

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 2175956 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CXNB0SS048414 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 220 / 220A ITEM # APTT242BARV DEALER RO # 75808 CLAIM START DATE 01/18/2025 CLAIM END DATE 01/01/1900
Labor rate: \$170.00 OWNER INFORMATION	

Retail Date of PurchaseWARRANTY EXPIRATION DATE

Claim Line Details

Labor
Line# 1

Operation Code	Operational Description	
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:09:50 :: BATHROOM DOOR HITTING FRAME I ADJUSTED THE DOOR HINGES AND CHANGED THE MOUNTING POINTS FOR THE HINGES. I HAD TO MOVE THE DOOR AWAY FROM THE 1/4 ROUND IN THE DOOR JAM. NOW THE DOOR CLOSES AS IT SHOULD.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.20	\$34.00
Serial#	Appr Hrs	Appr Labor Amt
	0.20	\$34.00
Notes		

Labor
Line# 2

Operation Code	Operational Description	
20-76-19-00-000784	Awning Rail - Exterior/Awnings (Dometic A & E)/Reseal/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:11:01 :: WATER LEAKING BETWEEN AWNING RAIL WHEN I PULLED THE CAMPER IN THE SHOP, I SEEN THAT WATER WAS LEAKING FROM THE SEAM IN THE GUTTER. I SEALED THE GUTTER FROM THE TOP AND BOTTOM TO PREVENT IT FROM LEAKING AGAIN.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.20	\$34.00
Serial#	Appr Hrs	Appr Labor Amt
	0.20	\$34.00
Notes		

Labor
Line# 3

Operation Code	Operational Description	
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:11:43 :: OUTDOOR ENTERTAINMENT DOOR MISSING INSERT TRIM ON FRONT I FOUND THAT THET FRONT SIDE OF THE OUTSIDE ENTERTAINMENT WINDOW / DOOR WAS MISSING THE FRONT TRIM INSERT. I ORDERED A NEW INSERT AND INSTALLED IT WHEN IT GOT HERE.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.10	\$17.00
Serial#	Appr Hrs	Appr Labor Amt
	0.10	\$17.00
Notes		

Labor
Line# 4

Operation Code	Operational Description	
30-98-01-00-000994	Bed Strut Shock, each - Interior/Beds, Mattress/Replace/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:17:43 :: OUTDOOR ENTERTAINMENT DOOR		

SCREEN HITS SHOCK MOUNTS WIL NOT CLOSE I SHAVED DOWN THE SHOCK MOUNT ABOUT 1/8 INCH ON BOTH SIDES. NOW THE SCREEN OPENS AND CLOSES AS IT SHOULD.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$34.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00

Notes

Labor

Line# 5

Operation Code 30-102-01-00-001096 **Operational Description** Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:19:22 :: WINDOW STYLE THAT HOLDS SUNSHADE STRING IS SPLIT IN BAR AREA RIGHT SIDE I REMOVED THE TRIM FROM THE SIDE OF THE WINDOW AND CUT A NEW 3/4 X 3/4 INCH BOARD TO REPLACE THE ONE THAT WAS SPLIT. I REMOVED THE BAD BOARD FROM THE TRIM AND INSTALLED THE NEW ONE. I PREDRILLED THE HOLES TO KEEP IT FROM SPLITTING AGAIN ON INSTALL. I REINSTALLED THE TRIM AND THEN TIGHTED THE BLIND AFTER REINSTALLING THE STRINGS TO THE MOUNTED TRIM.

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$170.00

Serial# Appr Hrs 0.50 Appr Labor Amt \$85.00

Notes

Labor

Line# 6

Operation Code 30-101-24-00-001078 **Operational Description** Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:22:16 :: BEDROOM SLIDING DOOR NOT MOVING I ADJUSTED THE ROLLERS AT THE TOP THE THE DOOR SO THAT IT WAS NOT SETTING ON THE LOWER KEEPER.

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$68.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00

Notes

Labor

Line# 7

Operation Code 60-138-24-00-001535 **Operational Description** Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:23:13 :: GALLY TANK DRAIN WILL NOT HOOK UP TO SEWER I FOUND THAT THE GALLEY TANK SEWER HOOKUP WAS MOUNTED HIGHER THEN THE J-WRAP. I FOUND THAT I COULD FLIP OVER THE SEWER FITTING TO CLEAR THE J-WRAP. SO I UNBOLTED THE FITTING FROM THE VALVE AND FLIPPED THE SEWER PIPE OVER. NOW THE SEWER HOOKUP FITS WITHOUT HAVING THE J-WRAP IN THE WAY.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$51.00

Serial# Appr Hrs 0.30 Appr Labor Amt \$51.00

Notes

Labor

Line# 8

Operation Code 50-134-01-00-003673 **Operational Description** Rubber LP Supply Line - LP Gas/LP Gas System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:27:29 :: NEED TO RELOCATE THE LP HOOK UP TO OUTSIDE GRILL I FOUND THAT THE LP HOSE FOR THE OUT SIDE GRILL WOULD NOT REACH THE PORT UNDER THE UNIT. I WAS ABLE TO UNBOLT THE LP HOSE. I STRAIGHTENED THE LP HOSE AND MOVED THE PORT BACK ON THE FRAME. NOW THE GRILL IS IN LINE WITH THE PORT. I WAS ABLE TO TEST THE GRILL AND PORT. IS WORKS AS IT SHOULD.

Model# Dlr Sub Hrs 0.60 Sub Labor Amt \$102.00

Serial# Appr Hrs 0.50 Appr Labor Amt \$85.00

Notes

Labor
Line# 9

Operation Code 60-136-01-00-001480
Operational Description City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:28:46 :: BLACK TANK FLUSHER MISSING RUBBER INSTALLED A NEW GROMMET IN THE BLACK TANK FLUSH PORT.

Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$51.00

Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$51.00

Notes

Labor
Line# 10

Operation Code 20-66-02-00-000664
Operational Description Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-01-18 14:29:34 :: THE ENTRY DOOR IS OUT OF ADJUSTMENT I FOUND THAT THE MAIN DOOR WOULD NOT SHUT WITHOUT PUSHING VERY HARD. I COULD NOT CLOSE THE DOOR AND GET IT TO LATCH FROM THE INSIDE. I TRIED TO ADJUST THE DOOR IT SELF. I THEN ADJUSTED THE STRICKER AND NOW THE DOOR WILL LATCH.

Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$51.00

Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$51.00

Notes

Submitted	Labor Amt	\$612.00	Approved	Labor Amt	\$476.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$612.00		Total	\$476.00

DEALER _____ **DATE** _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
All repairs described have been inspected and are satisfactory.