

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2182963
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAVB8PX027236
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT30THS
CRYSTAL BAUMBERGER		DEALER RO #	75859
2555 MEADOWCREST DR		CLAIM START DATE	01/27/2025
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/26/2024	WARRANTY EXPIRATION DATE	02/26/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-01-27 14:26:30 :: PER CUSTOMER THE OFF DOOR SIDE REAR OR THE CAMPER IS BOWING AND NEEDS TO BE FIXED FOUND THE PANEL TO BE BOWED AND NEEDS TO BE REPLACED REPLACE THE BOWED METAL			
Model#	Dlr Sub Hrs	8.00	Sub Labor Amt	\$1,360.00
Serial#	Appr Hrs	8.00	Appr Labor Amt	\$1,360.00
	Notes			
	The pictures provided on this repair line do not show the problem described in the Complaint, Cause, & Correction. The picture is not clear or is too far away from the item to see the problem. Please attach pictures if available that show the problem. If they are not available, use the Comment box in the Feedback overlay to state so before acknowledging the line. Ok the I cant get the pics to shows but the metal is bowing out in the areas that are marked with blue tape and per the customer it is really bad during camping season i can add more photos but it will not show the bow MAYBE USE A STRAIGHT EDGE TO SHOW THE BOW? hope this helps AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description	
	20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2025-03-15 12:37:01 :: ADDING MORE TIME TO REPLACE THE METAL Put crate in shop and open it to make sure siding wasnt damaged. Removed front corner up about 3 feet. Removed water heater cover. Removed outside shower. Removed cable hook up. Removed shore cord plug in. Removed gasoline inlet. Removed gasoline pump switch. Removed rear running light. Removed side vent. Removed screws on 8 supports holding j wrap. Removed fender. Removed rear corner up about 3 feet. Removed j wrap. Removed schwintech on slieroom to pull room out enough to remove siding. Removed middle running light. Removed staples holding bulb seal under slideroom. Took pics. Stapled back siding which had staples pulling out. Cut and installed new metal. Put back slideroom. Put back j wrap. Put foam tape on water heater cover. And installed cover. Put foam tape on back of outside shower. Installed back. Tested. Put back cable inlet. Put back vent and gasoline inlet and switch. Put corners back. Silicone where needed. Put info stickers where needed			
Model#	Dlr Sub Hrs	3.00	Sub Labor Amt \$510.00
Serial#	Appr Hrs	1.00	Appr Labor Amt \$170.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILIAR REPAIRS

THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

IN CONJUNCTION WITH LINE 1 THIS REPAIR HAS BEEN PROVIDED A SUFFICIENT AMOUNT OF TIME.

Submitted

Labor Amt	\$1,870.00
Parts & Freight	\$0.00
Total	\$1,870.00

Approved

Labor Amt	\$1,530.00
Parts & Freight	\$0.00
Total	\$1,530.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.