

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2166261
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CABC6SK009949
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT134RKX
		DEALER RO #	75744
		CLAIM START DATE	01/08/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase _____ WARRANTY EXPIRATION DATE _____

Claim Line Details

Labor

Line# 1

Operation Code
20-66-02-17-000672

Operational Description
Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-01-08 10:20:31 :: THE ENTRY DOOR NEEDS ADJUSTMENT. NOTED ON DELIVERY Adjusted door striker Entry door is tight

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Labor

Line# 2

Operation Code
10-7-15-16-000143

Operational Description
Entry Step - Rivet - Frame & Chassis/Manual Entry Step/Repair or Replace/Structure

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-01-08 10:21:04 :: THE CATCHES ON THE FOLD OUT STEPS ARE NOT ADJUSTED PROPERLY. Steps catch fell pass the door frame Adjusted steps catches to catch frame.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes
Dealers must have pictures of the following in lieu of returning the entry step:
1. The defect
2. The tread plate and/or manufacturers label. This is for Vendor identification purposes.
photo added
AUTHORIZED AS REQUESTED

Labor

Line# 3

Operation Code
30-100-01-00-001039

Operational Description
Cabinet Door Catch - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-01-08 10:22:00 :: THE PANEL INFONT OF THE FOLD DOWN COUCH NOT HOOKING UP Panel not catching Adjusted catches so locking clips would catch.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Labor

Line# 4

Operation Code
60-141-24-00-004307

Operational Description
Shower Pan - Plumbing/Shower, Tub Surround/Repair/No Tread Code

Complaint, Cause, Correction

