Name Address Address VIN Retail sold on Approved date 2/6/2025

34 Basden's American RV Basden's American RV 4YDTCGN20SV503943
 600 E Baseline Rd
 Evansville, IN 47725

Lu Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2300118A Entrance Door - f	0.00	0.40	0.20		1	0.20	Complaint: THE REAR ENTRY DOOR IS DIFFICULT TO CLOSE. Cause:Noted in the delivery notes. Found that the door and screen door would hit the latch plate and cause it to not close properly. Correction:Removed the latch plate and flattened it out with a hammer and did the same with the other latch plate. Door is no longer striking those latch plates and both the screen and main door close properly now.
2	3103218A Drawer - Repair	0.00	0.20	0.20		1	0.20	Complaint:THE DRAWER ON THE DINETTE IS NOT MOUNTED PROPERLY. Cause:Found that the factory screws that were originally installed weren't long enough to properly mount the drawer bracket to the floor which caused the drawer to fall onto the ground. Correction:Took pictures of the issue,then took out the screws and replaced them with the proper length of screws. Which fixed the problem and tested the drawer, and it stayed up as originally intended from factory.
3	6107715B Toilet - Theftord -	0.00	0.30	0.30		1	1.00	Complaint:THE TOILET BOWL IS NOT HOLDING WATER. Cause:Ball valve Correction:When dewinterizing found that the toilet would not holding water. Further inspection found that the ball valve inside the toilet was not in place. Took pictures of the ball valve then moved the ball valve in place and check to verify it held water and antifreeze.
4	2103928A Slide Out - Box - f	0.00	0.20	0.30		1	0.30	Complaint:THE SILICONE ON THE OUTSIDE KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)

paper claims ~~only~~ use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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5 4147406B	Oven - Furrion - F	0.00	0.75	0.70		1	0.50	<p>OF THE SLIDEROOM NEEDS TOUCHED UP. Cause:Found that the silicone on both sides of the slide room was peeling off upon delivery. Found that the problem was noted in delivery notes as well. Correction:inspected the issue. Cleared off the old and peeling silicone. Properly installed new silicone on both sides of the slide room.</p> <p>Complaint:THE OVEN WILL NOT LIGHT Cause:Found that the pilot light in the oven will not stay lit Correction:Put in a part's request for a new thermocoupler. When testing found that it wouldn't stay lit KRYV-Approved to replace complete oven VCB</p>
6 3100808B	Cabinet Door - Re	0.00	0.70	0.20		1	0.20	<p>Complaint:THERE IS A SCRATCH ON THE MIRROR IN THE BEDROOM. Cause:Found a scratch in the mirror Correction:Put in a part's request for a new cabinet door and mirror and sent in the measurements for both</p> <p>Complaint:THE THERMOSTAT HAS AN E3 ERROR CODE Cause:During the pdi the thermostat had an e3 code after running the ac for 20 mins. Found a brown wire was loose from the connector. Checked the rest of the wires and found another loose connection to the power wire for the thermostat. Found a pink wire with a loose connection. Correction:Turned on. The lp then ran the furnace for 10 minutes with no problems. After 90 minutes changed over to the ac and let it run for 20 minutes. Crimped and replaced the connector for the brown wire. Crimped and replaced the connector for the pink wire as well. Established a proper connection with the power wire as well. After fixing the connections ran the ac for 15 mins and then ran the furnace for another 10 mins and the E3 error code never popped back up</p>
7 5100416A	Breaker, 12V Mini	0.00	1.00	0.20		1	0.20	<p>Complaint:THE BATHROOM DOOR DOES NOT LATCH Cause:Listed in the delivery notes was that the bathroom door wasn't latching properly. Found that the door latch was bent, the stud wasn't stapled in correctly and the trim piece was in too tight in the door frame. Correction:Took off the latch plate and hammered it down till it was flat. Took off the trim piece and trimmed off about an 8th of</p>
8 3200114A	Door - Interior Hin	0.00	0.30	0.20		1	0.20	<p>Complaint:THE BATHROOM DOOR DOES NOT LATCH Cause:Listed in the delivery notes was that the bathroom door wasn't latching properly. Found that the door latch was bent, the stud wasn't stapled in correctly and the trim piece was in too tight in the door frame. Correction:Took off the latch plate and hammered it down till it was flat. Took off the trim piece and trimmed off about an 8th of</p>

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