

# FOREST RIVER WARRANTY CLAIM FORM

|                               |          |                          |                   |
|-------------------------------|----------|--------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>       | 0005106  | <b>CLAIM STATUS</b>      | Authorized        |
| <b>BASDEN RV CENTER INC</b>   |          | <b>CLAIM</b>             | 2183166           |
| <b>DBA AMERICAN RV CENTER</b> |          | <b>CLAIM ORIGIN</b>      | WEB               |
| <b>600 E BASELINE ROAD</b>    |          | <b>ORIGINAL CLAIM ID</b> |                   |
| <b>EVANSVILLE, IN 47725</b>   |          | <b>VIN</b>               | 5ZT2FERB3SW030651 |
| <b>USA</b>                    |          | <b>CHASSIS VIN</b>       |                   |
|                               |          | <b>MILEAGE</b>           | 0                 |
| <b>Labor rate:</b>            | \$170.00 | <b>SITE/WAREHOUSE</b>    | 320 / 320         |
| <b>OWNER INFORMATION</b>      |          | <b>ITEM #</b>            | FET258BHS-320     |
|                               |          | <b>DEALER RO #</b>       | 75835             |
|                               |          | <b>CLAIM START DATE</b>  | 01/27/2025        |
|                               |          | <b>CLAIM END DATE</b>    | 01/01/1900        |

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**

|                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                |                                |                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------|
| <b>Operation Code</b>                                                                                                                                                                                                                                                                                                                                                      | 30-103-01-00-001125                                                                                                                                                                            | <b>Operational Description</b> | Linoleum - Interior/Flooring/Replace/No Tread Code |
| <b>Complaint, Cause, Correction</b>                                                                                                                                                                                                                                                                                                                                        | Original Note : bhoffman@americanrvcenter.com, 2025-01-27 15:43:59 :: SLIDEROOM FLOORING IS TORN linoleum is torn WILL NEED TO PULL THE SLIDE ROOM AND TEAR APART THE ROOM TO REPLACE THE LINO |                                |                                                    |
| <b>Model#</b>                                                                                                                                                                                                                                                                                                                                                              | <b>Dlr Sub Hrs</b>                                                                                                                                                                             | 12.00                          | <b>Sub Labor Amt</b> \$2,040.00                    |
| <b>Serial#</b>                                                                                                                                                                                                                                                                                                                                                             | <b>Appr Hrs</b>                                                                                                                                                                                | 4.50                           | <b>Appr Labor Amt</b> \$765.00                     |
| <b>Notes</b>                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                |                                |                                                    |
| adjusted excessive time to flat rate; the slide room does not need to be removed from the trailer - the linoleum can be done without removing the slide room; R&RI theater seats 30-91-01-00-002753 = 1.00; R&RI dinette booths 30-95-01-00-000951 = 1.00; R&RI 2 side fascias 30-102-01-00-001101 = 1.00; R&R top layer of slide room linoleum 30-103-01-00-001125 = 1.50 |                                                                                                                                                                                                |                                |                                                    |

### Labor

**Line# 2**

|                                     |                                                                                                                                                                                              |                                |                                                                    |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------|
| <b>Operation Code</b>               | 30-101-02-00-001076                                                                                                                                                                          | <b>Operational Description</b> | Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code |
| <b>Complaint, Cause, Correction</b> | Original Note : bhoffman@americanrvcenter.com, 2025-01-27 15:48:41 :: ENTERTAINMENT DOOR WONT STAY UP magnet was hitting screw head had to move magnet up because it was hitting screw head. |                                |                                                                    |
| <b>Model#</b>                       | <b>Dlr Sub Hrs</b>                                                                                                                                                                           | 0.20                           | <b>Sub Labor Amt</b> \$34.00                                       |
| <b>Serial#</b>                      | <b>Appr Hrs</b>                                                                                                                                                                              | 0.20                           | <b>Appr Labor Amt</b> \$34.00                                      |
| <b>Notes</b>                        |                                                                                                                                                                                              |                                |                                                                    |

### Labor

**Line# 3**

|                                     |                                                                                                                                                                                 |                                |                                                                            |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------|
| <b>Operation Code</b>               | 40-196-01-11-001307                                                                                                                                                             | <b>Operational Description</b> | LED Light Lens Cover Only - Electrical/12 Volt Interior/Replace/Electrical |
| <b>Complaint, Cause, Correction</b> | Original Note : bhoffman@americanrvcenter.com, 2025-01-27 15:52:25 :: BEDROOM LIGHT COVER IS HANGING OFF cover for light is hanging off in bedroom snapped cover back in place. |                                |                                                                            |
| <b>Model#</b>                       | <b>Dlr Sub Hrs</b>                                                                                                                                                              | 0.05                           | <b>Sub Labor Amt</b> \$8.50                                                |
| <b>Serial#</b>                      | <b>Appr Hrs</b>                                                                                                                                                                 | 0.05                           | <b>Appr Labor Amt</b> \$8.50                                               |
| <b>Notes</b>                        |                                                                                                                                                                                 |                                |                                                                            |

|                  |                            |            |                 |                            |          |
|------------------|----------------------------|------------|-----------------|----------------------------|----------|
| <b>Submitted</b> | <b>Labor Amt</b>           | \$2,082.50 | <b>Approved</b> | <b>Labor Amt</b>           | \$807.50 |
|                  | <b>Parts &amp; Freight</b> | \$0.00     |                 | <b>Parts &amp; Freight</b> | \$0.00   |
|                  | <b>Total</b>               | \$2,082.50 |                 | <b>Total</b>               | \$807.50 |

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.