



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75807
Promised Date:
24 JAN 25

CUSTOMER WORK ORDER

WO #: 75807

Customer: 1000 - BASDEN'S AMERICAN

RV -

Tag: DW - PARTS ORDERED. 1-20-2025

Author: DWS

Location: 0128 CHECK STATUS WITH

JRK

Stock #: 11531

Stock Desc: 2025 TT COACHMEN APEX

241BHS

Chassis #: 5ZT2CXPB3SS048520

Serial #: 5ZT2CXPB3SS048520

Mileage: 0

Licence:

Invoice #:

Date In: 14 JAN 25

Promised: 31 JAN 25

Date Sched:

Completed: 27 JAN 25

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Pdi

CORRECTION: Pulled frozen unit into bay and raised the extended the tongue jack so the ice and snow on top would melt towards the back and floor drain. Hooked up battery power and checked the disconnect. Hooked up units Shore Power Cord. Checked all exterior lights (Turns, brake, marker and awning). Checked brakes and brake-away switch. Checked Lugs and adjusted Tire pressure. Checked Coupling, Safety Chains and Jacks Stabilizer. Removed new LP tanks, Purged, filled and reinstalled. Opened all exterior compartments and opened the outside grille and put together and put in place. Used Outside Grille port to bleed air from lines and preformed DropTest on LP. Went to filled fresh water tank and located Winterizing valves so pump would pull from Fresh Tank. Discovered ice in the Kitchen sink, P Trap and Fill Port for Fresh Tank is frozen over and won't take water. Turned on Furnace and opened cabinets and compartments to help thaw. Filled Fresh Tank and used fresh supplies to fill Dark and Grey tanks. Checked all compartments, drawers, cabinets and doors. Checked GFCI and USB outlets. Took all my Model and SN pictures and filled out Paperwork. Put all the stickers around in their spots. Position valves to be winterized. Installed battery box.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.



Customer #: 1000
BASDEN'S AMERICAN RV,





INCLUDES 2 GALLONS OF ANTI-FREEZE
 UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA
 DE-WINTERIZATION IS NOT INCLUDED
 NUMBER OF GALLONS USED _____

CAUSE: Winterize unit..

CORRECTION: Winterized unit.

Labor				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		JRK	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #WINTER:				0.00

Job #1 - Internal

COMPLAINT: WINDOW ON SLIDE OUT IS LEAKING

CAUSE: Notes on checked in paperwork of leak in window on slideout...

CORRECTION: Sprayed windows down and couldn't replicate any leaks...

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #1:			0.00

Job #2 - Warranty

COMPLAINT: CURTAIN TRACK IS LOOSE

CAUSE: Curtain track was loose..

CORRECTION: Installed multiple screws to secure track.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	34.00
Subtotal for Job #2:			34.00

Job #3 - Warranty

COMPLAINT: SHOWER TUB MISSING SCREWS AND IS NOT SEALED

CAUSE: Screws missing at shower base..

CORRECTION: Installed screws to secure the wall liner to the base.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	8.50
Subtotal for Job #3:			8.50

Job #4 - Warranty

COMPLAINT: ABOUT THE TUB IT IS MISSING TRIM TO HOLD THE WALL BACK

CAUSE: Screw missing at top of shower liner...

CORRECTION: Sealed and installed screw to secure it to wall.

Labor			
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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	17.00

Subtotal for Job #4: 17.00

Job #5 - Warranty

COMPLAINT: LINO NOT FLAT WHEN THE SLIDE IS OUT ALL THE WAY

CAUSE: Manolium on endorsement slideout is wrinkled when opened..

CORRECTION: Cut the manolium to size.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	68.00

Subtotal for Job #5: 68.00

Job #6 - Warranty

COMPLAINT: TRIM ABOVE THE SLIDE ROOM HAS COME LOOSE

CAUSE: Trim above slideout was loose...

CORRECTION: Stapled trim into place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	17.00

Subtotal for Job #6: 17.00

Job #7 - Internal

COMPLAINT: THE WATER HEATER DOOR DOES NOT CLOSE PROPERLY.

CAUSE: Water heater door bent..

CORRECTION: As i was closing the slideroom in it got caught on the open water heater door.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
F100483531	DOOR, BLACK 15" X 15" FOR TANKLESS W	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR	1.00	N/C	N/C

Subtotal for Job #7: 0.00

Parts Total: 0.00
Labour Total: 144.50
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 144.50

W/O: 75807
Promised Date: 31 JAN 25



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Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Jan 2025

W/O: 75807
Promised Date: 31 JAN 25



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